

**Blue Ribbon Commission to Study the Organization of and Service Delivery
by the Department of Health and Human Services**

Resolve 2023, chapter 98

Tuesday, October 24, 1:00pm

Room 209 (Health and Human Services Committee room)

Cross State Office Building, Augusta ME

AGENDA

- Welcome, *Chairs Senator Duson and Representative Craven*
- Commission member introductions
- Review of Resolve 2023, chapter 98 (authorizing legislation for the study), *OPLA and OFPR staff*
- Overview of DHHS services, *DHHS staff*
- Recent history of DHHS reorganizations, *DHHS staff*
- Commission discussion of duties, focus of questions to study, information requests

STATE OF MAINE

IN THE YEAR OF OUR LORD

TWO THOUSAND TWENTY-THREE

H.P. 571 - L.D. 915

Resolve, to Establish the Blue Ribbon Commission to Study the Organization of and Service Delivery by the Department of Health and Human Services

Emergency preamble. Whereas, acts and resolves of the Legislature do not become effective until 90 days after adjournment unless enacted as emergencies; and

Whereas, this legislation establishes the Blue Ribbon Commission to Study the Organization of and Service Delivery by the Department of Health and Human Services; and

Whereas, this legislation must take effect before the expiration of the 90-day period so that the commission may timely meet and make its report to the Legislature; and

Whereas, in the judgment of the Legislature, these facts create an emergency within the meaning of the Constitution of Maine and require the following legislation as immediately necessary for the preservation of the public peace, health and safety; now, therefore, be it

Sec. 1. Commission established. Resolved: That the Blue Ribbon Commission to Study the Organization of and Service Delivery by the Department of Health and Human Services, referred to in this resolve as "the commission," is established.

Sec. 2. Commission membership. Resolved: That, notwithstanding Joint Rule 353, the commission consists of 13 members as follows:

1. Three members of the Senate appointed by the President of the Senate, including one member of the party holding the largest number of seats in the Legislature and one member of the party holding the 2nd largest number of seats in the Legislature;

2. Three members of the House of Representatives appointed by the Speaker of the House of Representatives, including one member of the party holding the largest number of seats in the Legislature and one member of the party holding the 2nd largest number of seats in the Legislature;

3. Two members appointed by the President of the Senate, one of whom must have lived experience in caring for one of the following types of individuals and one who

represents the interests of at least 2 of the following types of individuals or providers of care to at least 2 of the following types of individuals:

- A. Individuals with intellectual disabilities or autism;
- B. Individuals with mental health disorders or substance use disorder;
- C. Individuals experiencing poverty;
- D. Elderly individuals;
- E. Children receiving child welfare services; or
- F. Children receiving early childhood services;

4. Two members appointed by the Speaker of the House of Representatives, one of whom must have lived experience in caring for one of the following types of individuals and one who represents the interests of at least 2 of the following types of individuals or providers of care to at least 2 of the following types of individuals:

- A. Individuals with intellectual disabilities or autism;
- B. Individuals with mental health disorders or substance use disorder;
- C. Individuals experiencing poverty;
- D. Elderly individuals;
- E. Children receiving child welfare services; or
- F. Children receiving early childhood services;

5. The Commissioner of Health and Human Services or the commissioner's designee; and

6. Two directors of offices within the Department of Health and Human Services chosen by the commissioner.

Sec. 3. Chairs. Resolved: That the first-named Senate member is the Senate chair and the first-named House of Representatives member is the House chair of the commission.

Sec. 4. Appointments; convening of commission. Resolved: That, notwithstanding Joint Rule 353, all appointments must be made no later than 30 days following the effective date of this resolve. The appointing authorities shall notify the Executive Director of the Legislative Council once all appointments have been completed. After appointment of all members, the chairs shall call and convene the first meeting of the commission. If 30 days or more after the effective date of this resolve a majority of but not all appointments have been made, the chairs may request authority and the Legislative Council may grant authority for the commission to meet and conduct its business.

Sec. 5. Duties. Resolved: That the commission shall examine the organizational structure of the Department of Health and Human Services and the services provided by the department. The commission shall examine:

1. The organizational structure of and service delivery by similar agencies in other states and in nongovernmental organizations;

2. The strengths and weaknesses in the services provided with state and federal funding;

3. Current proposals for improving the safety and well-being of children and strengthening families across all populations and geographical areas of the State;

4. Barriers to accessing services, as well as system failures and additional needed resources; and

5. Areas in which processes can be streamlined and efficiencies made within the department.

Sec. 6. Staff assistance. Resolved: That the Legislative Council shall provide necessary staffing services to the commission, except that Legislative Council staff support is not authorized when the Legislature is in regular or special session.

Sec. 7. Report. Resolved: That, no later than November 6, 2024, the commission shall submit a report that includes its findings and recommendations, including suggested legislation, for presentation to the joint standing committee of the Legislature having jurisdiction over health and human services matters. The committee may submit legislation to the 132nd Legislature in 2025.

Emergency clause. In view of the emergency cited in the preamble, this legislation takes effect when approved.

OPLA RESEARCH REQUEST MEMO

To: Anna Broome, Principal Analyst, HHS Committee

From: Kristin Brawn, Legislative Researcher

Date: May 24, 2023

RE: Legislative History of Department of Health and Human Services Reorganization

Hi Anna,

You asked me to compile a history of legislation to reorganize the Department of Health and Human Services (DHHS). Please see the history compiled from my research below.

Resolve 1993, c. 36 required that on July 1, 1994, the Department of Human Services (DHS) and the Department of Mental Health and Mental Retardation (DMHMR) would be abolished and the functions of the agencies would be reorganized functionally into a newly created Department of Children and Families and a newly created Department of Health, as well as delegated to other existing State agencies. The law also created the Health and Social Services Transition Team to develop legislation needed to implement the reorganization of services, including amendments to the statutes, reallocation of funds and transitional language. The Transition Team was required to present legislation to the Legislature by January 1, 1994 for consideration during the Second Regular Session of the 116th Legislature. The Transition Team issued its **final report** with recommendations on January 19, 1994. With a few exceptions, the Transition Team reached consensus on recommendations for the functions that should go into each of the new departments. The Transition Team also agreed on an organizational scheme for the Department of Children and Families. However, the Transition Team was divided regarding the organizational scheme for the Department of Health. The Transition Team recommended an implementation date of July 1, 1995, giving the existing departments a 15-month transition period from the expected date of enactment of the proposed legislation. Although the Resolve called for an implementation date of July 1, 1994, the Transition Team stated in its report that it felt that such an early date could seriously disrupt service delivery and would very likely result in the loss of federal funds.

Resolve 1993, c. 43 transferred all responsibilities of the Bureau of Rehabilitation within DHS, except for the Division of Disability Determination Services, to the Department of Education, and directed the Commissioner of Education to submit to the Legislature by January 30, 1994, proposed legislation detailing the statutory and budgetary changes necessary to implement the transfer.

LD 1793, An Act to Implement the Recommendations of the Health and Social Services Transition Team, was introduced by the Transition Team to the Second Regular Session of the 116th Legislature on January 27, 1994. The bill contained all of the recommendations of the Transition Team as presented in the **final report**, including abolishing DHS and DMHMR and creating the Department of Children and Families and the Department of Health and Developmental Services; repealing Titles 22 and 34-B and creating two new titles: Title 22-A and Title 22-B; and developing a single point of access for customers of health and social services and unified case coordination systems for customers of health and social services who have multiple needs. However, committee and floor amendments repealed most of the proposed recommendations from the bill. **P.L. 1993, c. 738**, as enacted, did not abolish or create any department. Instead, the law established policy principles for health and social services and created the Public Participation Team to solicit broad public comment on the policy principles and suggestions for changing the service delivery system in a manner that would achieve the principles. However, the law created 3 studies recommended in the original bill: consolidation of homeless services, transfer of administrative hearings from DHS to the Department of the Attorney General, and integration of food safety functions. In addition, the law directed the Commissioner of Administrative and Financial Services to convene a task force to recommend consolidation of health and social service financial audits into one agency. The law also moved services for children with developmental disabilities from the Division of Mental Retardation to the Bureau of Children with Special Needs and required DMHMR and DHS to jointly locate their service delivery sites as leases expire, when doing so passed a cost-benefit test, as recommended in the original bill.

P.L. 1995, c. 99, Part D established the Productivity Realization Task Force in the 1996-97 biennial budget bill to advise and assist the Governor and Legislature in the design and implementation of changes in State government operations intended to improve the productivity of the work force and the efficiency of State services. According to the Task Force's **1996 Summary Report**, when faced with a predicted State budget gap of \$300 million at the beginning of his term in January 1995, Governor King proposed the Task Force in his first biennial budget as a means to recommend savings through enhanced productivity of \$32 million, which was amended by the Legislature to approximately \$42 million. The enacted law also required the Task Force's productivity recommendations to achieve the following: improve the effectiveness with which General Fund dollars were spent; reduce the ratio of management, administrative, clerical and supervisory personnel to front-line personnel; consolidate or restructure redundant State government services, programs and operations; integrate the effective use of technology; and achieve the most effective delivery of services to Maine citizens. According to the Task Force's Summary Report, the following reorganizations were recommended by the Task Force and implemented in regard to DHS and DMHMR:

- Reduced DHS field structure from five regions to three, and DMHMR field structure from five regions to three to parallel the DHS field regions.
- Eliminated or reclassified DHS Deputy Bureau Directors, Assistant Bureau Directors and Assistant Division Directors.
- Centralized and combined DHS eligibility determination for disabilities, Aid to Families with Dependent Children (AFDC) and Medicaid.
- Consolidated DHS administration for long-term care in one location; clustered specific licensing functions performed by two bureaus; centralized and combined state determination of disability in the AFDC and Medicaid programs; and merged the Office of Child Care and the State Head Start Program.
- Reduced the number of Divisions within the Bureau of Health from nine to six; centralized the intake system for referrals of child abuse and neglect and reassigned some of the intake workers to specialty assessment units to facilitate evaluation of substantiated cases; and consolidated AIDS programming within the Bureau of Health.
- Created four administrative service centers to reduce administrative overhead, including an audit, contracting and licensing service center for DHS, DMHMR and the Office of Substance Abuse (**P.L. 1995, c. 665, Part CC**).

P.L. 1995, c. 560, Parts K and L, implemented changes related to DMHMR's Productivity Realization Task Force proposal, including:

- Placing the Office of Substance Abuse into DMHMR and changing the Department's name to the Department of Mental Health, Mental Retardation and Substance Abuse Services.
- Consolidating five to three regional service delivery areas
- Eliminating the Bureau of Children with Special Needs and the Division of Mental Retardation and also eliminating two appointed division and bureau director positions
- Eliminating two additional appointed positions: Director, Bath Children's Home and Assistant to the Associate Commissioner for Administration.
- Reorganizing the department's administrative structure into three divisions (program, administration and systems operations) and establishing an Associate Commissioner for Systems Operations and three regional director positions to oversee regional operations.
- Administratively combining the Office of Consumer Affairs and the Office of Advocacy.
- Contracting out services offered at the Bath Children's Home.

P.L. 2003, c. 20, Part K-18 required the merger of the DHS and the Department of Behavioral and Developmental Services (formerly Department of Mental Health, Mental Retardation and Substance Abuse) and the submission of a plan to implement the merger and the submission of implementing legislation to the Second Regular Session of the 121st Legislature.

P.L. 2003, c. 673, Parts III-1 and III-2 eliminates 31 positions as a result of the merger of DHS and the Department of Behavioral and Developmental Services.

P.L. 2003, c. 689, legislation submitted by Governor Baldacci, reorganized the delivery of services to adults, children and families by DHS and the Department of Behavioral and Developmental Services, establishing the new Department of Health and Human Services (DHHS). The goals of the reorganization were to improve services, increase programs and fiscal efficiency and improve relations with consumers and community organizations. The law provided that the new department would assume the duties of the current DHS and the Department of Behavioral and Developmental Services and contained provisions for the orderly transition to the new Department. The law also required the Commissioner of Health and Human Services to consolidate certain administrative components of DHHS, including auditing, financial management, human resources and information technology, and consolidate adult protective functions, but delayed the consolidation of guardianship and conservatorship functions. In addition, the law required the Commissioner to submit a report with recommendations and legislation by January 31, 2005 to the HHS Committee and required the report to include recommendations on the following issues related to the establishment and implementation of the new department: bureau structure, administrative structure and functions, program and service delivery functions, advisory boards and the child welfare ombudsman program. The law authorized the committee to report out legislation to the 122nd Legislature following review of the report and recommendations.

P.L. 2005, c. 412 furthered the transition to the new DHHS. The law established the salaries of the Deputy Commissioner of Integrated Services and the Deputy Commissioner of Health, Integrated Access and Strategy and listed in statute positions that serve at the pleasure of the Commissioner; established a number of positions as major policy-influencing positions within DHHS; and established within the department the Health, Integrated Access and Strategy Unit; the Operations and Support Unit; the Finance Unit; and the Integrated Services Unit. The law specified that the units established within the department assumed the functions and duties of the bureaus, divisions and offices established under the Maine Revised Statutes, Title 22 and Title 34-B and the Office of Substance Abuse established under Title 5, chapter 521. The law also required the child welfare ombudsman program, the long-term care ombudsman program and the Office of Advocacy within DHHS to report to the committee by February 15, 2006 on ways to maximize their independence, effectiveness and ability to provide consumer advocacy and ombudsman services and long-term budget stability.

P.L. 2005, c. 519, Part Z removed the Chief Information Officer position from the positions within the DHHS that are major policy-influencing positions.

P.L. 2007, c. 240, Parts DD, GG and QQQ provided the method of distributing departmentwide savings and elimination of 100 positions in the Office of MaineCare Services resulting from a departmentwide reorganization and required the Commissioner of Health and Human Services to review the structure, systems and operations of the Office of MaineCare Services program to transition to a model operated by a fiscal agent. The law also required the Appropriations Committee to conduct the initiative to streamline State government, a comprehensive analysis of State government with the goals of consolidating functions and eliminating duplication and inefficiencies in programs, in contracted personal services and administrative and management positions within State government. The committee was tasked to investigate and identify major sources of administrative excess, redundancy, inefficiency and program overlap with other state, local or federal programs and to identify \$10.1 million in savings to be achieved during the 2008-2009 biennium. The committee issued a **report of its findings and recommendations** regarding the initiative to streamline State government in January 2008.

P.L. 2007, c. 539, Parts N and FFF repealed certain powers and duties of the Commissioner of Health and Human Services, provided a transition and planning process for the privatization of the Elizabeth Levinson Center, reduced funding as part of a departmentwide reorganization of DHHS, including the elimination of 21 positions, and required a report to the Legislature detailing the new organizational structure and the specific positions eliminated.

P.L. 2009, c. 213, Part EE repealed the requirement in **P.L. 2007, c. 240, Part GG** that the Office of MaineCare Services eliminate 100 positions by June 19, 2010.

P.L. 2011, c. 380, Part KKK required the Commissioner of Administrative and Financial Services to establish the Streamline and Prioritize Core Government Services Task Force to carry out the following work:

- Undertake a comprehensive analysis of departments and agencies within the executive branch, offices of the constitutional officers, the Department of Audit and independent agencies statewide with the goals of prioritizing services provided by government agencies, consolidating functions and eliminating duplication and inefficiencies in programs, contracted personal services, state travel policies and advertising and public notice policies;
- Investigate and identify major sources of administrative excess, redundancy and inefficiency and program overlap with other state, local or federal programs;
- Identify any positions that should be reduced, eliminated or consolidated to deliver optimum services in the most cost-effective manner, including positions in the unclassified service and major policy-influencing positions as set out in the Maine Revised Statutes, Title 5, chapter 71, and in contracted personal services; and
- Develop recommendations designed to achieve a targeted spending reduction of a minimum of \$25 million in fiscal year 2012-13.

The law required the Task Force to submit monthly progress reports to the Appropriations Committee and a report of its findings and recommendations and any necessary implementing legislation to the committee by December 15, 2011. The Task Force submitted its **final report**, with proposed implementing legislation, to the Committee on December 15, 2011.

P.L. 2011, c. 422 reorganized the provision of long-term care services for Maine citizens by consolidating long-term care services provided directly or indirectly through MaineCare or other state-funded programs and providing a framework for consolidated in-home and community support services and nursing facility services with combined funding and integrated service delivery beginning July 1, 2012. The law required DHHS to administer long-term care accounts as one account with one budget. The law also required DHHS to report to the Health and Human Services Committee regarding the progress in implementing consolidation of long-term care services, with a progress report by January 5, 2012 and a final report by November 1, 2012. DHHS submitted a **final report** to the committee in November 2012.

P.L. 2011, c. 657, Parts AA-FF eliminated as separate and distinct offices within DHHS the Office of Substance Abuse, the Office of Elder and Adult Services, the Office of Adults with Cognitive and Physical Disability Services and the Office of Adult Mental Health Services. The law also eliminated the Office of Advocacy within DHHS and directed the department to contract with an agency to provide services to individuals with intellectual disabilities and autism. The law directed the Commissioner of Health and Human Services to review the current organizational structure, systems and operations of DHHS and restructure the department in order to improve and streamline services. The law also required the Commissioner of Health and Human Services and the State Budget Office to submit reports to the Appropriations and Health and Human Services Committees by December 1, 2012, and June 30, 2013, outlining the progress towards the new organizational structure and any transferred amounts.

P.L. 2017, c. 471 provided funding to create a new Child Welfare Investigator position; for the creation of 16 Human Services Casework Supervisor positions and two Regional Associate Director for Child Welfare positions; and for the creation of 16 Human Services Caseworker positions and eight Customer Representative Associate II positions within the Office of Child and Family Services.

P.L. 2021, c. 398, Part VV establishes the Office of Behavioral Health as a distinct unit within DHHS and as the successor to the Office of Substance Abuse and the Office of Substance Abuse and Mental Health Services and changes references to those offices accordingly.



March 29, 2023

To: Representative Dan Shagoury
Maine House District 55
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207.441.7905

From: Shannon Kolman
Policy Specialist, Health Program
National Conference of State Legislatures
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Subject: Organization of State Health and Human Services Departments

Robin Vos
Speaker

Wisconsin State Assembly
President, NCSL

Anne Sappenfield
Director

Wisconsin Legislative
Council
Staff Chair, NCSL

Dear Representative Shagoury,

Thank you for reaching out to NCSL with your request regarding the structure and organization of state health and human services (HHS) departments. Below is a 50-state scan of state HHS department structures by main responsibilities and services. As you will see below, some states have one agency that oversees health and human services, including public health, while other states have established two or more agencies for this purpose. This research was gathered by several NCSL staff including senior policy specialist Kelsie George, a health program intern, a former NCSL staff member, and myself.

In addition to the table below, the following resources provide more information and analysis on state public health department structures.

- [AASTHO Profile of State Public Health, Volume 5 \(2019\)](#)
- [ASTHO Profile of State and Territorial Public Health, Volume 4 \(2017\)](#)

Please note that NCSL does not endorse any third-party sources or publications; resources are cited for informational purposes only.

Sincerely,

Shannon Kolman



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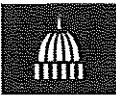
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Alabama

Alabama has a separate Department of Human Resources and Department of Public Health. The Department of Human Resources is divided into eight service areas, as outlined below.

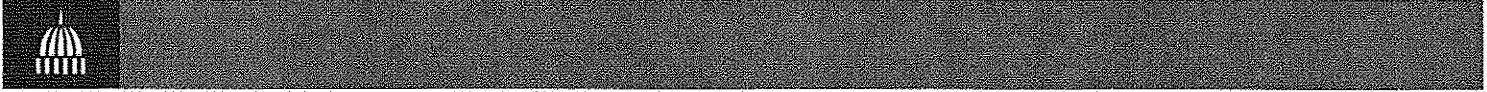
DEPARTMENT	RESPONSIBILITIES
Adult Protective Services	<ul style="list-style-type: none"> The mission of the Adult Protective Services Division is to support and enable County Departments to protect elderly and disabled adults from abuse, neglect, and exploitation and prevent unnecessary institutionalization.
Child Protective Services	<ul style="list-style-type: none"> Maintains the Central Registry on Child Abuse and Neglect Applies for and monitors grants for protective services projects Provides case consultation services
Food Assistance	<ul style="list-style-type: none"> The Food Assistance Division administers the Supplemental Nutrition Assistance Program (SNAP) in Alabama.
Child Support	<ul style="list-style-type: none"> The Child Support Enforcement (CSE or IV-D) Program is a joint Federal & State effort to help families establish paternity (when necessary), obtain orders for payment of child support, and secure compliance with child support court orders.
Adoption	<ul style="list-style-type: none"> Oversees and regulates adoption services in the state.
Foster Care	<ul style="list-style-type: none"> Oversees and regulates foster care services in the state.
Family Assistance	<ul style="list-style-type: none"> The Family Assistance Division administers programs funded by the Temporary Assistance for Needy Families (TANF) block grant designed to provide benefits and services to needy families so children may be cared for in their own homes or in the homes of relatives. Services promote job preparation, work and marriage, and the prevention of out-of-wedlock pregnancy. Major services/benefits to eligible families include temporary cash assistance and work and job training services.
Child Care	<ul style="list-style-type: none"> The Child Care Services Division is the state's Child Care and Development Fund (CCDF) administrator, responsible for the child care subsidy program and quality initiatives. The Division is responsible for monitoring and licensing child care centers and homes for compliance with performance standards.



Alaska

Alaska has one overarching agency overseeing health and human services in the state. In March 2022, Alaska’s Department of Health and Social Services (DHSS) was restructured into two separate departments: the Department of Health (DOH) and the Department of Family and Community Services (DFCS). The DOH is comprised of five divisions and the DFCS is comprised of four.

DEPARTMENT	RESPONSIBILITIES
Department of Health	
Division of Public Health	<ul style="list-style-type: none"> • Monitor health status to identify community health problems • Diagnose and investigate health problems and health hazards in the community • Inform, educate, and empower people about health issues • Mobilize the community partnerships to identify and solve health problems • Develop policies and plans that support individual and community efforts • Enforce laws and regulations that protect health and ensure safety • Link people to needed personal health services and assure the provision of health care when otherwise unavailable • Assure a competent public health and personal health workforce • Evaluate effectiveness, accessibility, and quality of personal and population-based health services • Research for new insights and innovative solutions to health problems
Division of Public Assistance (DPA)	<ul style="list-style-type: none"> • Promotes self-sufficiency and provide basic living expenses to Alaskans in need. • Oversees 10 state public assistance programs: <ul style="list-style-type: none"> ○ Adult Public Assistance ○ Child Care ○ Chronic and Acute Medical Assistance ○ Family Nutrition ○ SNAP Benefits ○ General Relief Assistance ○ Heating assistance ○ Medicaid ○ Senior Benefits
Division of Behavioral Health	<ul style="list-style-type: none"> • Identify behavioral health needs by population and geography and develop and implement a statewide strategy to meet those needs. • Develop and maintain a stable, accessible, and sustainable system of behavioral healthcare for Alaskans in partnership with providers and communities. • Protect and promote improving the behavioral health of Alaskans • Provide accessible, quality, active inpatient treatment in a safe and comfortable setting.



DEPARTMENT	RESPONSIBILITIES
	<ul style="list-style-type: none"> • Provide and coordinate interagency behavioral healthcare.
Division of Health Care Services	<ul style="list-style-type: none"> • Provides access and oversight to the full range of appropriate Medicaid services eligible Alaskans. Oversees certification and licensing sections.
Division of Senior and Disability Services	<ul style="list-style-type: none"> • Promotes health, well being and safety for individuals with disabilities, seniors and vulnerable adults by facilitating access to quality services and supports that foster independence, personal choice and dignity.
Department of Family and Community Services	
Division of Juvenile Justice	<ul style="list-style-type: none"> • Hold juvenile offenders accountable for their behavior. • Promote the safety and restoration of victims and communities. • Assist offenders and their families in developing skills to prevent crime.
Alaska Psychiatric Institute	<ul style="list-style-type: none"> • Providing compassionate, nonjudgmental psychiatric care to Alaskans.
Alaska Pioneer Homes	<ul style="list-style-type: none"> • Operates licensed assisted living homes that are owned by the State of Alaska.
Office of Children's Services	<ul style="list-style-type: none"> • Ensures the safety, permanency and well-being of children by strengthening families, engaging communities, and partnering with Tribes.

Arizona

Arizona Department of Health Services (AZDHS) oversees all health and human services in the state. AZDHS is an independent and largely decentralized health agency and is made up of the six divisions outlined below.



NATIONAL CONFERENCE OF STATE LEGISLATURES



DEPARTMENT	RESPONSIBILITIES
Arizona State Hospital	<ul style="list-style-type: none"> • Provides long-term inpatient psychiatric care to Arizonans with mental illnesses who are under court order for treatment.
Director's Office	<ul style="list-style-type: none"> • Oversees other divisions with the objective of helping improve the lives of all Arizonans by controlling epidemics, ensuring safe food and water, testing virtually all newborns for seven metabolic disorders and by monitoring hospitals, nursing homes, assisted living centers, child care centers and other licensed facilities. • Operate the Arizona State Hospital.
Licensing	<ul style="list-style-type: none"> • Houses various licensing bureaus and sub-divisions, including: <ul style="list-style-type: none"> ○ Division of Public Health Licensing ○ Bureau of Long Term Care Facilities Licensing ○ Bureau of Medical Facilities Licensing ○ Bureau of Residential Facilities Licensing ○ Bureau of Child Care Facilities Licensing ○ Bureau of Radiation Control ○ Bureau of Special Licensing ○ Bureau of Vital Records ○ Bureau of Marijuana Licensing ○ AZ Care Check database of licensing history ○ Online Complaint Forms ○ Online Provider Services
Planning & Operations	<ul style="list-style-type: none"> • Supports the agency in a range of essential functions including budgeting, accounting, payroll services, human resource management, information systems, web development, policy and procedure development, internal and external audits, special investigations, contracting, information security and privacy, workforce development and facilities management.
Preparedness	<ul style="list-style-type: none"> • Monitor, prevent and control infectious diseases and environmental health concerns in Arizona. • Ensure public health system of Arizona is prepared for public health emergencies whether natural or intentional. • Protect the health and safety of people requiring emergency medical services by certifying and educating first responders. • Infectious and communicable disease analyses, contaminant investigations, and newborn screening to protect all Arizonans • Data management, health registries, population health and vital statistics, hospital discharge data and the annual BRFS.

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DEPARTMENT	RESPONSIBILITIES
Prevention	<ul style="list-style-type: none"> • Improve access to high quality primary health care, particularly for the uninsured and other vulnerable populations. • Supporting and improving the health and wellness of Arizona women and children in each stage of life. • Improve health and well-being through nutrition education and promotion of breast feeding and physical activity. • Advancing policies impacting chronic disease risk factors in AZ and promoting a tobacco free future.

Arkansas

The state of Arkansas has a separate Department of Human Services and Department of Health. The Arkansas Department of Human Services is comprised of the following nine divisions:

DIVISION	RESPONSIBILITIES
Division of Aging, Adult and Behavioral Services	<ul style="list-style-type: none"> • Aging and adult services • Behavioral health services • Drug/substance use prevention and treatment • Forensics • Beneficiary Support
Division of Child Care and Early Childhood Education	<ul style="list-style-type: none"> • Child care licensing and accreditation • Child care and early child education training and TA • Compliance activities • Family support including temporary employment assistance • Special nutrition
Division of Children and Family Services	<ul style="list-style-type: none"> • Adoption programs • Child maltreatment and abuse • Foster care resources • Mental health services for families in child welfare systems



DIVISION	RESPONSIBILITIES
Division of County Operations	<ul style="list-style-type: none"> • Medicaid services • SNAP • Temporary employment assistance • Community services block grant • Homelessness services • Refugee services
Division of Developmental Disabilities Services	<ul style="list-style-type: none"> • Children and Adult DD/ID services • Tier 1 services for Medicaid eligible children • Tier 2 and 3 services for adults through DD waiver, human development centers and federal grant programs
Division of Medical Services	<ul style="list-style-type: none"> • Administration of Arkansas Medicaid program • Provider enrollment • Billing • Beneficiary support • Pharmacy • Fee for service and managed care Medicaid services
Division of Provider Services and Quality Assurance	<ul style="list-style-type: none"> • Certification and licensing of long-term care facilities • Regulation of assisted living facilities • Community based day treatment programs • Alcohol and drug abuse treatment providers oversight
Division of Youth Services	<ul style="list-style-type: none"> • Juvenile justice system prevention, intervention and treatment services • Youth residential programs • Youth re-entry programs • Civilian student training programs
Division of Shared Services	<ul style="list-style-type: none"> • Communications • Finance • IT • Human Resources • Legislative and intergovernmental affairs • Procurement • Security and compliance

The Arkansas Department of Health includes the following Centers:

- The Center for Health Advancement
 - Chronic Disease, Tobacco Prevention and Control, Family Health, Women Infants and Children (WIC), and Oral Health.



- The Center for Health Protection
 - Infectious Disease, Preparedness and Emergency Response, and Health Systems.
- The Center for Local Public Health
 - Local health units and Hometown Health Improvement Initiative
- Center for Public Health Practice
 - Vital Records, Health Statistics, and Epidemiology

California

California’s Health and Human Services Agency (CalHHS) is separate from the California Department of Public Health. CalHHS oversees 12 Departments and five Offices that provide a wide range of services.

DIVISION	RESPONSIBILITIES
Aging	<ul style="list-style-type: none"> • Administers programs that serve older adults, adults with disabilities, family caregivers, and residents in long-term care facilities throughout the State. These programs are funded through the federal Older Americans Act, the Older Californians Act, and through the Medi-Cal program.
Child Support Services	<ul style="list-style-type: none"> • Oversees a network of 47 local child support agencies that provide services to the general public at the county level.
Community Services & Development	<ul style="list-style-type: none"> • Reduces poverty for Californians by leading the development and coordination of effective and innovative programs for low-income individuals, families, and their communities.
Developmental Services	<ul style="list-style-type: none"> • Works to ensure Californians with developmental disabilities have the opportunity to make choices and lead independent, productive lives as members of their communities in the least restrictive setting possible.
Emergency Medical Services Authority	<ul style="list-style-type: none"> • Provides leadership in developing and implementing EMS systems throughout California and setting standards for the training and scope of practice of various levels of EMS personnel. • The EMS Authority also has responsibility for promoting disaster medical preparedness throughout the state, and, when required, coordinating and supporting the state’s medical response to major disasters.
Health Care Access and Information	<ul style="list-style-type: none"> • Collects data and disseminates information about California’s healthcare infrastructure. • Promotes an equitably distributed healthcare workforce, and publishes valuable information about healthcare outcomes. • Monitors the construction, renovation, and seismic safety of hospitals and skilled nursing facilities and provides loan insurance to assist the capital needs



DIVISION	RESPONSIBILITIES
	of California's not-for-profit healthcare facilities.
Health Care Services	<ul style="list-style-type: none"> • Provide Californians with access to affordable, integrated, high-quality health care, including medical, dental, mental health, substance use treatment services and long-term care.
Managed Health Care	<ul style="list-style-type: none"> • Protects consumers' health care rights and ensures a stable health care delivery system.
Public Health	<ul style="list-style-type: none"> • Works to protect the public's health and helps shape positive health outcomes for individuals, families and communities. • The Department's programs and services are implemented in collaboration with local health departments and state, federal and private partners.
Rehabilitation	<ul style="list-style-type: none"> • Works in partnership with consumers and other stakeholders to provide services and advocacy resulting in employment, independent living, and equality for individuals with disabilities.
Social Services	<ul style="list-style-type: none"> • Serve, aid, and protect needy and vulnerable children and adults in ways that strengthen and preserve families, encourage personal responsibility, and foster independence.
State Hospitals	<ul style="list-style-type: none"> • Manages the California state hospital system, which provides mental health services to patients admitted into DSH facilities.

Colorado

The Colorado Department of Health Services is comprised of four public-facing offices and several internal-facing offices. Each office is made up of multiple divisions, and the majority of divisions are made up of multiple programs and/or facilities as outlined below. Colorado's public health department, CDPHE, is a separate department.

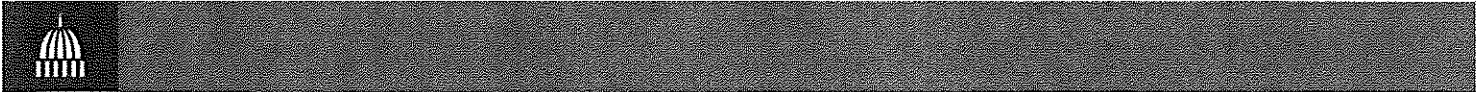
OFFICE/DIVISION/UNIT	RESPONSIBILITIES
Office of Adult, Aging and Disability Services	<ul style="list-style-type: none"> • The office focuses on services and programs benefiting older adults, people with disabilities, and veterans and veterans' spouses requiring skilled nursing and domiciliary care. • The office has seven divisions: <ul style="list-style-type: none"> ○ Division of Aging and Adult Services ○ Division of Regional Center Operations ○ Veterans Community Living Centers



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OFFICE/DIVISION/UNIT	RESPONSIBILITIES
	<ul style="list-style-type: none"> ○ Disability Determination Services ○ Colorado Commission for the Deaf, Hard of Hearing and DeafBlind ○ MINDSOURCE Colorado Brain Injury Network ○ Colorado Developmental Disabilities Council
<p>Office of Civil and Forensic Mental Health</p>	<ul style="list-style-type: none"> ● The Office of Civil and Forensic Mental Health provides strategy, oversight, monitoring and operation of two Colorado Mental Health Hospitals, as well as a Forensic Services division. ● The office's divisions/programs are: <ul style="list-style-type: none"> ○ Mental Health Hospitals ○ Forensic Services ○ Mental Health Transitional Living Homes
<p>Office of Children, Youth and Families</p>	<ul style="list-style-type: none"> ● The office supervises Colorado's child welfare system and operates the state's youth services system, as well as several other programs. ● The office has eight divisions/programs: <ul style="list-style-type: none"> ○ Division of Child Welfare ○ Division of Community Programs ○ Division of Youth Services ○ Medical Oversight Unit ○ Finance ○ Communications ○ Judicial and Legislation ○ Colorado Implementation Science Unit
<p>Office of Economic Security</p>	<ul style="list-style-type: none"> ● The Office of Economic Security provides income, nutritional and support services to those in need. ● Primary programs include the Supplemental Nutrition Assistance Program (SNAP), the Low-income Energy Assistance Program (LEAP), and several employment programs. ● The office has four divisions are: <ul style="list-style-type: none"> ○ Division of Child Support Services ○ Division of Food and Energy Assistance ○ Division of Economic and Workforce Support ○ Staff Development Division
<p>Community Partnerships</p>	<ul style="list-style-type: none"> ● Community Partnerships builds relationships within the department and with communities across the state to serve Coloradans effectively. The office also oversees several CDHS offices, as well as Boards and Commissions, Community and Family Engagement, and County Services. ● The office has the following seven divisions: <ul style="list-style-type: none"> ○ Operations ○ Implementation and Strategic Planning ○ County and Tribal Liaisons ○ Community and Family Engagement



OFFICE/DIVISION/UNIT	RESPONSIBILITIES
	<ul style="list-style-type: none"> ○ Boards and Commissions ○ Client Services ○ Interoperability
Administrative Solutions	<ul style="list-style-type: none"> ● Administrative Solutions provides support services to help CDHS's offices, divisions and programs achieve their goals and make our agency as efficient, effective and impactful as possible. ● Administrative Solutions has the following six units and divisions: <ul style="list-style-type: none"> ○ Human Resources ○ Business Innovation, Technology and Security ○ Legal ○ Quality Assurance ○ Facilities Management ○ Audit
Financial Services	<ul style="list-style-type: none"> ● Financial Services is responsible for CDHS's more than \$2 billion budget. The office's primary functions are accounting, budgets and policy, and contracts and procurement. ● Financial Services has three divisions: <ul style="list-style-type: none"> ○ Accounting ○ Budget and Policy ○ Contracts and Procurement
Policy and Communications	<ul style="list-style-type: none"> ● CDHS's Policy and Communications office develops the agency's legislative agenda and coordinates relationships with the state legislative branch, community stakeholders and Colorado's counties. ● The office includes the department communications team and manages the State Board of Human Services and other boards and commissions.

Connecticut

Connecticut has a distinct Department of Human Services, separate from its Department of Public Health. While its Department of Human Services does not have specific subdepartments, its service areas are broken down as follows:

SERVICE AREA	RESPONSIBILITIES
Children Family and Older Adults	<ul style="list-style-type: none"> ● Food Financial and Social Work Assistance ● Older Adult Services ● Parent and Child Services ● WIC Program (Special Supplemental Nutrition Program for Women, Infants, and Children)



SERVICE AREA	RESPONSIBILITIES
Disability Services	<ul style="list-style-type: none"> • Developmental Services • Employment for Persons with Disabilities • Living Services for Persons with Disabilities • Protection and Advocacy for Persons with Disabilities • Rehabilitation Services • Social Services for Persons with Disabilities
Diseases and Prevention	<ul style="list-style-type: none"> • Medical Marijuana Program • Prevention Programs
Health and Wellness	<ul style="list-style-type: none"> • Health Education • Mental Health and Addiction Services • Nutrition • Preventative Care
Healthcare and Insurance	<ul style="list-style-type: none"> • Aging and Disability Resources • Health Insurance • Health Licenses • Healthcare Advocacy

Delaware

The state of Delaware has one agency overseeing health and human services: the Delaware Department of Health and Social Services (DHSS). It comprises the following ten divisions:

DIVISION	RESPONSIBILITIES
Division of Child Support Services	<ul style="list-style-type: none"> • Establishes and enforce child support payments • Establishes paternity • Helps parents find jobs, gain employment skills, sustain employment and achieve economic stability
Division of Developmental Disabilities Services (DDDS)	<ul style="list-style-type: none"> • Supports individuals with intellectual and developmental disabilities • Provides employment services and vocational training • Provides assistive technologies • Provides a variety of day and residential programs and options for supported living



DIVISION	RESPONSIBILITIES
Division of Healthcare Quality	<ul style="list-style-type: none"> • Addresses long term care and acute/ambulatory licensing and certification, as well as investigations
Division of Medicaid and Medical Assistance	<ul style="list-style-type: none"> • Administers state Medicaid program
Division of Services for Aging and Adults with Physical Disabilities	<ul style="list-style-type: none"> • Adult Day Services • Adult Protective Services • Assistive Devices • Attendant Services • Caregiver Resource Centers • Case Management • Congregate Meals • Delaware Aging and Disability Resource Center (ADRC) • Delaware Senior Medicare Patrol Program • Home Delivered Meals • Home Modification • Long Term Care Ombudsman Program • Nursing Home Transition Program • Nursing Home Care • Options Counseling • Pathways to Employment • Personal Care • Personal Emergency Response System • Respite Care • Senior Community Service Employment Program
Division of Social Services	<ul style="list-style-type: none"> • Administers SNAP program • Administers TANF program • Provides childcare services
Division of State Service Centers	<ul style="list-style-type: none"> • Community Food and Nutrition Program • Community Resource and Assistance • Community Services Block Grant • Emergency Assistance & Community Services • Emergency Housing • Family Visitation Centers • Home Energy Assistance (LIHEAP) • Kinship Care Program



DIVISION	RESPONSIBILITIES
Division of Substance Abuse and Mental Health	<ul style="list-style-type: none"> • Substance abuse help • Crisis intervention services • Prevention services
Division for the Visually Impaired	<ul style="list-style-type: none"> • Provide educational, vocational, and technical support to empower and foster independence for Delawareans with visual impairments
Division of Public Health	<ul style="list-style-type: none"> • Disease prevention, testing and immunization • Maintains birth, death, marriage and other vital statistics • Emergency preparedness • Community health • Maintains health data and statistics • Family and children services • Health and wellness programs such as cancer prevention

District of Columbia

Washington, D.C. has a separate Department of Human Services (DHS) and Department of Health (DOH). The Department of Human Services offers services under the following three categories (not formal subdepartments):

SERVICE AREA	RESPONSIBILITIES
Benefits	<ul style="list-style-type: none"> • Burial Assistance • Child Care Services • Interim Disability Assistance • Medical Assistance (Medicaid, the Health Care Alliance, DC Healthy Families programs and DC's healthcare marketplace) • Supplemental Nutrition Assistance (SNAP) • Temporary Cash Assistance (TANF)
Youth and Community Services	<ul style="list-style-type: none"> • Community Services Block Grant • Family Crisis Support • Gen2Gen DC - a multi-generational approach to address the needs of parents, children, and grandparents • Refugee Assistance • Services for Survivors of Family or Domestic Violence • Youth Services and Support
Homeless Services	<ul style="list-style-type: none"> • Homelessness Prevention Program • Housing Resources for Families



SERVICE AREA	RESPONSIBILITIES
	<ul style="list-style-type: none"> • Rapid Rehousing • Permanent Supportive Housing • Targeted Affordable Housing • Transitional Housing • Shelter and Day Centers • Emergency Rental Assistance

Florida

The Florida Department of Health is the central agency overseeing health and human services in the state. The department is made up of 21 categories of programs and services, with notable overlap.

PROGRAMS/SERVICES	RESPONSIBILITIES
Adolescents and Youth Adults	<ul style="list-style-type: none"> • Works to protect, promote, and improve the health of adolescents through integrated state, county, and community efforts.
Infant, Child, & Adolescent Health	<ul style="list-style-type: none"> • Services include breastfeeding, birth certificates, Children’s Medical Services (CMS), CMS Managed Care Plan, Drowning Prevention, Early Steps, Health Start, KidCare, Lead Poisoning, Newborn Screening, School Health, Sudden Unexpected Infant Death, and WIC
Community Health	<ul style="list-style-type: none"> • Services include those related to built environment, community resilience, dental health, health councils, neighborhood emergency preparedness program, refugee health, rural health, state and community health assessments and volunteer health services.
Correctional Medical Authority	<ul style="list-style-type: none"> • The Correctional Medical Authority oversees and promotes the delivery of cost-effective health care that meets community standards to Florida prison inmates.
County Health Departments	<ul style="list-style-type: none"> • County health departments improve health status by preventing epidemics, protecting against environmental hazards, encouraging healthy behaviors, preparing for and responding to disasters, and assuring the quality and accessibility of health services.
Emergency Preparedness and Response	<ul style="list-style-type: none"> • Services related to individual preparedness; community preparedness; healthcare system preparedness; preparedness training, exercise, and evaluation; environmental health preparedness; preparedness planning; disaster response resources; and radiation control.



PROGRAMS/SERVICES	RESPONSIBILITIES
Immunization	<ul style="list-style-type: none"> The Immunization Section focuses on increasing immunization levels in Florida and decreasing vaccine-preventable diseases.
Infectious Disease Elimination Act (IDEA)	<ul style="list-style-type: none"> Allows county commissions to authorize sterile needle and syringe exchange programs for people who inject drugs.
Men's Health	<ul style="list-style-type: none"> Encourages men to talk with their physician and seek screening for diabetes; high blood pressure; high cholesterol; prostate, colorectal and skin cancers; and HIV and sexually transmitted infections.
Minority Health	<ul style="list-style-type: none"> The Office of Minority Health was established by the Legislature (section 20.43 (9), Florida Statutes) to administer the Closing the Gap (CTG) grant program (section 381.7356, Florida Statutes). The Office evaluates and awards grants, determines best practices, and maximizes the benefits of grants.
Non-Opioid Pain Management	<ul style="list-style-type: none"> Helps health care providers and patients adhere to the Non-Opioid Alternatives Law.
People with Disabilities	<ul style="list-style-type: none"> Services and programs for people with disabilities include: <ul style="list-style-type: none"> The Disability and Health Program Division of Disability Determinations Information Clearinghouse on Developmental Disabilities Special Needs Sheltering Vulnerable Populations
Prevention	<ul style="list-style-type: none"> Services include: dog bite prevention, drowning prevention, flu prevention, healthy weight, human trafficking, injury prevention, mental health, older adult falls prevention, pharmacies, preventive health & health services block grant, radiation control, sexual abuse or violence prevention, stress and your health, substance abuse, suicide prevention, and tobacco free Florida
Public Health Campaigns	<ul style="list-style-type: none"> Oversees implementation of all state-wide public health campaigns
Public Health Laboratories	<ul style="list-style-type: none"> Oversees state's three laboratories
Safe Kids Florida	<ul style="list-style-type: none"> Seeks to prevent/reduce the number of unintentional injuries and deaths among children ages 0-19 years.



PROGRAMS/SERVICES	RESPONSIBILITIES
WIC	<ul style="list-style-type: none"> WIC is a federally funded nutrition program for Women, Infants, and Children. WIC provides the following at no cost: healthy foods, nutrition education and counseling, breastfeeding support, and referrals for health care and community services.
Women's Health	<ul style="list-style-type: none"> Focuses on family planning, pregnancy services, and WIC.
Opioid Response	<ul style="list-style-type: none"> Oversees state's Overdose Data 2 Action program (OD2A). OD2A's intent is to ensure that state prevention policies and actions and those of state partners and stakeholders are well-informed to do relevant and efficacious work within surveillance and prevention and further to ensure that these components are implemented as part of a cohesive system response to ultimately decrease the rate of opioid misuse and opioid use disorder within the state as part of a combined national effort.
Chronic Disease Prevention	<ul style="list-style-type: none"> The Bureau of Chronic Disease Prevention works toward a healthy Florida with the goal of reducing chronic conditions and diseases such as asthma, diabetes, disability, epilepsy, heart disease and stroke.
Vital Statistics	<ul style="list-style-type: none"> Bureau of Vital Statistics issues certifications including birth, death, marriage, and divorce certificates and manages the electronic birth and death registries.

Georgia

Georgia has a separate Department of Human Services and Department of Health. The Georgia Department of Human Services (DHS) is comprised of three divisions. The divisions are supported by administrative offices, including External Affairs, Finance, and General Counsel.

DIVISION	RESPONSIBILITIES
Division of Aging Services	<ul style="list-style-type: none"> The Division of Aging Services (DAS) supports the larger goals of DHS by assisting older individuals, at-risk adults, persons with disabilities, their families, and caregivers to achieve safe, healthy, independent, and self-reliant lives.
Division of Child Support Services	<ul style="list-style-type: none"> The Division of Child Support Services (DCSS) increases the reliability of child support paid by parents when they live apart from their children.



DIVISION	RESPONSIBILITIES
Division of Family and Children Services	<ul style="list-style-type: none"> The Georgia Division of Family & Children Services (DFCS) investigates reports of child abuse; finds foster and adoptive homes for abused and neglected children; issues SNAP, Medicaid and TANF; helps out-of-work parents get back on their feet; and provides numerous support services and innovative programs to help families in need.

Hawaii

Hawaii's Department of Human Services is a separate entity from the state department of health. The Hawaii Department of Human Services comprises five distinct divisions that oversee a suite of programs and services.

DIVISION	PROGRAMS/SERVICES
Benefit, Employment & Support Services Division (BESSD)	<ul style="list-style-type: none"> Temporary Assistance for Needy Families (TANF) Temporary Assistance for Other Needy Families (TAONF) Employment and Training (E&T) Child Care Program (CCP) Head Start Collaboration Project General Assistance (GA) Aid to the Aged, Blind and Disabled (AABD) SNAP – Nutrition Program (Formerly Food Stamp Program)
Social Services Division (SSD)	<ul style="list-style-type: none"> Adult Protective and Community Services Branch (APCSB) Services <ul style="list-style-type: none"> Adult Services and Programs <ul style="list-style-type: none"> Case Management for Elderly Victims of Crime Program Chore Services Program Adult Foster Care Senior Companion Program Respite Companion Program Foster Grandparent Program Transportation Assistance for Resident Aliens and Naturalized Citizens Courtesy Services Licensing and Certification <ul style="list-style-type: none"> How to Obtain a Background Check Nurse Aide Training and Re-certification Child Welfare Services Branch (CWSB) Services <ul style="list-style-type: none"> A Guide to Child Welfare Missing Children Website Mandated Reporters Family and Youth <ul style="list-style-type: none"> Family Connections



DIVISION	PROGRAMS/SERVICES
	<ul style="list-style-type: none"> ▪ Family Court ▪ Foster and Adoptive Care ▪ Shaka – Youth Resources ▪
Med-QUEST Division (MQD)	<ul style="list-style-type: none"> • Resources for Service Providers • QUEST Integration • Intellectual and Developmental Disabilities Program • State Children’s Health Insurance Program (SCHIP) • Early and Periodic Screening Diagnosis and Treatment (EPSDT) • Going Home Plus (GHP) • QUEST-Net • QUEST Spenddown • Transitional Medical Insurance • Immigrant Children and Pregnant Women • Breast and Cervical Cancer Program • Funeral Payments Program • Third Party Liability Program • Medicaid Fee-for-Service
Office of Youth Services (OYS)	<ul style="list-style-type: none"> • Youth Service Centers (YSC) • Foster Youth Independent Living • Hawaii Juvenile Justice State Advisory Council
Division of Vocational Rehabilitation (DVR)	<ul style="list-style-type: none"> • Statewide Independent Living Program • State Rehabilitation Council • Ho’opono Services for the Blind

Idaho

Idaho operates under a superagency that manages health, human services and public health under one umbrella. DHW has eight divisions:

DIVISION	RESPONSIBILITIES
Medicaid	<ul style="list-style-type: none"> • Medicaid benefits • Medicaid policy & innovations • Clinical & quality management • Medicaid operations • Long-term care services • Developmental disability services



DIVISION	RESPONSIBILITIES
	<ul style="list-style-type: none"> • Care management • Medicaid financial operations • Medicaid operated systems
Behavioral Health	<ul style="list-style-type: none"> • Adult mental health services • Children’s mental health services • Substance use disorder services • State Hospital North (provides treatment for people who have been court-ordered into the state’s custody) • State Hospital South (provides treatment for people who have been court-ordered into the state’s custody) • State Hospital West (provides treatment for adolescents, ages 11-18)
Public Health	<ul style="list-style-type: none"> • Maternal and child health • Family planning • Home visiting • HIV, STD & Hepatitis • Women, infants & children nutrition (WIC) • Chronic disease prevention • Tobacco & obesity prevention • Sexual violence prevention • Environmental health services • Rural health care access & improvement • Vital records and health statistics • Emergency medical services licensure • Public health preparedness & response • Time sensitive emergency systems of care • Suicide & drug overdose prevention • Disease detection & response • Refugee health screening • Food protection • Immunizations • Healthcare association infection policy performance & strategy
Family and Community Services	<ul style="list-style-type: none"> • Navigation services • Idaho 211 care line • Child protection (child welfare) • Foster care & adoption • Independent living for older youth • Children’s developmental disabilities • Crisis prevention & court services



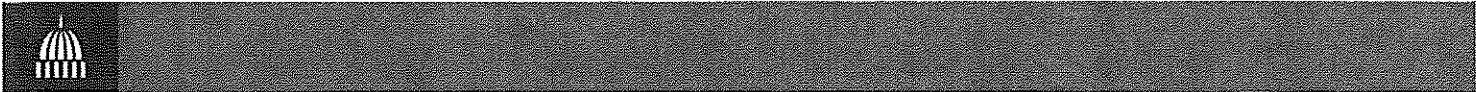
DIVISION	RESPONSIBILITIES
	<ul style="list-style-type: none"> • Infant toddler program • Head Start collaboration • SW Idaho Treatment Center (serves individuals with complex and challenging behaviors)
Welfare	<ul style="list-style-type: none"> • Food stamps (SNAP) • Child care assistance • Medicaid eligibility • Temporary cash assistance (TAFI) • Aid to the aged, blind & disabled (AABD) • Child support services • The Emergency Food Assistance Program • Low-income home energy assistance • Tax credit subsidies (APTC) • Child care provider education and licensing • Weatherization assistance • Community Services Grants (CSBG)
Management Services	<ul style="list-style-type: none"> • Finance • Contracting/purchasing • Building & support operations • Audits & investigations • Department and division budgets • Accounts payable • Revenue operations, grants and cash • Electronic benefits and financial systems • Employee services (payroll)
Licensing and Certification	<ul style="list-style-type: none"> • Facility standards • Certified family homes • Therapeutic residential programs • Residential assisted living facilities • Administrative rules unit
Information and Technology Services	<ul style="list-style-type: none"> • Idaho Health & Welfare IT Infrastructure and Services • Application development and support • IT service desk (field support) • Statewide IT collaboration • Cyber security



Illinois

Illinois's Department of Human Services (IDHS) is a separate entity from the Illinois Department of Public Health. IDHS is one of Illinois' largest agencies, with more than 13,000 employees. The department has seven divisions. Each division is made up of multiple programs and services.

DIVISION	RESPONSIBILITIES, PROGRAMS, AND SERVICES
Administration	<ul style="list-style-type: none"> • Child Welfare Services Branch (CWSB) Services • A Guide to Child Welfare • Missing Children Website • Mandated Reporters • Family and Youth • Family Connections • Family Court • Foster and Adoptive Care • Shaka – Youth Resources
Developmental Disabilities	<ul style="list-style-type: none"> • Provides leadership for the effective management of the design and delivery of quality outcome-based, person-centered services and supports for individuals who have developmental disabilities.
Early Childhood	<ul style="list-style-type: none"> • AOK - All Our Kids Early Childhood Networks • Healthy Families Illinois • Infant Safe Sleep • Maternal Infant Early Childhood Home Visiting Program (MEICHV) • Parents Care and Share Program • Parents Too Soon • Pregnant Teen Doula • Prevent Child Abuse • Responsible Parenting • Youth Opportunity
Family & Community Services	<ul style="list-style-type: none"> • FCS provides services such as SNAP, WIC, cash assistance, and medical programs as well as others.
Mental Health	<ul style="list-style-type: none"> • Seeks to ensure equitable access to a full continuum of preventive, supportive, and recovery-focused treatment resources that promote mental wellness for all people in Illinois. DMH has the following offices: <ul style="list-style-type: none"> ○ State Operated Hospitals ○ Regional Offices & Providers' Mgmt. ○ Block Grants ○ RFIs, RFAs, RFPs ○ Forensics ○ Williams Consent Decree ○ Business & Fiscal



DIVISION	RESPONSIBILITIES, PROGRAMS, AND SERVICES
Rehabilitation Services	<ul style="list-style-type: none"> • DHS's Division of Rehabilitation Services works in partnership with people with disabilities and their families to assist them in making informed choices to achieve full community participation through employment, education, and independent living opportunities.
Substance Use Prevention and Recovery	<ul style="list-style-type: none"> • Charged with designing, coordinating and funding a comprehensive and coordinated community-based and culturally and gender-appropriate array of services throughout the state for the prevention, intervention, treatment and rehabilitation of alcohol and other related disorders.

Indiana

Indiana's Health and Human Services Division falls within the state's Department of Health, which is an independent, largely decentralized agency. The Health and Humans Services Division comprises the following 12 sub-divisions.

DIVISION	RESPONSIBILITIES AND SERVICES
Local Health Department Outreach Division	<ul style="list-style-type: none"> • The Local Health Department Outreach Division supports local health departments and the state by: <ul style="list-style-type: none"> ◦ Administering and evaluating use of the Local Health Maintenance Fund (IC 16-46-10) and the Local Health Department Trust Account (IC 4-12-7) ◦ Serving as the agency liaison for the local health departments and boards of health ◦ Providing programmatic and administrative technical assistance and policy support ◦ Delivering current and robust training opportunities to local health department personnel
HIV/STD & Viral Hepatitis	<ul style="list-style-type: none"> • Works to promote public health and enhance the quality of life for Indiana residents through the prevention, intervention and treatment of HIV and other sexually transmitted diseases. • Conducts policy and resource development, clinical data collection and analysis, research, education, prevention programs, disease detection and the provision of treatment services.
Trauma & Injury Prevention	<ul style="list-style-type: none"> • Develops, implements, and provides oversight of a statewide comprehensive trauma care system that: prevents injuries, saves lives, and improves the care and outcomes of trauma patients.



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DIVISION	RESPONSIBILITIES AND SERVICES
Women's Health	<ul style="list-style-type: none"> • To identify, coordinate, and set statewide priorities for women's health programs, services, and resources • To educate and advocate for women's health, providing statewide leadership for better access to and financing for health services, preventive screening, treatment services, and health education efforts; • To seek funding and partnerships from private or governmental entities for programs and initiatives; • To promote programs that are especially sensitive to the needs of underserved and disadvantaged women, and those with special needs; • To serve as a clearinghouse for information, current research and data and to assist policy-makers; • To provide leadership and mentoring opportunities for young women.
Nutrition and Physical Activity	<ul style="list-style-type: none"> • Provides statewide leadership for healthy eating and active living to help prevent and reduce incidences of overweight, obesity and related chronic diseases for Hoosiers of all ages • DNPA provides education, trainings and an increase of statewide standards and opportunities that support best practices in physical activity and nutrition.
Minority Health	<ul style="list-style-type: none"> • Coordinates, facilitates, and monitors community-based programs tailored to meet the needs of these populations. • Ensures that health-related issues become part of the agendas of outside programs as they relate to underserved populations. • Maintains open dialogue with outside agencies in an effort to keep abreast of concerns, trends, and problems as seen by these agencies which will assist in identifying gaps, barriers, and duplication in services.
Maternal and Child Health	<ul style="list-style-type: none"> • Adolescent/Young Adult Health • Breastfeeding • Children's Health • Funding Opportunities • Indiana Perinatal Levels of Care Program • Infant and Maternal Health Data • Indiana Perinatal Quality Improvement Collaborative (IPQIC) • Home Visiting • Maternal Health • Maternal Mortality Review • MCH MOMS Helpline • Newborn Screening and Birth Defects- • Safety PIN • Substance Use and Pregnancy • Title V MCH Block Grant
Oral Health	<ul style="list-style-type: none"> • Seeks to promote, protect and improve oral health and a safe oral health care

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DIVISION	RESPONSIBILITIES AND SERVICES
	environment for all Hoosiers.
Chronic Disease, Primary Care and Rural Health	<ul style="list-style-type: none"> • Work closely with its partners throughout Indiana to improve Indiana's burden of chronic disease and improve care. • Addresses chronic diseases including heart disease, cancer, diabetes and obesity
Children's Special Health Care	<ul style="list-style-type: none"> • Indiana Children's Special Health Care Services (CSHCS) provides supplemental medical coverage to help families of children ages birth to 21 years who have serious, chronic medical conditions and meet the program's financial and medical criteria, pay for treatment related to their child's condition.
Fatality Review and Prevention	<ul style="list-style-type: none"> • The Indiana Child Fatality Review Program attempts to better understand how and why children die, take action to prevent other deaths, and improve the health and safety of children.
Immunization	<ul style="list-style-type: none"> • The Immunization Program strives to prevent disease, disability and death in children, adolescents and adults through vaccination.

Iowa

Iowa has one agency overseeing health and human services in the state. Iowa has an independent, largely decentralized health agency structure. Services provided by the Iowa Department of Health and Human Services are broken four broad categories.

SERVICE CATEGORY	RESPONSIBILITIES
Assistance Programs	<ul style="list-style-type: none"> • Oversees SNAP in Iowa, providing nutrition benefits to supplement the food budget of needy families so they can purchase healthy food and move towards self-sufficiency.
Family Services	<ul style="list-style-type: none"> • Child Welfare • Child Care • Child Support • Adult Protection • Refugee Services
Medicaid	<ul style="list-style-type: none"> • Iowa Medicaid ensures that all members have equitable access to high quality services that promote dignity, barriers are removed to increase health



SERVICE CATEGORY	RESPONSIBILITIES
	<p>engagement, and whole person health is improved across populations.</p> <ul style="list-style-type: none"> • Objectives: <ol style="list-style-type: none"> 1. Identify and mitigate program gaps in meaningful service delivery. 2. Shift program operations and planning to focus on outcomes. 3. Modernize Iowa Medicaid infrastructure and operations. 4. Promote transparency in program and performance.
Mental/Behavioral Health and Disability Services	<ul style="list-style-type: none"> • MHDS is responsible for planning, coordinating, monitoring, improving and partially funding mental health and disability services for the State of Iowa. The division engages in a wide variety of activities that promote a well-coordinated statewide system of high-quality disability-related services and supports including: <ul style="list-style-type: none"> ○ Setting disability policy ○ Service coordination ○ Quality review ○ Managing grants and contracts

Kansas

The Kansas health system is largely decentralized, and one agency, the Kansas Department of Health and Environment (KDHE) oversees all health and human services in the state. KDHE is responsible for the state's public health system, medical records, and environmental sustainability. KDHE provides program and services through the following four divisions.

DIVISION	RESPONSIBILITIES
Division of Environment	<ul style="list-style-type: none"> • Drinking Water Protection • Environment Quality Management Plan • Pollution Prevention • Sharps & Medication Disposal
Laboratories	<ul style="list-style-type: none"> • The Health and Environmental Laboratories seeks to provide timely and accurate analytical information for public health benefits in Kansas and to assure the quality of statewide laboratory services through certification and improvement programs.
Division of Public Health	<ul style="list-style-type: none"> • The Division of Public Health works to promote and protect health and prevent disease and injury, collaborating with local health departments and other organizations to help assure the health of all Kansans through public health services, policy development, and regulatory programs. Public Health includes six bureaus: <ul style="list-style-type: none"> ○ Community Health Systems



DIVISION	RESPONSIBILITIES
	<ul style="list-style-type: none"> ○ Chronic Disease & Injury Prevention (Health Promotion) ○ Disease Control & Prevention ○ Epidemiology & Public Health Informatics ○ Family Health ○ Oral Health
Division of Health Care Finance	<ul style="list-style-type: none"> ● The Division of Health Care Finance develops and maintains a coordinated health policy agenda that combines effective purchasing and administration of health care with health promotion oriented public health strategies.

Kentucky

Kentucky's Cabinet for Health and Family Services oversees the state's Department of Public Health as well as nine other departments and agencies. The departments and agencies are organized by divisions and services provided.

DEPARTMENT/AGENCY	DIVISIONS/PROGRAMS & SERVICES
Department for Aging and Independent Living (DAIL)	<ul style="list-style-type: none"> ● DAIL's two divisions – Guardianship and Quality Living, provide the following Programs & Services: <ul style="list-style-type: none"> ○ Office of Dementia Services ○ Assisted Living Community Information and Certification ○ Caregiver Support Services ○ Hart-Supported Living ○ Participant Directed Services ○ Traumatic Brain Injury Trust Fund
Department for Behavioral health, Developmental and Intellectual Disabilities (DBHDID)	<ul style="list-style-type: none"> ● Promote health and well-being by facilitating recovery for people whose lives have been affected by mental illness and substance use; supporting people with intellectual or other developmental disabilities; and building resilience for all.
Office for Children with Special Health Care Needs (OCSHCN)	<ul style="list-style-type: none"> ● Foster Care Support Program ● Hemophilia Program ● Newborn Hearing Screening Program
Department for Community Based Services (DCBS)	<ul style="list-style-type: none"> ● Provides family support; child care; child and adult protection; eligibility determinations for Medicaid and food benefits; and administration of an energy cost-assistance program. ● Administers the state foster care and adoption systems and recruits and



DEPARTMENT/AGENCY	DIVISIONS/PROGRAMS & SERVICES
	<p>trains parents to care for the state's children who are waiting for a permanent home.</p>
<p>Department for Family Resource Centers and Volunteer Services (DFRCVS)</p>	<ul style="list-style-type: none"> • The Department for Family Resource Centers and Volunteer Services consists of the following: Division of Family Resource and Youth Services Centers (FRYSC) and Serve Kentucky. • The FRYSC division provides administrative support, technical assistance and training to local school-based family resource and youth services centers. • Centers help connect students and their families to needed services as a way to remove nonacademic barriers to learning and enhance student academic success.
<p>Office of Health Data and Analytics (OHDA)</p>	<ul style="list-style-type: none"> • Identifies strategic initiatives to inform public policy and provide opportunities for improved health outcomes for all Kentuckians through data analytics. Related programs and agencies include: <ul style="list-style-type: none"> ○ Division of Health Benefit Exchange – administers qualified health plans on the state-based market using the federal platform. ○ Division of Health Information – oversees the Kentucky Health Information Exchange for clinical records and public health registries. ○ Division of Analytics – serves as the center of excellence for health and human services statistical analysis, generative analytics and evaluation/monitoring metrics. Request data reports and analyses and public data sets from the Division of Analytics. ○ CHFS Privacy Program - manages development of policy, resources and education to increase understanding and awareness of privacy best practices.
<p>Department for Income Support (DIS)</p>	<ul style="list-style-type: none"> • Child Support Enforcement: helps parents and legal guardians of minor children with enforcement of child support obligations, court orders and collections of support from noncustodial parents. • Disability Determination: makes disability determinations on behalf of the commissioner of the U.S. Social Security Administration for residents of Kentucky. Using federal guidelines and regulations, program staff works to determine applicant eligibility for both Supplemental Security Income and Social Security Disability Income.
<p>Department for Medicaid Services (DMS)</p>	<ul style="list-style-type: none"> • Divisions <ul style="list-style-type: none"> ○ Advisory Council for Medical Assistance ○ Fiscal Management ○ Long-Term Services and Supports ○ Health Care Policy ○



DEPARTMENT/AGENCY	DIVISIONS/PROGRAMS & SERVICES
	<ul style="list-style-type: none"> ○ Program Integrity ○ Quality and Population Health ○ Technical Advisory Committees ● Programs & Services <ul style="list-style-type: none"> ○ Health Benefit Exchange ○ Member Information and Resources ○ Provider Information and Resources
Department for Public Health (DPH)	<ul style="list-style-type: none"> ● The Kentucky Department for Public Health (DPH) is responsible for developing and operating state public health programs and activities for the citizens of Kentucky. The mission of DPH is to improve the health and safety of people in Kentucky through prevention, promotion and protection.
Office of the Secretary (OS)	<ul style="list-style-type: none"> ● Oversees the following offices and services: <ul style="list-style-type: none"> ○ Office of Administrative Services ○ Office of Application Technology Services ○ Office of Finance and Budget ○ Office of Human Resource Management ○ Office of Inspector General ○ Office of Legal Services ○ Office of Public Affairs ○ Office of the Ombudsman and Administrative Review

Louisiana

The Louisiana Department of Health (LDS) is the singular agency overseeing health and human services in Louisiana. LDH is comprised of the following six divisions.

DIVISION	RESPONSIBILITIES
Aging and Adult Services	<ul style="list-style-type: none"> ● Adult protective services ● Facility ● Home and community-based services ● Long-term care systems exchange ● Permanent supportive housing
Behavioral Health	<ul style="list-style-type: none"> ● Addictive disorders ● Behavioral health managed care ● Coordinated crisis system ● Coordinated System of Care (CSOC) ● Disaster Behavioral Health Response ● Mental Health



DIVISION	RESPONSIBILITIES
	<ul style="list-style-type: none"> • My Choice Louisiana
Developmental Disabilities	<ul style="list-style-type: none"> • EarlySteps • Flexible Family Funds • Freedom of Choice Providers • Home and Community-based Services • Individual and Family Support • My Place Louisiana • OCDD Resource Center • Intermediate Care Facilities for Individuals with Intellectual Disabilities • Support Coordination • Tiered Waiver System
Medicaid	<ul style="list-style-type: none"> • Manages services related to Louisiana Medicaid, including navigating eligibility, applications, plan options, and information for providers.
Public Health	<ul style="list-style-type: none"> • Community and preventive health • Community preparedness and health protection • Vital records • Public health data portal • Chronic disease prevention & healthcare access • Emergency medical services
Licensing/Certification	<ul style="list-style-type: none"> • Business permit renewal • Body art/cosmetics/UV tanning • EMS licensure • Export certificates • Health standards • Licensing boards • Operator certification • Product registration • Restaurant inspections

Maine

The Department of Health and Human Services (DHHS) is a superagency comprised of the following offices for the state of Maine:

DEPARTMENT	RESPONSIBILITIES
Aging and Disability Services	<ul style="list-style-type: none"> • Adult protective services • Brain injury treatment • Intellectual and developmental disability services



DEPARTMENT	RESPONSIBILITIES
	<ul style="list-style-type: none"> • Long-term care services • Aging and community services
Behavioral Health	<ul style="list-style-type: none"> • Mental health services • Substance use treatment • Opioid disorder response • Support for those in criminal justice system • Wellbeing and resilience support for COVID-19 pandemic
Maine Center for Disease Control & Prevention	<ul style="list-style-type: none"> • Disease and injury prevention • Disease surveillance, immunizations, infectious diseases • Environmental health • Research and vital statistics • Emergency preparedness • Rural health • Tribal public health
Child and Family Services	<ul style="list-style-type: none"> • Child care support • Child abuse reports • Child care facility licensing and investigation • Children's behavioral health • Children's behavioral health provider training and development • Early intervention and prevention services
Dorothea Dix Psychiatric Center	<ul style="list-style-type: none"> • Psychiatric hospital • Treatment for severe and persistent mental illness • Community mental health services • Therapeutic services • Social services
Family Independence	<ul style="list-style-type: none"> • MaineCare- free and low cost insurance • Temporary assistance for needy families (TANF) • Food supplement (SNAP) • Child support services • Disability determination services
Health Insurance Marketplace	<ul style="list-style-type: none"> • Office of Health Insurance Marketplace (OHIM) operates CoverME.gov, Maine's state-based health insurance marketplace for affordable health coverage
Licensing and Certification	<ul style="list-style-type: none"> • Regulatory oversight of medical and long-term care facilities • CNA registry criminal background checks for employer who care for our vulnerable citizens • Investigating allegations of unsafe practices/events in facilities • Facility licensing and certification



DEPARTMENT	RESPONSIBILITIES
	<ul style="list-style-type: none"> Investigation of hospitals, nursing homes, assisted living facilities, and group homes
MaineCare Services	<ul style="list-style-type: none"> MaineCare - Maine's Medicaid program Medicaid coverage and benefits for children and adults Telehealth Dental program Primary care support Transportation

Maryland

Maryland has a separate Department of Human Services (DHS) and Department of Health (DOH). The Department of Human Services, although not broken down into subdepartments, offers the 15 services listed below. Homeless services were formerly among these, but the Bureau of Homeless Services has been moved to Maryland's Department of Housing and Community Development.

SERVICE AREA	RESPONSIBILITIES
Adoption	<ul style="list-style-type: none"> Implement foster-to-adopt program
Adult Services	<ul style="list-style-type: none"> focuses on the needs of the elderly, disabled and vulnerable adults In-Home Aides Services: offers aide services in the consumer's home to provide assistance with personal care, chores, and other activities of daily living Social Services to Adults Project Home Program - a supportive housing program for persons with mental illness or other disabilities offering an adult foster family Respite Care Program Adult Public Guardianship Project SAFE (Stop Adult Financial Exploitation)
Child Protective services	<ul style="list-style-type: none"> assist children believed to be neglected or abused by parents or other adults having permanent or temporary care or custody offers service to household or family members who may require intervention to decrease the risk of any continuing physical, sexual or mental abuse or neglect



NATIONAL CONFERENCE OF STATE LEGISLATURES



SERVICE AREA	RESPONSIBILITIES
Child Support services	<ul style="list-style-type: none"> works with both parents to provide the financial, medical and emotional support their children need to grow and thrive Paternity establishment
Constituent Services	<ul style="list-style-type: none"> provide a central point of contact for the citizens of Maryland to obtain information about programs and gain access to services administered by the Department of Human Services Aims to address legitimate complaints regarding the delivery of departmental services
Energy/Water Assistance	<ul style="list-style-type: none"> provides bill assistance to low-income households in the State of Maryland to make their energy costs more affordable and to help with the prevention of loss and the restoration of home energy service
Foster Care Services	<ul style="list-style-type: none"> provides short-term care and supportive services to children who are unable to live at home because of child abuse or neglect
Maryland Emergency Food Program (MEFP)	<ul style="list-style-type: none"> administers annual grants to feeding organizations to purchase food to provide groceries and meals to families in need Organizations include soup kitchens, food banks, food pantries, shelters, residential treatment programs, and after-school programs
Maryland Legal Services Program	<ul style="list-style-type: none"> Ensures legal representation in the Circuit Courts to children and indigent adults when the local department of social services or the Office of Aging is a party to a case
Maryland Office for Refugees and Asylees	<ul style="list-style-type: none"> Administers services to federally-recognized refugee populations to help them build new lives in the United States Employment services, transitional financial assistance, health assistance, medical screenings, English language and vocational training, case management, youth programming
Mobile Point of Sale Equipment Program (MPOSEP)	<ul style="list-style-type: none"> Provides grants to Farmers Markets and individual farmers or vendors for the purchase of mobile point of sale (mPOS) equipment to process Electronic Benefit Transfer (EBT) transactions
Safe Haven	<ul style="list-style-type: none"> a distressed parent who is unable or unwilling to care for their infant can safely give up custody of their baby, no questions asked. Newborns can be left at hospitals or law enforcement stations
Statewide Nutrition Assistance	<ul style="list-style-type: none"> provides annual grants to emergency food providers to enable them to purchase equipment such as freezers and other appliances that will increase



SERVICE AREA	RESPONSIBILITIES
Equipment Program (SNAEP)	their capacity to purchase, store and distribute food
The Emergency Food Assistance Program (TEFAP)	<ul style="list-style-type: none"> contracts with the Maryland Food Bank (MFB) and the Capital Area Food Bank (CAFB) to receive and store food available from USDA, and distributes it among eligible soup kitchens, food pantries and shelters
Workforce Development	<ul style="list-style-type: none"> Supplemental Nutrition Assistance Program Employment and Training (SNAP E&T) Supporting, Training, and Employing Parents Program (STEP UP) Hiring Agreements legislation: current and former Temporary Cash Assistance recipients, youth in foster care, and noncustodial parents have access to employment opportunities offered by participating companies that operate under a State procurement contract Transportation Assistance Program

Massachusetts

Massachusetts has an Executive Office of Health and Human Services (EOHHS). EOHHS is divided among 11 agencies in addition to the MassHealth program. One of those agencies is the state's Department of Public Health, which is broken down into 11 bureaus/programs.

DIVISION	RESPONSIBILITIES
MassHealth	<ul style="list-style-type: none"> Health benefits to children, families, seniors, people with disabilities
Department of Public Health	<ul style="list-style-type: none"> Administrative Services and Commissioner's Office Programs <ul style="list-style-type: none"> Office of Data Management and Outcomes Assessment Office of Health Equity Office of Local and Regional Health Office of Population Health Office of Preparedness and Emergency Management Office of Problem Gambling Services Privacy and Data Compliance Office Bureau of Community Health and Prevention <ul style="list-style-type: none"> Division of Health Access



DIVISION	RESPONSIBILITIES
	<ul style="list-style-type: none"> ○ Division of Prevention and Wellness ○ Division of Sexual and Domestic Violence Prevention and Services ○ Division of Violence and Injury Prevention ○ Occupational Health Surveillance Program ○ Office of Statistics & Evaluation ○ Sexual Assault Nurse Examiner (SANE) ● Bureau of Environmental Health ● Bureau of Family Health and Nutrition <ul style="list-style-type: none"> ○ Division for Children & Youth with Special Health Needs ○ Early Intervention (EI) Division ○ Nutrition Division ○ Office of Data Translation ○ Pregnancy, Infancy, and Early Childhood Division ● Bureau of Health Care Safety and Quality <ul style="list-style-type: none"> ○ Health Care Facility Licensure and Certification ○ Office of Emergency Medical Services ● Bureau of Health Professions Licensure ● Bureau of Infectious Disease and Laboratory Sciences ● Bureau of Substance Addiction Services ● Public Health Facilities ● Public Health Library System ● Registry of Vital Records and Statistics
Massachusetts Department of Mental Health	<ul style="list-style-type: none"> ● Mental health services including medication and therapy
Department of Transitional Assistance	<ul style="list-style-type: none"> ● Food and cash benefits (P-EBT, SNAP) ● Domestic violence resources ● Funeral & Burial Assistance
Massachusetts Department of Children & Families	<ul style="list-style-type: none"> ● Protect children from abuse/neglect ● Support young adults ages 18-22 transitioning from DCF custody to independent living ● Foster care
Department of Developmental Services	<ul style="list-style-type: none"> ● Connect adults with intellectual and developmental disabilities with employment opportunities, community living, family support ● Provides family support and supplement educational services to children with intellectual/developmental disabilities
Department of Youth Services	<ul style="list-style-type: none"> ● serves youth between the ages of 12-21 who have been adjudicated delinquent, adjudicated as a youthful offender, or placed in DYS' overnight arrest beds and/or detention programs while awaiting a future court date



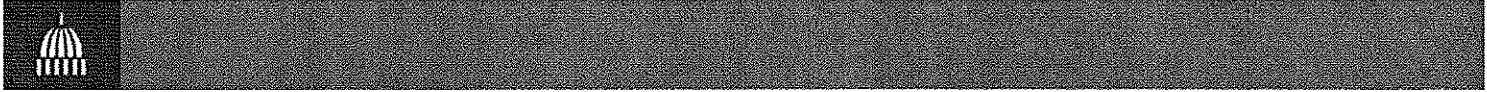
DIVISION	RESPONSIBILITIES
	<ul style="list-style-type: none"> ○ Clinical, health and substance abuse services ○ Community services and delinquency prevention ○ Education, job training and employment services ○ Victim Services
<p>Massachusetts Commission for the Blind</p>	<ul style="list-style-type: none"> ● Serves legally blind individuals <ul style="list-style-type: none"> ○ Vocational Rehabilitation ○ Social Rehabilitation ○ Orientation and Mobility Training
<p>Massachusetts Rehabilitation Commission</p>	<ul style="list-style-type: none"> ● Serves individuals with disabilities <ul style="list-style-type: none"> ○ Community Based Services ○ Assistive Technology Services ○ Employer and Business Services ○ Disability Benefits
<p>Massachusetts Commission for the Deaf and Hard of Hearing</p>	<ul style="list-style-type: none"> ● Deaf, Late-Deafened, and Hard of Hearing Programs and Services
<p>Office for Refugees and Immigrants</p>	<ul style="list-style-type: none"> ● Citizenship for New Americans Program ● Financial Literacy for Newcomers Program ● Program to Enhance Elder Refugee Services ● Refugee Health Promotion Program ● Refugee Case Management ● Refugee Cash Assistance ● Refugee Employment Services ● Refugee Health Assessment Program ● Refugee Medical Assistance ● Refugee School Impact Program ● Refugee Social Services ● Unaccompanied Refugee Minors Program
<p>Executive Office of Elder Affairs</p>	<ul style="list-style-type: none"> ● Serves older adults and individuals with disabilities <ul style="list-style-type: none"> ○ Health insurance counseling ○ Prescription drug assistance ○ Senior housing resources and assisted living ○ Legal help for elders
<p>Massachusetts Long-Term Care Ombudsman Program</p>	<ul style="list-style-type: none"> ● advocacy for residents and patients living in nursing homes, rest homes, and assisted living residences



Michigan

The Michigan Department of Health and Human Services is a principal department of state of Michigan, that provides public assistance, child and family welfare services, and oversees health policy and management. MDHHS's primary programs are listed below.

DIVISION	RESPONSIBILITIES
Adult & Children's Services	<ul style="list-style-type: none"> • Abuse & Neglect • Adoption • Adults & Seniors • Child Fatality Registry • Child Support • Children & Families • Foster Care • Hope For A Home • Informed Consent for Abortion • Juvenile Justice • Native American Services • Child Welfare & Well-Being • Prevention Services
Assistance Programs	<ul style="list-style-type: none"> • Cash Assistance • Child Care Assistance • Children's Special Health Care Services • Emergency Relief: Home, Utilities & Burial • Food Assistance • Health Care Coverage • Help from Other Programs • Medicaid • Migrant Services • Housing and Homeless Services • Low Income Households Water Assistance Program • Refugee Assistance • Universal Caseload (UCL) Action Plan • Women, Infants & Children
Safety & Injury Prevention	<ul style="list-style-type: none"> • Children's and Adult Protective Services • Children's Trust Fund Abuse Prevention • Domestic & Sexual Violence • Injury & Violence Prevention • Public Safety • Safe Delivery • Safe Sleep • Environmental Health • Firearm Safety



DIVISION	RESPONSIBILITIES
Keeping Michigan Healthy	<ul style="list-style-type: none"> • Bureau of Children's Coordinated Health Policy & Supports • Medical Resources for Child Protection • Adult Behavioral Health & Developmental Disability • Division of Chronic Disease and Injury Control • Communicable & Chronic Diseases • Reports & Statistics - Health Services • Maternal & Infant Health

Minnesota

Minnesota's Department of Human Services oversees health and human services in the state and is separate from the Minnesota Department of Health which provides public health services. The state Department of Human Services is organized based on six primary service areas, and often refers residents to their county or tribal human services department to identify specific programs and services available to them.

SERVICE AREA	RESPONSIBILITIES
Food and nutrition	<ul style="list-style-type: none"> • Helps residents navigate and apply for the state's food assistance programs, including SNAP.
Housing	<ul style="list-style-type: none"> • Offers housing search tools • Oversees programs that help people with disabilities find housing • Oversees programs that offer rent assistance • Provides housing assistance for people experiencing homelessness
Income	<ul style="list-style-type: none"> • Minnesota's income assistance programs help individuals and families with low income move to financial stability. Families who qualify for some of these programs also may get help with food, child care, health care and other basic needs. Each program has eligibility requirements and all program participants' situations are different.
Health care	<ul style="list-style-type: none"> • Oversees the state's public health care programs for Minnesotans with low or no income
Child care assistance	<ul style="list-style-type: none"> • Oversees the state's Child Care Assistance Program that can help pay child care costs for children. • Provides resources to identify child care services
Coping with crisis	<ul style="list-style-type: none"> • Provides resources for residents to preserve their mental and physical health and overall wellbeing during times of stress and crisis.



SERVICE AREA	RESPONSIBILITIES
	<ul style="list-style-type: none"> • Runs Crisis hotline and website, 988 Suicide & Crisis Lifeline, SAMHSA Disaster Distress Helpline, and resources to find mental health and chemical dependency providers.

Mississippi

Mississippi has a separate Department of Human Services and Department of Health. The Mississippi Department of Human Services includes the following seven divisions:

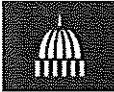
DIVISION	RESPONSIBILITIES
Aging and Adult Services	<ul style="list-style-type: none"> • Area Agencies on Aging • Adult Protective Services • Family Caregiver Support Program • Mississippi Access to Care (MAC) Centers • Services for Seniors • State Health Insurance Program (SHIP) • State Long-Term Care Ombudsman • Transition to Community Referral
Community Services	<ul style="list-style-type: none"> • Community Services Block Grant • Low-Income Home Energy Assistance Program • Weatherization Assistance Program • Low-Income Household Water Assistance Program
Child Support	<ul style="list-style-type: none"> • Child support
Early Childhood Care and Development	<ul style="list-style-type: none"> • Child Care Payment Program (provides qualifying parents and guardians with childcare tuition assistance) • Healthy Families Mississippi (home visiting program serving pregnant mothers and children up to three years of age)
Economic Assistance Eligibility	<ul style="list-style-type: none"> • Supplemental Nutrition Assistance Program (SNAP) • SNAP-ED (information and classes to improve healthy food choices within a limited budget) • Temporary Assistance for Needy Families (TANF) • TANF Work Program (job readiness training, job skills training, vocational training and other educational training programs) • The Emergency Food Assistance Program (TEFAP) • Commodity Supplemental Food Program (improve health of low-income elderly persons at least 60 years of age by supplementing their diets with nutrition foods)



DIVISION	RESPONSIBILITIES
	<ul style="list-style-type: none"> • Office of Quality Assurance (accuracy of SNAP benefits) • Sexual Risk Avoidance Education (SRAE) Program (teaching youth personal responsibility, self-regulation, goal setting, healthy decision making and prevention of risky behaviors)
Workforce Development and Partnership Management	<ul style="list-style-type: none"> • SNAP Employment & Training (assisting SNAP participants with gaining workforce skills and other career and technical education) • SkillUp Mississippi (high school equivalency) • No Wrong Door & MS Works Smart Start • TANF Work Program-Job Displacement
Youth Services	<ul style="list-style-type: none"> • Probation and aftercare services • Community services and programs • Institutional programs and services • Oakley Youth Development Center (psycho-educational program including treatment, counseling, recreation and education) • Williams School (mandatory regular education and special education classes)

The Mississippi Department of Health has the following nine divisions:

DIVISION	RESPONSIBILITIES
State Health Officer	<ul style="list-style-type: none"> • Epidemiology • Medicine • Health policy and planning • Policy evaluation • Interpersonal violence
Public Health Laboratory	<ul style="list-style-type: none"> • Environmental and clinical testing
Regional Health Officers	<ul style="list-style-type: none"> • Northern region • Central region • Southern region
Health Protection	<ul style="list-style-type: none"> • Emergency preparedness and response • Acute care systems • COVID-19 response • Emergency medical services • Environmental health • Licensure & certification



DIVISION	RESPONSIBILITIES
Health Services	<ul style="list-style-type: none"> • Child & adolescent health • Oral health • Public health pharmacy • Women's health • Women, Infants and Children (WIC)
Preventative Health and Health Equity	<ul style="list-style-type: none"> • Chronic disease • Community health • Delta Health Collaborative • Health Equity • Injury & violence prevention • School health • Tobacco control
Health Data, Operations and Research	<ul style="list-style-type: none"> • Data governance • EPIC • Health data & research • Information technology • Vital records & statistics
Field Services	<ul style="list-style-type: none"> • Public health nursing
Health Administration	<ul style="list-style-type: none"> • Financial management • Human resources • Support services

Missouri

The Missouri Department of Health and Senior Services oversees health services in the state, including public health. The DHSS is comprised of six divisions.

DIVISION	RESPONSIBILITIES
Division of Administration	<ul style="list-style-type: none"> • Budget administration • Grant and contract administration • Accounting and procurement functions • Internal audit • Maintenance of the inventory of physical assets • Warehouse, delivery and mailroom services • Building lease management



DIVISION	RESPONSIBILITIES
<p>Division of Cannabis Regulation</p>	<ul style="list-style-type: none"> • Provides the following services related to state regulation of cannabis and cannabis sales: <ul style="list-style-type: none"> ○ Facility licensing and compliance ○ Patient services ○ Physician information on cannabis ○ Data and reports ○ Complaint forms ○ Facility communications and guidance
<p>Division of Community & Public Health</p>	<ul style="list-style-type: none"> • The Division of Community and Public Health is responsible for supporting and operating more than 100 programs and initiatives addressing public health issues such as: <ul style="list-style-type: none"> ○ Communicable disease control ○ Chronic disease management ○ Genetic health conditions ○ Cancer ○ Pregnancy ○ Vital statistics ○ Health care access
<p>Division of Regulation & Licensure</p>	<ul style="list-style-type: none"> • Issues state licenses for a variety of entities providing services that impact health and safety. • Division staff determine compliance with state and/or federal regulations through inspection of the premises, care and services.
<p>Division of Senior & Disability Services</p>	<ul style="list-style-type: none"> • The designated State Unit on Aging, carrying out the mandates of the State of Missouri regarding programs and services for seniors. • Responsible for the development and implementation of programs designed to protect seniors and adults with disabilities and for the administration of an integrated system of care for eligible adults that require long-term care. • In coordination with the department director, the division director, deputy division director and financial office advise legislators, advocates, state agencies and other organizations and individuals regarding services and data available to support this function.
<p>State Public Health Laboratory</p>	<ul style="list-style-type: none"> • Conducts testing for infectious diseases, genetic disorders and environmental concerns, both in support of public health programs and as a reference laboratory performing confirmatory or specialized procedures. • Provides scientific expertise and managerial leadership to meet the challenges in clinical and environmental laboratory disciplines and in the development of public health policy.



Montana

Montana Department of Public Health and Human Services is the overarching agency overseeing health, human services, and public health in the state. Montana’s health system is largely decentralized with approximately 58 local health agencies operating in the state. The MT DPHHS comprises the following three divisions and subdivisions.

DIVISION	SUB DIVISIONS
Director’s Office	<ul style="list-style-type: none"> • Business and Financial Services Division • Office of Inspector General • Public Health and Safety Division • Technology Services Division
Human Services	<ul style="list-style-type: none"> • Child and Family Services Division • Child Support Services Division • Disability Employment and Transitions Division • Early Childhood and Family Support Division • Human and Community Services Division
Medicaid and Health Services	<ul style="list-style-type: none"> • Behavioral Health and Developmental Disabilities Division <ul style="list-style-type: none"> ◦ Addictive and Mental Disorders ◦ Developmental Services • Health Resources Division • Healthcare Facilities Division • Senior and Long Term Care Division

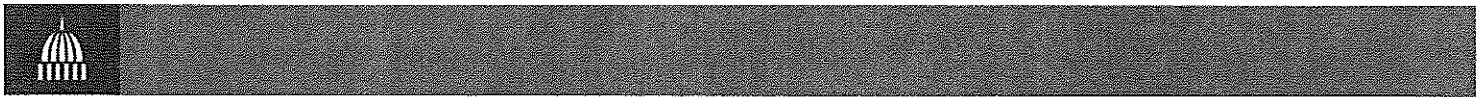
Nebraska

The Nebraska Department of Health & Human Services is the state agency providing health and human services and public health services for families and patients. The agency has five divisions.

DIVISION	RESPONSIBILITIES
Behavioral Health	<ul style="list-style-type: none"> • As the designated single state mental health and substance use authority, the Division administers, provides funding and oversight for a community-based prevention, treatment and recovery support system. • Charged to plan, organize, coordinate and budget for a statewide system of care for individuals and families that need public mental health and substance use disorder services. • Advocates for consumers of behavioral health services. • Service areas include:



DIVISION	RESPONSIBILITIES
	<ul style="list-style-type: none"> ○ Suicide lifeline ○ Treatment and recovery ○ Prevention and promotion ○ Nebraska Family Helpline ○ Consumer Advocacy/Affairs ○ Public Participation and State Committees ○ Psychiatric Hospitals ○ Prescription Assistance Programs ○ Rules, Regulations, and Guidance ○ Network of Care ○ Training for Professionals and Practitioners ○ 988 Planning ○ Opioid Settlement Remediation Advisory Committee
<p>Children and Family Services</p>	<ul style="list-style-type: none"> ● The Division of Children and Family Services includes child welfare, adult protective services, economic assistance programs and the youth rehabilitation and treatment centers. ● Service areas and related resources include: <ul style="list-style-type: none"> ○ Caring for Children ○ Child Welfare and Protection ○ Child Support ○ Economic Assistance ○ Youth Rehabilitation ○ Adult Protective Services
<p>Developmental Disabilities</p>	<ul style="list-style-type: none"> ● Provides funding and oversight for Medicaid Home and Community-Based Services (HCBS) Waivers by determining eligibility, providing service coordination for eligible people, monitoring services, and paying providers. ● Topics addressed include: <ul style="list-style-type: none"> ○ LB376 Family Support Waiver and System Evaluation ○ Providing for participants, families, and providers ○ Training ○ Person-centered planning ○ Quality assurance ○ Liberty Partnership Quality Project ○ Regulations and waivers ○ Olmstead plan ○ Preparing for Medicaid Changes
<p>Medicaid & Long-term Care</p>	<ul style="list-style-type: none"> ● Oversees the Nebraska Medicaid program, home and community based services, and the State Unit on Aging. ● Medicaid provides health care services to low-income families, seniors, and individuals with disabilities. ● works with public and private service providers to help people live in their preferred settings and be active in their communities. ● Nebraska's aging network includes eight Area Agencies on Aging:



DIVISION	RESPONSIBILITIES
	<ul style="list-style-type: none"> ○ Information for providers ○ Information for clients ○ State Unit on Aging ○ Tribal Health ○ Medical Care Advisory Committee ○ Electronic Visit Verification ○ Medicaid expansion ○ Olmstead plan
Public Health	<ul style="list-style-type: none"> ● This Division is responsible for preventive and community health programs and services. ● Regulates and oversees licensure of health-related professions and occupations, as well as the regulation and licensure of health care facilities and services. ● The Division has eleven service areas: <ul style="list-style-type: none"> ○ Licensing ○ Vital records and certificates ○ Data and statistics ○ Diseases and conditions ○ Emergency preparedness ○ Environmental Health ○ Healthy Populations and Lifespans ○ Health Promotion ○ Public Health Regulations ○ Investigations/Complaints ○ Nebraska Public Health Atlas

Nevada

The Nevada Department of Health and Human Services (DHHS) is the overarching agency overseeing health services, human services, and public health in the state. The Department is the largest department in state government, comprised of five Divisions along with additional programs and offices overseen by the DHHS' Director's Office.

DIVISION	RESPONSIBILITIES
Aging and Disability Services (ADSD)	<ul style="list-style-type: none"> ● The Aging and Disability Services Division provides leadership and advocacy in the planning, development and delivery of a high quality, comprehensive support service system across the lifespan. This allows all of Nevada's elders, adults and children with disabilities or special health care needs to live



DIVISION	RESPONSIBILITIES
	<p>independent, meaningful, and dignified lives in the most integrated setting appropriate to their needs.</p>
<p>Child and Family Services (DCFS)</p>	<ul style="list-style-type: none"> The Nevada Division of Child and Family Services (DCFS), together in genuine partnership with families, communities and other governmental agencies, provides support and services to assist Nevada's children and families in reaching their full human potential.
<p>Health Care Financing and Policy (DHCFP)</p>	<ul style="list-style-type: none"> The Division of Health Care Financing and Policy (DHCFP) works in partnership with the Centers for Medicare & Medicaid Services to assist in providing quality medical care for eligible individuals and families with low incomes and limited resources. The medical programs are known as Medicaid and Nevada Check Up.
<p>Public and Behavioral Health (DPBH)</p>	<ul style="list-style-type: none"> The mission of the Nevada Division of Public and Behavioral Health is to protect, promote and improve the physical and behavioral health of the people of Nevada.
<p>Welfare and Supportive Services (DWSS)</p>	<ul style="list-style-type: none"> The mission of the Division of Welfare and Supportive Services is to provide quality, timely and temporary services enabling Nevada families, the disabled and elderly to achieve their highest levels of self-sufficiency.

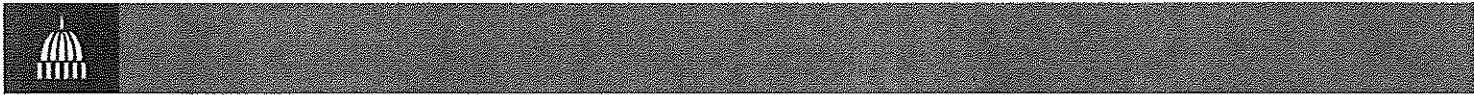
New Hampshire

New Hampshire has a largely centralized, single Department of Health and Human Services with 14 areas of service.

DIVISION	RESPONSIBILITIES
<p>Adult & Aging Care</p>	<ul style="list-style-type: none"> Bureau of Elderly and Adult Services (BEAS) provides social and long-term supports to adults age 60+ and adults 18-60 with a chronic illness or disability <ul style="list-style-type: none"> Home and Community Based Care Home Delivered Meals, often referred to as Meals on Wheels Community Dining, often referred to as Congregate Meals Transportation assistance



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DIVISION	RESPONSIBILITIES
	<ul style="list-style-type: none"> ○ Nursing Home Care ○ Information and assistance regarding Medicare ○ Information about volunteer opportunities ○ Investigation of reports of abuse, neglect or exploitation of vulnerable adults
Childcare, Parenting & Childbirth	<ul style="list-style-type: none"> ● Breastfeeding Promotion & Support ● Child Development & Head Start Collaboration ● Family Centered Early Supports & Services ● Child Care and Development Fund ● Child Support Services ● Maternal & Child Health ● Women, Infant & Children Nutrition Program (WIC) ● Child Care Licensing ● Children's Behavioral Health ● Services for Children with Special Health Care Needs
Diversity, Culture, & Inclusion	<ul style="list-style-type: none"> ● Communication & Language Assistance ● New Hampshire State Refugee Program ● Equitable access to DHHS programs
Food & Meals Assistance	<ul style="list-style-type: none"> ● Food, Meals & Nutrition for Older Adults ● Supplemental Food for Seniors ● Supplemental Nutrition Assistance Program (SNAP) ● Women, Infant & Children Nutrition Program (WIC)
Medicaid	<ul style="list-style-type: none"> ● Payment for health care services for eligible individuals and families
Alcohol, Tobacco & Other Drug Misuse	<ul style="list-style-type: none"> ● Substance Misuse Prevention Services ● Tobacco Prevention & Cessation ● Recovery Support Services ● Impaired Driving Program ● Substance Misuse Treatment Services
Disability Care	<ul style="list-style-type: none"> ● Acquired Brain Disorders Services ● Aid to the Needy Blind ● Community Mental Health Centers ● Family Support Services ● Ombudsman Services ● Administrative Appeals ● Developmental Services ● Family Centered Early Supports & Services ● Services for Children with Special Health Care Needs ● Services for Individuals with Developmental Disabilities



DIVISION	RESPONSIBILITIES
	<ul style="list-style-type: none"> • Behavioral Health – Mental Health and Substance Misuse • Employment for Individuals with Disabilities • Medicaid for Employed Adults with Disabilities
Environmental Health	<ul style="list-style-type: none"> • Biomonitoring • Environmental Public Health Tracking Program • Health Officer Liaison Program • Poly- and Per-fluoroalkyl Substances (PFAS) • Radon Program • Water Testing • Choose Safe Places for Early Care and Education (NHCSP) - protect children from harmful chemicals in childcare settings • Climate and Health Program • Food Protection • Lead Poisoning Prevention Program • Public Health Emergency Preparedness, Response & Recovery • Radiological Health
Health Care	<ul style="list-style-type: none"> • Behavioral Health – Mental Health and Substance Misuse • Children’s Behavioral Health • Hampstead Hospital, New Hampshire Hospital (psychiatric services) • Medicaid Dental Services: New Hampshire Smiles Program • Oral Health • Breast & Cervical Cancer Program • Family Planning Program • Health Care in Rural Communities • Primary Care Workforce • Children with Special Health Care Needs • Hearing Detection for Newborns • Nursing Home Care
Population Health	<ul style="list-style-type: none"> • Health Alert Network • Home Visiting Program • Maternal & Child Health • Public Health Emergency Preparedness, Response & Recovery • Rural Health & Primary Care • Therapeutic Cannabis Program • Women, Infant, Children Nutrition Program • Health Statistics & Informatics • Injury Prevention • Prescription Drug Monitoring Program • Public Health Laboratories • Regional Public Health Networks • Tobacco Prevention & Cessation Program



DIVISION	RESPONSIBILITIES
Child Protection & Juvenile Justice	<ul style="list-style-type: none"> • Child Protection Services • Juvenile supervision and rehabilitative services
Disease Prevention	<ul style="list-style-type: none"> • Asthma • Diabetes • Immunizations • Heart Disease & Stroke Prevention • Public Health Emergency Preparedness, Response & Recovery • Cancer • Infectious Disease Control • Health Alert Network • Oral Health Program
Financial Assistance	<ul style="list-style-type: none"> • State Supplemental Program (SSP) • Financial Assistance to Needy Families (FANF) • Medicaid • Child Care Programs • Tuberculosis Financial Assistance • NH Ryan White CARE Program – support with people living with HIV / AIDS
Housing Services	<ul style="list-style-type: none"> • Shelter Services • Homeless Services

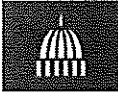
New Jersey

New Jersey has both a Department of Human Services and a Department of Health. The Department of Human Services (DHS) consists of eight major divisions:

DIVISION	RESPONSIBILITIES
Commission for the Blind & Visually Impaired	<ul style="list-style-type: none"> • specialized services to persons with vision problems • educates and works in the community to reduce the incidence of vision loss • works to improve attitudes concerning people with vision loss
Division of Aging Services	<ul style="list-style-type: none"> • improve health outcomes, deliver appropriate care in appropriate settings and create the opportunity and the ability for aging adults to remain at home for as long as possible
Division of the Deaf and Hard of Hearing	<ul style="list-style-type: none"> • advocates for people in NJ who are Deaf or hard of hearing • assists consumers to gain access to programs, services and information



DIVISION	RESPONSIBILITIES
Division of Developmental Disabilities	<ul style="list-style-type: none"> • serves people with developmental disabilities including intellectual disabilities, cerebral palsy, autism, epilepsy, spina bifida, traumatic brain injuries and certain neurological impairments
Division of Disability Services	<ul style="list-style-type: none"> • provides information and referral services to people with disabilities and their families, focusing on people who have become disabled as adults, whether through illness or injury • oversees Medicaid home- and community-based waiver programs
Division of Family Development	<ul style="list-style-type: none"> • direct the state's welfare program, WorkFirst NJ and Food Stamps • provides funding, information management services and administrative support • oversees Child Care, Child Support and other assistance programs
Division of Medical Assistance & Health Services	<ul style="list-style-type: none"> • administers the state- and federally-funded Medicaid program for certain groups of low- to moderate-income people
Division of Mental Health and Addiction Services	<ul style="list-style-type: none"> • offers mental health and addiction treatment
Units Allocated within the Department of Health and Human Services, though their work is directed by a governing body such as a Commission or Council:	
Catastrophic Illness in Children Relief Fund	<ul style="list-style-type: none"> • independently screens and distributes the bulk of these fees to families facing catastrophic medical expenses for their children
Office on Autism	<ul style="list-style-type: none"> • centralized place to address issues associated with Autism Spectrum Disorder (ASD) within the Division of Developmental Disabilities • promotes, disseminates and coordinates best practices in the training of staff and other supports to people with ASD • autism awareness training to community entities
Office for the Prevention of Developmental Disabilities	<ul style="list-style-type: none"> • carries out education and prevention awareness campaigns



New Mexico

New Mexico operates an independent agency structure with four agencies that cover the core functions of health and human services:

DEPARTMENT	RESPONSIBILITIES
Aging and Long-Term Services department (ALTSD)	<ul style="list-style-type: none"> • Aging and disability resource center • State Health Insurance Assistance Program (SHIP) • Ombudsman program • Older Americans Act Title 3 and Title 6 Services • Adult protective services
Children, Youth and Families Department	<ul style="list-style-type: none"> • Resource family/foster care • Child abuse & neglect • Domestic violence • Reach NM (a program that enables youth to contact the department's Statewide Central Intact workers) & other prevention services • Juvenile justice services special programs
Department of Health	<ul style="list-style-type: none"> • Vital records (birth and death certificates) • Women, Infants and Children (WIC) program • Developmental disabilities support division • Medical cannabis program • Public health offices (immunizations, family planning services, testing and treatment for STDs and Children's Medical Services for children and youth with special care needs)
Human Services Department	<ul style="list-style-type: none"> • Medicaid and Children's Health Insurance Program (CHIP) • Child support establishment and enforcement • Supplemental Nutrition Assistance Program (SNAP) • Low-Income Home Energy Assistance (LIHEAP) • Temporary Assistance for Needy Families (TANF) • Veterans Property Tax Exemption or Waiver

New York

The New York State Department of Health (NY DOH) is the agency overseeing health and human services and public health in the state. The DOH has six offices.



OFFICE	RESPONSIBILITIES
Office of Health Equity & Human Rights	<ul style="list-style-type: none"> • address health disparities and work to improve diversity, equity and inclusion within the Department • Comprised of the former offices of Minority Health and Health Disparities Prevention and Language Access, the AIDS Institute, and the Office of Gun Violence Prevention
Office of Public Health	<ul style="list-style-type: none"> • Regional Offices • Public Health Practice • Science • Grants Administration • Vital Records • Wadsworth Center (public health research laboratory) • Environmental Health • Community Health • Human Research Protection Program
Office of Health Insurance Programs	<ul style="list-style-type: none"> • Strategic Operations & Planning • Eligibility & Marketplace Integration • Health Plan Contracting & Oversight • Finance & Rate Setting • Program Development & Management • Employee & Program Support • Medical and Dental Directors
NY State of Health	<ul style="list-style-type: none"> • State's official health plan Marketplace • Help new consumers enroll, renew coverage
Office of Primary Care and Health Systems Management	<ul style="list-style-type: none"> • Healthcare Provider Services & Oversight • Facility, Planning, Licensure & Finance • Narcotics Enforcement • Professional Medical Conduct • Policy & Resource Development • D – MAR • Healthcare Transformation Group • Bureau of Emergency Medical Services
Office of Aging & Long Term Care	<ul style="list-style-type: none"> • develop policies and programs to meet the needs of older New Yorkers and people with disabilities who require long term care services and support • responsible for long-term care functions related to licensure, facility surveys, data collection, and policies and analysis • develop and execute the State Master Plan on Aging to improve the recruitment, retention, and training of long-term care workers, and improve the quality of long-term care



North Carolina

The North Carolina Department of Health and Human Services is the leading agency overseeing health, human services, and public health in the state. The Department has 16 divisions and programmatic offices.

DIVISION	RESPONSIBILITIES
Aging and Adult Services	<ul style="list-style-type: none"> The Division of Aging and Adult Services is responsible for planning, administering, coordinating and evaluating activities and programs for older adults.
Child and Family Well-Being	<ul style="list-style-type: none"> The Division of Child and Family Well-Being works to meet the health, social and educational needs of children, youth, and families in North Carolina.
Child Development and Early Education	<ul style="list-style-type: none"> The Division of Child Development and Early Education implements quality standards for child care and increases access to families and their children across North Carolina.
Disability Determination Services	<ul style="list-style-type: none"> Disability Determination Services (DDS) is a North Carolina Government Agency that is funded by the federal government's Social Security Administration.
Health Benefits (NC Medicaid)	<ul style="list-style-type: none"> The Division of Health Benefits (NC Medicaid) helps low-income parents, children, seniors and people with disabilities receive physical and behavioral care and services to improve their health and well being.
Health Service Regulation	<ul style="list-style-type: none"> The Division of Health Service Regulation provides effective regulatory and remedial activities for the health, safety and well-being of all North Carolinians. This includes consultation, training opportunities and improved access to health care delivery systems.
Mental Health, Developmental Disabilities, and Substance Abuse Services	<ul style="list-style-type: none"> Provides residents with support to achieve self-determination for individuals with intellectual and/or developmental disabilities and quality services to promote treatment and recovery for individuals with mental illness and substance use disorders.
Office of Economic Opportunity	<ul style="list-style-type: none"> The Office of Economic Opportunity helps low-income individuals and families achieve self-sufficiency. We work to improve the social and economic well being of individuals, families and communities across North Carolina.



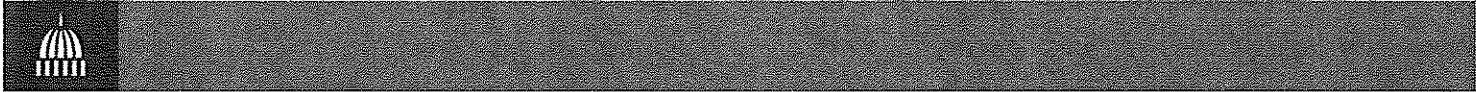
DIVISION	RESPONSIBILITIES
Office of Minority Health and Health Disparities	<ul style="list-style-type: none"> The Office of Minority Health and Health Disparities promotes and advocates for the elimination of health disparities among all racial and ethnic minorities and other underserved populations in North Carolina.
Office of Rural Health	<ul style="list-style-type: none"> The Office of Rural Health assists rural and underserved communities by providing supports to improve health care access, quality and cost-effectiveness for all North Carolinians.
Public Health	<ul style="list-style-type: none"> The Division of Public Health promotes disease prevention, health services and health promotion programs that protect communities from communicable diseases, epidemics, and contaminated food and water.
Services for the Blind	<ul style="list-style-type: none"> The Division of Services for the Blind provides services to people who are blind or visually impaired to help them reach their goals of independence and employment.
Services for the Deaf and Hard of Hearing	<ul style="list-style-type: none"> The Division of Services for the Deaf and the Hard of Hearing provides you with the information, skills and tools you need to achieve effective communication and access to resources in your community for independence and full participation in society.
Social Services	<ul style="list-style-type: none"> The Division of Social Services provides direct services that address issues of poverty, family violence and exploitation. We aim to prevent abuse, neglect and exploitation of vulnerable citizens, and promote self-reliance and self-sufficiency for individuals and families.
State Operated Healthcare Facilities	<ul style="list-style-type: none"> The Division of State Operated Healthcare Facilities oversees and manages 14 state operated healthcare facilities that treat adults and children with mental illness, developmental disabilities, substance use disorders and neuro-medical needs.
Vocational Rehabilitation Services	<ul style="list-style-type: none"> The Division of Vocational Rehabilitation Services provides counseling, training, education, transportation, job placement, assistive technology and other support services to people with disabilities.

North Dakota

The North Dakota Health and Human Services (HHS) agency is the overarching entity overseeing health, human services, and public health in the state. The agency is comprised of eight divisions in addition to an Office of the Deputy Commissioner.



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DIVISION	RESPONSIBILITIES
Office of Deputy Commissioner	<ul style="list-style-type: none"> • In the absence of the HHS Commissioner, the Deputy Commissioner serves as the Delegated Authority. • The Office of the Deputy Commissioner is designed to deliver the following services: <ul style="list-style-type: none"> ○ Strategic Alignment: deliver a portfolio-wide view of the agency to maintain alignment against our goals and strategic priorities. ○ Internal Teaming: work alongside Programmatic and Business Division team members to drive cross-agency collaboration and facilitate resource allocation to support strategic initiatives ○ Centers of Excellence (CoE): Maintain quality and efficiency of programs and services by operating internal cross-agency centers of excellence in functions including change management, quality management, and portfolio/performance management ○ Knowledge Management: Create and maintain methodologies and tools to foster and deliver capability across the organization ○ Project Management: support strategic initiative execution by providing project management services
Behavioral Health Division	<ul style="list-style-type: none"> • The Behavioral Health Division provides leadership for the planning, development, and oversight of the state's behavioral health system. • Seeks to improve access to services, address behavioral health workforce needs, develop policies, and ensure quality services are available for those with behavioral health needs. • Focus areas include: <ul style="list-style-type: none"> ○ Community behavioral health promotion ○ Children's behavioral health ○ Adult addiction ○ Adult mental health ○ Community supports
Communications Division	<ul style="list-style-type: none"> • Marketing, Outreach, & Education: maintaining consistency of the DHHS brand in promotion of the DHHS' programs and services. • External Communications: managing interactions with the media and external stakeholders. • Internal Communications: Supporting internal collaboration with resources like the Integration Hub (iHub) and the DHHS Intranet site. • Programmatic Support via Dedicated Communications Managers: Strategic communications partner working side-by-side programmatic team members to help them achieve their goals. • Multi-Media Support: Crafting the DHHS story, including infographics, event support, and graphic design assistance.
Finance Division	<ul style="list-style-type: none"> • Budget Management: Forecast and planning, budget preparation, system management, fund appropriation, performance monitoring • Audit Management: Audit strategy, external auditor vendor management, findings review and recommendation, audit compliance, subrecipient

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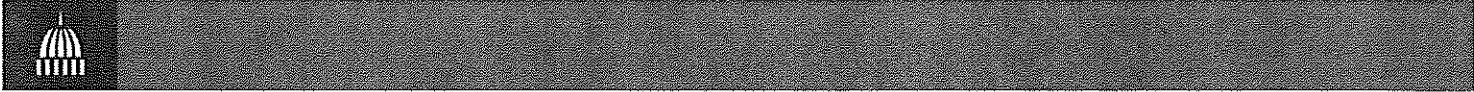
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DIVISION	RESPONSIBILITIES
	<p>monitoring</p> <ul style="list-style-type: none"> • Procurements & Contracts: Procurement strategy, bid/proposal management, supplier maintenance and evaluation, manage contracts • Logistics management: Procure supplies, centralized purchasing, internal audit and analysis, procurement logistics, partner agency coordination, property and facilities, inventory management • Performance and Data Management: Analytics, special projects, dashboards and reporting, BCIP within finance functions, KPIs • Supply Chain Operations: Long term new function
<p>Human Resources Division</p>	<ul style="list-style-type: none"> • Recruitment - Assisting managers with identifying talent to fill vacant roles. • Hiring - Supporting prospective team members as they navigate the hiring process. • Total Rewards - Managing rewards, benefits, and compensation for team members across HHS • Onboarding & Development - Supporting the onboarding process and professional development of team members. • Management & Retention - Assisting managers with talent management decisions, including retention. • Engagement - Aiding team members' transition from HHS. • Systems, Apps, & Technology - Oversight of people management tools including PeopleSoft and Workforce.
<p>Human Services Division</p>	<ul style="list-style-type: none"> • Delivers child protection, permanency and family wellbeing services through the network of Human Service Zones and other public and private partners • Provides access to a range of resources designed to help families who are struggling to make ends meet, including: <ul style="list-style-type: none"> ○ Direct assistance for basic household budget expenses (food, utilities, housing, childcare) ○ Access to child support resources ○ Eligibility for health insurance via Medicaid and/or financial support via SSI/SSDI ○ Employment supports both for people with disabilities and others who are actively working to improve their employment situation • Serves as a stabilizing resource for youth and adults with intellectual and/or developmental disabilities through LSTC's facility- and community-based services. • Helps assure that young families have access to high quality experiences for their children by supporting people and programs who provide early childhood services.
<p>Legal Division</p>	<ul style="list-style-type: none"> • General legal counsel, including contract-related issues to various HHS divisions • Preparation of administrative rules, proposed legislation, and amendments • Trust and assets reviews for program eligibility, estate recovery, and third-party liability recovery



DIVISION	RESPONSIBILITIES
	<ul style="list-style-type: none"> • Processing appeals and intentional program violations • ADA and civil rights compliance • Records management and compliance • Dedicated staff member serving as the HIPAA privacy officer
<p>Medical Services Division</p>	<ul style="list-style-type: none"> • The Medical Services Division has two primary functions: <ol style="list-style-type: none"> 1. To act as a payer: As a payer, the Medical Services Division operates like a health insurance organization. <ol style="list-style-type: none"> a. This includes provider enrollment, billing and payment, clinical management, and program integrity. 2. To act as a program administrator: As a program administrator, the Division designs, implements, and evaluates programs for targeted populations. <ol style="list-style-type: none"> a. Examples of these programs include Home and Community Based Waivers for the aged and disabled, Medicaid expansion for adults, and the Early, Periodic, Screening, Diagnostic, and Treatment program for children.
<p>Public Health Division</p>	<ul style="list-style-type: none"> • Creates healthy and vibrant communities: reducing risk of infectious disease, preventing and reducing chronic disease, promoting safe and sanitary food establishments, supporting communities in building resiliency, promoting community-driven wellness, and increasing healthy lifestyles and behaviors.

Ohio

The Ohio Department of Health is the administrative department of the Ohio state government responsible for coordinating activities for child and family health services, children with medical handicaps, early intervention services, nutrition services, and community health services; ensuring the quality of both public health and health care delivery systems; and evaluating health status, preventing injuries and diseases (chronic and infectious) and promoting good health. Bureaus and offices within the agency include:

DIVISION	RESPONSIBILITIES
<p>Bureau of Vital Statistics -</p>	<ul style="list-style-type: none"> • Operates a statewide system for the registration of births, deaths, fetal deaths, and other "vital records." The vital record statistics are used to assess population health and inform public health programs provided by ODH, local health departments and other providers across Ohio.
<p>ODH Public Health Laboratory</p>	<ul style="list-style-type: none"> • Assists the agency, local health departments, and clinicians across Ohio in disease outbreak investigations, public health emergencies, and identification of disease causes to aid in treatment and prevention. Its services include



DIVISION	RESPONSIBILITIES
	<p>screening for diseases of public health interest, reference support for confirmation of low incidence infectious agents, laboratory investigation to determine epidemiological patterns, and oversight of the state's alcohol breath testing program.</p>
Office of the Medical Director	<ul style="list-style-type: none"> Serves as the lead clinician for the Ohio Department of Health and advises the director and agency in all matters related to public health and the development and implementation of statewide public health policies and programs.
Office of Management Information Systems	<ul style="list-style-type: none"> Administers the computer-based management systems across the ODH enterprise. The office is responsible for maintaining ODH computer networks and servers and for the development and implementation of strategies that support the current and future technology needs of the agency.
Office of Human Resources	<ul style="list-style-type: none"> Oversees the management of ODH's human resource needs through daily operations.
Office of Financial Affairs	<ul style="list-style-type: none"> Assists in the establishment of ODH's long and short-range fiscal goals and objectives. The office provides the agency with the overall fiscal administration support through its various unit operations including accounting, purchasing, budgeting and grants administration. The office oversees the department's Compliance and Accountability Unit and biennial budget process; provides technical assistance to agency decision-makers and provides daily monitoring and analysis of agency spending trends.
Office of Government Affairs	<ul style="list-style-type: none"> Directs and coordinates legislative affairs for ODH and develops policies and procedures to promote the department's legislative agenda. The office is the primary liaison for the agency in working with the Ohio legislature and with all federal, state and local elected officials.
Office of Communications	<ul style="list-style-type: none"> Responsible for the development of all ODH internal and external communication strategies. Its primary functions include media relations, public relations and marketing. The office leverages mass and social media channels to ensure the general public has immediate access to critical public health information.
Office of General Counsel	<ul style="list-style-type: none"> Assists the Director of Health in defining agency goals and objectives by overseeing and coordinating all ODH legal activities. Its primary responsibilities include negotiating, developing and advocating the legal and legislative positions of the department.



In addition to the DOH, Ohio's Health and Human Services Section is a litigation-oriented section and is separate from the state's department of health. The Section represents agencies in the healthcare, licensing, and public benefit areas. It is made of up five units.

DIVISION	RESPONSIBILITIES
Regulatory Board Unit	<ul style="list-style-type: none"> The Regulatory Board Unit is the largest unit in HHS. In addition to the Ohio Department of Aging and the Ohio Department of Insurance (ODI), the Unit represents health-related professional licensing boards. Some examples include the Medical Board, the Dental Board, the Pharmacy Board, and the Nursing Board.
Health Unit	<ul style="list-style-type: none"> The Health Unit represents the Ohio Department of Health. Health cases mostly deal with facility licensure (CON, group homes, adult care facilities, nursing homes, migrant labor camps, ambulatory surgical facilities). Some Health cases also deal with professional licensure (nurse aides, x-ray technicians, asbestos abatement) and environmental matters (radon, lead abatement). Programs such as WIC (Women's, Infant's and Children's Food Supplement Program) also generate litigation.
Unemployment Services Unit	<ul style="list-style-type: none"> The Unemployment Services Unit represents one division of the Ohio Department of Job and Family Services, the Unemployment Compensation Division. The Unit defends the decisions of the Unemployment Compensation Review Commission on all appellate matters.
Human Services Unit	<ul style="list-style-type: none"> The Human Services Unit represents the Ohio Department of Medicaid (ODM) and Ohio Department of Job and Family Services (ODJFS). Unit attorneys handle cases involving eligibility for benefits under the Medicaid, TANF, SNAP, and Adoption Assistance programs, among others.
[Unnamed] Unit	<ul style="list-style-type: none"> This Unit represents the Department of Developmental Disabilities (DODD), the Department of Mental Health and Addiction Services (MHAS), and State Board of Psychology. Unit attorneys spend most of their time prosecuting administrative actions against providers of services to developmentally disabled and/or mentally ill individuals.

Oklahoma

Oklahoma Human Services (OKDHS) is the largest state agency and provides a wide range of assistance programs to help Oklahomans in need. OKDHS is separate from the state department of health. OKDHS is organized into fifteen service areas.



SERVICE AREA	RESPONSIBILITIES
Adult and Family Services	<ul style="list-style-type: none"> Adult and Family Services (AFS) staff provide access to programs and services that actively support safety, health, independence and productivity for children, adults, and families at risk or in need.
Child Care Services	<ul style="list-style-type: none"> Child Care Licensing helps ensure trained supervision, nutrition and education for children while their parents or caregivers are at work, in training or receiving an education. Child Care Subsidy manages contracts with providers who receive subsidy payments.
Child Support Services	<ul style="list-style-type: none"> Child Support Services promotes healthy families by establishing, monitoring, and enforcing reliable support while encouraging self-sufficiency and strengthening relationships.
Child Welfare Services	<ul style="list-style-type: none"> Child Welfare Services improves the safety, permanence and well-being of children and families involved in the Child Welfare system through collaboration with the families and their community.
Community Living, Aging and Protective Services	<ul style="list-style-type: none"> Community Living, Aging and Protective Services (CAP) is dedicated to developing systems that support independence and quality of life for older Oklahomans and protecting vulnerable adults from abuse, neglect and exploitation.
Developmental Disabilities Services	<ul style="list-style-type: none"> Developmental Disabilities Services (DDS) serves persons ages 3 and up who have a primary diagnosis of intellectual disabilities. Persons served may also have other developmental disabilities in addition to intellectual disabilities such as autism, cerebral palsy, Down syndrome, etc.
Financial Services	<ul style="list-style-type: none"> Financial Services influences the future of OKDHS through ethical and effective leadership; serves as a catalyst for constructive change, ensures the integrity of financial information needed for decision making, and measures program financial performance to achieve desirable results.
Human Resource Management	<ul style="list-style-type: none"> Human Resource Management delivers professional human resource services in partnership with other divisions in support of the OKDHS mission. Its goal is to provide innovative human resources solutions and exceptional customer service.
Legal Services	<ul style="list-style-type: none"> Legal Services provides legal advice and representation to OKDHS administrative and program activities. It includes the Legal Unit, Appeals Unit and Office of Administrative Hearings: Child Support.
Office for Civil Rights	<ul style="list-style-type: none"> The Office for Civil Rights monitors compliance with federal and state laws that prohibit discrimination involving clients, vendors and employees. The office also responds to client, vendor and employee requests for reasonable accommodation in accordance with the Americans with Disabilities Act of



SERVICE AREA	RESPONSIBILITIES
	1990.
Office of Client Advocacy	<ul style="list-style-type: none"> This office provides advocacy assistance, conducts investigation and maintains grievance programs to promote client safety and independence and the delivery of OKDHS programs and services in a fair, honest and professional manner.
Office of Communications	<ul style="list-style-type: none"> The Office of Communications conveys the OKDHS mission and informs the public, media and other groups about programs, services and accomplishments of the agency. This office oversees the OKDHS website, social media presence and ensures employees are fully informed through various internal communications and trainings.
Office of Community and Faith Engagement	<ul style="list-style-type: none"> The Office of Community and Faith Engagement (OCFE) leads the department's efforts to build and support partnerships with faith-based and community organizations in order to better serve individuals, families and Oklahoma communities.
Office of Information and Referral	<ul style="list-style-type: none"> This office supports the Director of Human Services by responding to inquiries from clients, foster parents and external customers. The staff has a general overall knowledge of OKDHS programs and operations.
Office of Inspector General	<ul style="list-style-type: none"> The Office of Inspector General oversees and preserves the integrity of OKDHS programs and services through prevention, detection and prosecution of fraud, waste or abuse by OKDHS clients, vendors, employees or the general public.
Innovation Services	<ul style="list-style-type: none"> Innovation Services proactively assists divisions with measurement and evaluation, new ideas and continuous process improvement.
Support Services	<ul style="list-style-type: none"> This division provides quality business solutions in support of OKDHS programs and services to accomplish the agency mission.

Oregon

Oregon has separate departments for human services and public health. The public health department is known as the Oregon Health Authority (OHA). The Oregon Department of Human Services (ODHS) is the principal health and human services agency helping Oregonians achieve well-being and independence through opportunities that protect, empower, respect choice and preserve dignity. ODHS is organized by four service areas.



SERVICE AREA	RESPONSIBILITIES
Assistance	<ul style="list-style-type: none"> • Food benefits (SNAP) • Cash assistance (TANF) • Child care assistance (ERDC) • Applications for assistance • ONE online platform for beneficiaries and applicants • EBT cards
Children and Youth	<ul style="list-style-type: none"> • Foster care and adoption • Child safety • Child care assistance • Child welfare progress reports for Governor • Critical Incident Review Team • Enforcing Senate Bill 1515 Ensuring Children are Safe • Assisting youth experiencing homelessness • Behavior rehabilitation services • Services for children with developmental disabilities • Family First Prevention Services Act
Seniors & People with Disabilities	<ul style="list-style-type: none"> • Services for people with intellectual and developmental disabilities: <ul style="list-style-type: none"> ○ Employment services for I/DD youth and adults ○ I/DD services for adults and children ○ What are Intellectual and Developmental Disabilities? ○ Community Developmental Disability Programs ○ Reporting Abuse and Neglect • Seniors and People with Physical Disabilities <ul style="list-style-type: none"> ○ In-home support and services ○ Caregiver support ○ Long-term care ○ Employing a Homecare or Personal Support worker ○ Independent Living Services ○ Report Abuse and Neglect • Information, services, and resources for providers and patients <ul style="list-style-type: none"> ○ Licensing ○ Background checks ○ Rate Schedule ○ More tools and resources for providers and partners
Other Services	<ul style="list-style-type: none"> • Business Services • Careers at ODHS • Disasters and Emergency Management • Records Requests • Report Customer Service Issues • Report Fraud • Research and Reporting • Suicide Prevention Awareness



Oregon Health Authority is composed of 27 committees, commissions, and workgroups with the following responsibilities.

DIVISION	RESPONSIBILITIES
Addictions and Mental Health Planning and Advisory Committee (AMHPAC)	<ul style="list-style-type: none"> • Reviewing the Combined Mental Health and Substance Abuse Prevention and Treatment Block Grant application and annual implementation reports, • Serving as an advocate for Oregonians with behavioral health disorders • Monitoring, reviewing and evaluating the allocation and adequacy of publicly-funded behavioral health services in Oregon.
All-payer All-claims Technical Advisory Group	<ul style="list-style-type: none"> • OHA and Oregon Insurance Division's (OID's) used the All-payer All-Claims (APAC) database to enhance transparency and accountability and provide validated statewide, plan, and health care entity-level data by market segment, health care setting, demographics, geography, diagnosis, and other variables.
Behavioral Health Committee	<ul style="list-style-type: none"> • Advances the transformation of Oregon's behavioral healthcare system and increase the quality of services, improving outcomes and identifying improvements in the state's behavioral health services.
Behavioral Health Information Sharing Advisory Group	<ul style="list-style-type: none"> • The internal Behavioral Health Information Sharing Advisory Group helps improve care coordination. • This group is focused on developing a strategy to support integrated care and services by enabling the electronic sharing of behavioral health information between providers.
Certified Community Behavioral Health Clinics (CCBHC) Advisory Group	<ul style="list-style-type: none"> • Congress passed the Protecting Access to Medicare Act (H.R. 4302) in March 2014 which includes provisions of the Excellence in Mental Health Act. This legislation aims to improve quality and access to behavioral health services through the creation of federal criteria for Certified Community Behavioral Health Clinic (CCBHC) as entities to serve adults with serious mental illness, children with serious emotional disturbance, and those with long term and serious substance use disorders, as well as others with mental illness and substance use disorders.
Children's System Advisory Council	<ul style="list-style-type: none"> • The Children's System Advisory Council (CSAC) serves as an advisory council for OHA's Child and Family Behavioral Health programs to support system planning, coordination, policy development, fiscal development and evaluation of service delivery and functioning.
Coordinated Care Model Alignment Work Group (no longer active)	<ul style="list-style-type: none"> • The Workgroup met from 2014-2016 and was charged with developing a host of tools to assist in the implementing CCM principles across multiple market segments.



DIVISION	RESPONSIBILITIES
Drinking Water Advisory Committee (DWA)	<ul style="list-style-type: none"> Enacted by Senate Bill 156 in 2007, the Drinking Water Advisory Committee (DWAC) advises and assists Drinking Water Services on policies related to the protection, safety and regulation of public drinking water in Oregon.
Early Learning Council - Oregon Health Policy Board Joint Subcommittee	<ul style="list-style-type: none"> The Early Learning Council and Oregon Health Policy Board works together to make sure all children in Oregon are healthy and Kindergarten ready.

Pennsylvania

Pennsylvania has a separate Department of Human Services and Department of Health. The Pennsylvania Department of Human Services (DHS) has seven program offices:

OFFICE	RESPONSIBILITIES
Office of Child Development and Early Learning (OCDEL)	<ul style="list-style-type: none"> Serves children and families in early learning, subsidized child care and early intervention programs for at-risk children.
Office of Children Youth and Families (OCYF)	<ul style="list-style-type: none"> Serves children and families through a nationally recognized child support enforcement program Oversees adoption and foster care services Works with counties on child abuse prevention and juvenile justice issues
Office of Developmental Programs (ODP)	<ul style="list-style-type: none"> works with individuals and families to provide supportive services and care for people with cognitive disabilities, especially intellectual disabilities and disorders falling in the autism spectrum administers programs to support people suffering from mental illness or substance abuse issues, such as a drug or alcohol addiction
Office of Income Maintenance (OIM)	<ul style="list-style-type: none"> serves low-income Pennsylvanians through cash assistance programs such as Temporary Assistance to Needy Families, or TANF Employment and training programs The Supplemental Nutrition Assistance Program (SNAP) Home heating assistance Assistance programs for refugees and the homeless



OFFICE	RESPONSIBILITIES
Office of Long Term Living (OLTL)	<ul style="list-style-type: none"> • addresses the solutions and challenges of housing and caring for older adults
Office of Medical Assistance Programs (OMAP)	<ul style="list-style-type: none"> • administers Pennsylvania's Medicaid program • responsible for enrolling providers, processing provider claims, establishing rates and fees, contracting and monitoring of managed care organizations, and detecting and deterring providers and recipients fraud and abuse
Office of Mental Health and Substance Abuse Services	<ul style="list-style-type: none"> • transforms the children's behavioral health system to a system that is family and youth-guided • implements services and policies to support recovery and resiliency in the adult behavioral health system • assures that behavioral health services and supports recognize and accommodate the unique needs of older adults

Rhode Island

The state of Rhode Island has an Executive Office of Health and Human Services (EOHHS) responsible for managing six departments, including the Department of Health. It is largely centralized.

DIVISION	RESPONSIBILITIES
Department of Health (RIDOH)	<ul style="list-style-type: none"> • Adolescent and school health programs • Adult immunization programs • Emergency preparedness and infectious disease programs • Healthcare quality and safety monitoring • Environmental health programs (water/food/homes) • Chronic care and disease management issues • Public health education • Refugee health programs • Birth, death, marriage records
Department of Human Services (DHS)	<ul style="list-style-type: none"> • Energy and water assistance programs • Childcare services • Rehabilitation services
Office of Healthy Aging (OHA)	<ul style="list-style-type: none"> • In-home and day-care cost assistance • Free and reduced legal services for elderly individuals • Prescription drug cost assistance • Transportation assistance



DIVISION	RESPONSIBILITIES
	<ul style="list-style-type: none"> • Mental health/substance use support • Senior and community center programs • Elder protective services • Guardianship assistance • Long-term care ombudsman program • Medicare fraud protection assistance
Office of Veterans Services (VETS)	<ul style="list-style-type: none"> • Veteran benefit access • Veteran homelessness services • Veteran medical care services • Veteran employment services
Department of Children, Youth and Families (DCYF)	<ul style="list-style-type: none"> • Child protective services • Foster care services • Youth development programs • Family care community partnership programs • Community services & behavioral health programs
Behavioral Healthcare, Developmental Disabilities and Hospitals (BHDDH)	<ul style="list-style-type: none"> • Mental illness services • Substance abuse services • Long term acute care services • Behavioral health services

South Carolina

The South Carolina Department of Health and Human Services (SC DHHS) is a separate entity from the state's Department of Health and Environmental Control. The DHHS is organized by six committees and groups.

COMMITTEE/GROUP	RESPONSIBILITIES
Transportation Advisory Committee	<ul style="list-style-type: none"> • The advisory committee shall meet at least quarterly to review issues and complaints concerning the Medicaid Transportation Brokerage System and shall make recommendations for the resolution of these issues and complaints.
Palmetto Coordinated System of Care	<ul style="list-style-type: none"> • PCSC was created to assist youth with significant behavioral health challenges or co-occurring conditions who are in, in or at imminent risk of, out-of-home placement. • PCSC is an evidence-based approach that is part of a national movement to develop family-driven and youth-guided care and keep youth at home, in



COMMITTEE/GROUP	RESPONSIBILITIES
	school, and out of the child welfare and juvenile justice systems.
Medical Care Advisory Committee	<ul style="list-style-type: none"> • Advises the Department of Health and Human Services about health and medical care services and provides consultation to the agency regarding marketing policies required of Medicaid Managed Care Organizations.
Medicaid Coordinated Care Improvement Group	<ul style="list-style-type: none"> • Examines the current Medicaid coordinated care system to determine what is working and not working and develop policies that improve health outcomes, cost efficiency, and patient and provider satisfaction. We will also analyze best practices in Medicaid managed care and Medicaid agencies nationwide.
Healthy Connections Prime	<ul style="list-style-type: none"> • The goals of Healthy Connections Prime are to: <ul style="list-style-type: none"> ○ Improve health outcomes ○ Delay the need for nursing facility care ○ Reduce avoidable emergency department visits and hospital readmissions ○ Increase access to home and community based services
Adult Protection Coordinating Council	<ul style="list-style-type: none"> • Foster coordination and cooperation among multiple entities involved in the adult protection system. The twenty-two member council is composed of twenty public and private organizations and two gubernatorial appointees.

South Dakota

South Dakota has a Department of Human Services and a separate Department of Health. The Department of Human Services (DHS) is organized into six divisions and programs as outlined below. The Department of Health comprises seven services and programs also outlined below.

DIVISION/PROGRAM	RESPONSIBILITIES
Department of Human Services	
Division of Developmental Disabilities	<ul style="list-style-type: none"> • Seeks to ensure that people with developmental disabilities have equal opportunities and receive the services and supports they need to live and work in South Dakota communities.
Division of Rehabilitation Services	<ul style="list-style-type: none"> • The Division of Rehabilitation Services can help individuals with disabilities to obtain or maintain employment, economic self-sufficiency, personal independence and full inclusion into society.



DIVISION/PROGRAM	RESPONSIBILITIES
Division of Services to the Blind and Visually Impaired	<ul style="list-style-type: none"> The Division of Service to the Blind and Visually Impaired (SBVI) provides individualized rehabilitation services that result in optimal employment and independent living outcomes for citizens who are blind or visually impaired.
Guardianship	<ul style="list-style-type: none"> Provides assistance to adults with developmental disabilities by providing court appointed guardianship or conservatorship services or by providing financial assistance to families or others in obtaining guardianship or conservatorship of an adult with a developmental disability.
Division of Long-term Services and Supports	<ul style="list-style-type: none"> Provides opportunities to enable older South Dakotans and adults who are disabled to live independent, meaningful, and dignified lives while maintaining close family and community ties by promoting in-home and community-based services to prevent or delay premature or inappropriate institutionalization.
South Dakota Developmental Center	<ul style="list-style-type: none"> Provides comprehensive specialized services designed to enhance quality of life and community inclusion for people with Intellectual Disabilities and/or Developmental Disabilities.
Department of Health	
Data Services	<ul style="list-style-type: none"> Vital Records Birth, death, marriage, divorce records 100-year old birth records search South Dakota Cancer Registry Infectious Disease Surveillance Data and Statistics
Laboratory Services	<ul style="list-style-type: none"> Public Health Laboratory Environmental Health Testing Forensic Chemistry Medical Microbiology
Licensure & Regulation	<ul style="list-style-type: none"> Office of Health Facilities Licensure & Certification Office of Health Protection (food safety; restaurant, campground & lodging licensure)
Rural Health	<ul style="list-style-type: none"> Office of Rural Health Emergency Medical Services Healthcare Workforce Center Health Occupations for Today & Tomorrow (HOTT) J-1 Visa Waiver Program Rural Healthcare Facility Recruitment Assistance Program



DIVISION/PROGRAM	RESPONSIBILITIES
	<ul style="list-style-type: none"> • Simulation in Motion — South Dakota (SIM-SD) • Trauma System
Preparedness	<ul style="list-style-type: none"> • Office of Public Health Preparedness & Response
Disease Prevention	<ul style="list-style-type: none"> • Office of Disease Prevention Services • Healthcare-Associated Infections • HIV/AIDS • HIV/AIDS Prevention Planning • Immunization • Ryan White Part B • Sexually Transmitted Disease • Tuberculosis • West Nile Virus Prevention
Health Promotion	<ul style="list-style-type: none"> • Office of Child & Family Services (local county nursing offices) • Office of Chronic Disease Prevention and Health Promotion • All Women Count! (breast and cervical cancer screening) • Baby Care (case management for high-risk pregnant women) • Colorectal Cancer Screening • Diabetes Prevention • Family Planning • Heart Disease & Stroke • Newborn Hearing Screening • Newborn Blood Spot Screening • Oral Health • School Health • Tobacco • WIC (Special Supplemental Nutrition for Women, Infants & Children)

Tennessee

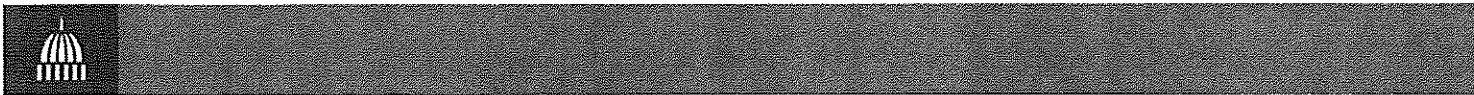
Tennessee has two agencies overseeing health and human services - the Tennessee Department of Human Services and the Tennessee Department of Health. The Department of Human Services connects residents to employment, education and support services. The Department of Health is the primary agency of state government in Tennessee responsible for public health. The Department of Human Services is organized into three programs and the Department of Health has 42 programs areas.



NATIONAL CONFERENCE OF STATE LEGISLATURES



DIVISION/PROGRAM AREA	RESPONSIBILITIES
Department of Human Services	
Family Assistance and Child Support	<ul style="list-style-type: none"> • Child Support Program : This program provides services that promote parental responsibility to meet the financial needs of children and their families. Services include location of child's parent(s) for the purpose of obtaining support or establishing paternity; establishment of paternity; establishment and enforcement of child support orders; establishment and enforcement of medical support; collection and distribution of payments; modification of child support orders; and enforcement of spousal support orders, if child support is involved. • Families First (TANF, formerly AFDC): Families First, the state's Temporary Assistance for Needy Families (TANF) program, is a workforce development and employment program. The Families First program emphasizes work, training, and personal responsibility. It is temporary and has a primary focus on gaining self-sufficiency through employment. The Families First program helps participants reach this goal by providing temporary cash assistance, transportation, child care assistance, educational supports, job training, employment activities, and other support services. Eligibility information can be found here. • Supplemental Nutrition Assistance Program - SNAP (formerly known as food stamps): Nutrition assistance program that helps to ensure eligible low-income families and individuals are able to obtain a nutritious diet. TDHS has a dual focus on alleviating hunger and establishing or reestablishing self-sufficiency. Program benefits are intended to supplement a household's monthly food budget to allow them to direct more of their available income toward essential living expenses.
Rehabilitation Services	<ul style="list-style-type: none"> • Vocational Rehabilitation: Provides assistance to Tennesseans with disabilities to promote employment. Services may include medical, psychological or vocational assessments, training, medical services, job development and job placement. • Services for the Blind and Visually Impaired: Provides rehabilitation services to the blind or visually impaired to promote employment, independent living, and adjustment to blindness. This program also provides some emergency medical treatment to prevent blindness to those who cannot afford such treatment. • Services for the Deaf and Hard of Hearing: Provides specialized vocational rehabilitation services to eligible clients that enable them to enter, retain, or return to competitive employment. • Tennessee Council for the Deaf Deaf-Blind and Hard of Hearing (TCDDBHH): Coordinates communication, information, and advocacy services for Deaf, Deaf-Blind and Hard of Hearing Tennesseans through regional Community Service Centers. • Tennessee Rehabilitation Center at Smyrna: The only state-operated



DIVISION/PROGRAM AREA	RESPONSIBILITIES
	<p>residential vocational rehabilitation training facility, which offers vocational evaluation, training, Independent Living Skills Training, job development and job placement.</p> <ul style="list-style-type: none"> • Community Tennessee Rehabilitation Centers (CTRC's): Network of 17 facilities throughout the state which provide vocational evaluation, work adjustment and job placement in local communities. Services provide an essential role in preparing and placing disabled Tennesseans into the labor market. • Tennessee Technology Access Program (TTAP): To promote awareness about and access to assistive technology devices and services in order to increase independence of individuals with disabilities. • Disability Determination Services (DDS): Make disability determinations for the Social Security Administration for Tennesseans applying for Disability Insurance Benefits (DIB) and Supplemental Security Benefits (SSI) through the Social Security Program.
Child Care and Community Services	<ul style="list-style-type: none"> • Child Care Licensing: To establish a licensed child care agency or adult day care agency. To report a complaint against a child care agency or adult day care agency. • Child Care Resource & Referral Service: Personalized and detailed information to parents searching for child care. • Community Service Contract Programs: Community-based contracts with local governments and non-profit organizations that provide a wide range of support services to low income individuals and families (includes homemaker, adult day care, emergency assistance, nutrition programs, employment activities, and income management services.) • Child Care Assistance: For Families First recipients and low-income families. Assistance available for purchasing child care while the parents are enrolled in Families First job-related training programs, job search or seeking employment. • Summer Food Service Program: Provides payments to eligible agencies for serving meals to low-income children. • Child and Adult Care Food Program: Provides payments to child and adult care centers and child care homes for serving meals to participants who meet age and income requirements. • Adult Protective Services: Services for adults, 18 years of age or older who are abused, neglected, or financially exploited and unable to protect themselves due to mental or physical disabilities or advanced age.

Programs and services provided by the Tennessee Department of Health are listed below.



NATIONAL CONFERENCE OF STATE LEGISLATURES



DOH PROGRAMS AND SERVICES

- Childhood Lead Poisoning Prevention
- Children and Youth with Special Health Care Needs
- Dental-Oral Health Services
- Diabetes
- Division of Health Disparities Elimination
- Division of Health Planning
- Environmental Epidemiology
- Environmental Health
- Emergency Preparedness
- Faith-based Community Initiatives
- Family Health and Wellness
- Farmer's Market Nutrition Programs
- Health Professional Boards
- Health Statistics
- Health Homes
- Hepatitis
- Heart Disease and Prevention
- HIPAA
- HIV & STDS
- Immunization Program
- Laboratory Services
- Local and Regional Health Departments
- Maternal and Child Health
- Meaningful Use
- Newborn Screening
- Office of Civil Rights
- Office of Patient Care Advocacy
- Office of Primary Prevention
- Office of the State Chief Medical Examiner
- OneHealth
- Prescription Drug Overdose
- Population Health Assessment
- Fraud, Waste, and Abuse
- Strategic Planning
- TN Disaster Support Network
- Cancer Registry
- Comprehensive Cancer Control Program
- Tobacco Use, Prevention, and Control Program (TUPCP)
- Traumatic Brain Injury
- Tuberculosis Elimination Program
- Vital Records
- Women, Infants, and Children



Texas

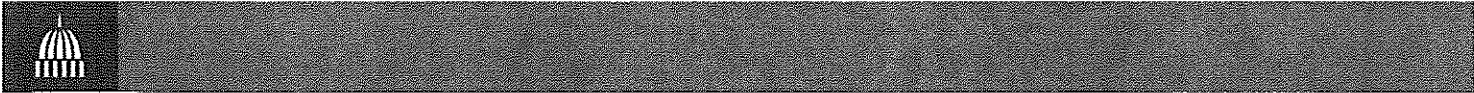
Texas has a Health and Human Services (HHS) agency as well as the Texas Department of State Health Services (DSHS). The Texas HHS provides health and human services functions and offers hundreds of services organized by nine service areas, with notable overlap, outlined below.

DSHS provides public health services and offers more than 150 programs supporting public health in Texas. The programs offered by DSHS are not listed here, but can be viewed on the [agency's website](#).

DIVISION	RESPONSIBILITIES
Aging	<ul style="list-style-type: none"> • Assists residents with navigating Medicare and Medicaid, find services • Helps residents locate aging, disability, behavioral health, and intellectual or developmental disabilities service offices near you. • Connections to long-term care services • Provides information on resident rights • Provides supports for caregivers
Disability	<ul style="list-style-type: none"> • Oversees the following federal and state services for people with disabilities that may help them pay benefits, pay health care costs or provide food. <ul style="list-style-type: none"> ○ Medicaid ○ Medicare ○ Supplemental Nutrition Assistance Program (SNAP) ○ Social Security ○ Supplemental Security Income (SSI)
Financial	<ul style="list-style-type: none"> • Offers help with food, health care and cash assistance for Texans, including Medicaid, SNAP food benefits (formerly known as food stamps) or Temporary Assistance for Needy Families cash assistance.
Food	<ul style="list-style-type: none"> • Supports people who need help buying food through SNAP food benefits on the Lone Star Card, TANF cash assistance or the Summer Lunch Program for kids, connections to food banks, and WIC.
Health	<ul style="list-style-type: none"> • Clinics, Health Organizations and Resource Centers <ul style="list-style-type: none"> ○ Aging and Disability Resource Centers ○ Community Resource Coordination Groups ○ Locating drug stores accepting prescriptions paid for by Medicaid or the Children's Health Insurance Program. ○ 211Texas.org ○ Texas Local Public Health Organization directory • Foster Care: Former Foster Care Children can qualify for health care services through Medicaid until they are 26. • Medicaid and the Children's Health Insurance Program: help cover medical



DIVISION	RESPONSIBILITIES
	<p>expenses for children, some adults and people with disabilities who meet income requirements. Most services are delivered through providers called managed care organizations.</p> <ul style="list-style-type: none"> ○ Children's Health Insurance Program ○ Children's Medicaid ○ Long-term care Medicaid ○ Medicaid ○ The Medicaid Buy-In program ● The Health Information, Counseling and Advocacy Program helps residents enroll in Medicare, find information and provide counseling about options. ● Palliative Care ● Prevention: Focuses on chronic disease prevention and immunizations. ● Primary and Specialty Health: <ul style="list-style-type: none"> ○ County Indigent Health Care Program ○ Epilepsy Program ○ Hemophilia Assistance Program ○ Kidney Health Care ○ Primary Health Care Services Program ○ Title V Maternal and Child Health ● Wellness: Offers tips on exercise, cooking healthy meals on a budget, nutrition and weight management. <ul style="list-style-type: none"> ○ Good Food. Good Move. has tips for fixing nutritious meals and saving money. ○ Texercise provides a fun, practical way to start looking and feeling your best through exercise. ● Women and Children: Provides health care services to Texas women, such as preventing unintended pregnancies, nurturing healthier pregnancies, fighting domestic violence, and taking care of children. Texans also can apply for insurance for their children through Children's Health Insurance Program and Medicaid (see the links above).
Mental Health & Substance Use	<ul style="list-style-type: none"> ● Adult mental health ● Children's mental health ● Crisis services ● Adult substance use ● Youth substance use ● Service location ● Urgent services: <ul style="list-style-type: none"> ○ The 988 Suicide and Crisis Lifeline ○ Veterans Crisis Line ○ 24/7 Crisis Text Line ○ Texas 2-1-1: ○ 24/7 Local Mental Health Authority Crisis Hotline for substance use and other crisis services



DIVISION	RESPONSIBILITIES
Benefit Questions	<ul style="list-style-type: none"> Helps Texans renew and repay benefits with a focus on state and federal Medicaid and Medicare plans.
Safety	<ul style="list-style-type: none"> Offers resources related to monitoring child care providers, advocating for children, helping people affected by human trafficking and helping Texans recover from disasters. Resources include: <ul style="list-style-type: none"> The Children's Advocacy Centers of Texas HHS has programs in place with the best interests of the child and parent in mind when it comes to child care operations across Texas. Court Appointed Special Advocates Inc. The Disaster Assistance Program Family Violence Program The Repatriation Program The Texas Human Trafficking Resource Center Together in Texas
Rights	<ul style="list-style-type: none"> Ombudsmen advocate for clients, investigators look into reports of fraud, waste and abuse, and civil rights staff ensure clients receive services and benefits regardless of their race, color, national origin, sex, age, religion, and disability, and in some cases political beliefs and sexual orientation.

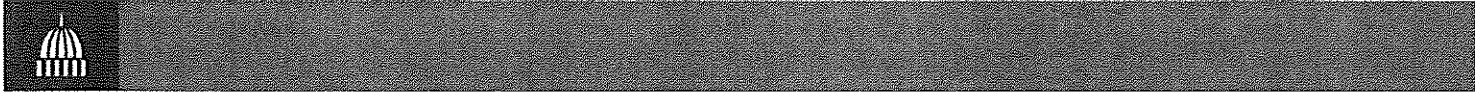
Utah

Utah's Department of Health and Human Services is the central agency overseeing health and human services in the state. The HHS is organized into 26 divisions and offices.

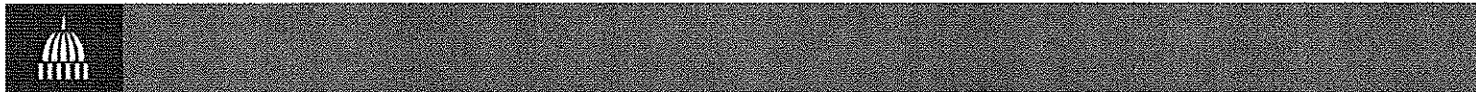
DIVISION/PROGRAMS	RESPONSIBILITIES
Center for Medical Cannabis	<ul style="list-style-type: none"> Provides resources related to cannabis for patients, providers, and pharmacies
Health Clinics of Utah	<ul style="list-style-type: none"> Oversees the state's health clinics
Office of Health Equity	<ul style="list-style-type: none"> Works to advance health equity and reduce health disparities in Utah.
Office of the Medical Examiner (OME)	<ul style="list-style-type: none"> Oversees forensic pathologists, investigative staff, autopsy technicians and office support staff.



DIVISION/PROGRAMS	RESPONSIBILITIES
Office of Primary Care and Rural Health	<ul style="list-style-type: none"> • Oversees: <ul style="list-style-type: none"> ○ State primary care grants program ○ Rural Physician Loan Repayment Program ○ Health Care Workforce Financial Assistance Program ○ Behavioral Health Reinvestment Initiative ○ State Office of Rural Health ○ Primary Care Office ○ Medicare Rural Hospital Flexibility Program ○ Small Rural Hospital Improvement Program
Utah Public Health Laboratory	<ul style="list-style-type: none"> • Performs: <ul style="list-style-type: none"> ○ Clinical and Reference Testing ○ Outbreak Investigation ○ Disease Surveillance ○ Next Generation Sequencing ○ Bio-Threat Response ○ Antimicrobial Resistance Lab Network- Mountain Region
Division of Child and Family Services (DCFS)	<ul style="list-style-type: none"> • Seeks to keep children safe from abuse and neglect through the strengthening of families with individualized, trauma-informed, community-based services that are both safety driven and family driven, and the funding of domestic violence shelters and outreach services.
Juvenile Justice and Youth Services (JJYS)	<ul style="list-style-type: none"> • Provides a continuum of intervention, supervision, and rehabilitation programs to youth offenders while assuring public safety.
Division of Family Health	<ul style="list-style-type: none"> • Oversees: <ul style="list-style-type: none"> ○ Children with Special Healthcare Needs ○ Coordinated Care and Regional Supports ○ Maternal and Child Health
Division of Population Health:	<ul style="list-style-type: none"> • Oversees: <ul style="list-style-type: none"> ○ Office of Communicable Diseases ○ Office of Emerging Infections ○ Health Promotion and Prevention ○ Emergency Medical Services and Preparedness
Office of Recovery Services (Child support)	<ul style="list-style-type: none"> • Help ensure that parents are financially responsible for their children by providing child support services and support for children in care. • Work to help ensure public funds are used appropriately through the efforts of our Bureau of Medical Collections.
Division of Integrated Healthcare	<ul style="list-style-type: none"> • Medicaid • Children's Health Insurance Program (CHIP)



DIVISION/PROGRAMS	RESPONSIBILITIES
	<ul style="list-style-type: none"> • Office of Substance Use and Mental Health • Utah State Hospital
Division of Aging and Adult Services	<ul style="list-style-type: none"> • Serves as a link between the national Administration on Aging and local programs, Area Agencies on Aging.
Division of Services for People with Disabilities (DSPD)	<ul style="list-style-type: none"> • Promotes opportunities and provides supports for people with disabilities to lead self-determined lives by overseeing home and community-based services for more than 5,000 people who have disabilities. • Support includes community living, day services, supported employment services, and many more.
Utah State Developmental Center (USDC)	<ul style="list-style-type: none"> • Provides an array of critical services and supports that promote independence and quality of life for Utah's most vulnerable people with disabilities in partnership with families, guardians, and the community.
Office of Administrative Hearings	<ul style="list-style-type: none"> • [description of services not provided]
Division of Continuous Quality and Improvement	<ul style="list-style-type: none"> • The Division of Continuous Quality and Improvement is housed within the Operations Section of the Department of Health and Human Services. This division was created during the consolidation of the Departments of Health and Human Services and contains the Office of Service Review and the Office of Innovation. • Ensures DHHS operational units and their contracted providers have evidence-based tools, recommendations, and information to promote iterative, high-quality practices and to improve outcomes for Utahns.
Division of Data, Systems & Evaluation	<ul style="list-style-type: none"> • [description of services not provided]
Finance & Administration:	<ul style="list-style-type: none"> • Grants • Procurement and Contract Management
Office of Internal Audit	<ul style="list-style-type: none"> • Enhance and protect organizational value by providing risk-based and objective assurance, advice and insight. Experts within the Office of Internal Audit (IA) ensure that DHHS is: <ul style="list-style-type: none"> ○ Compliant with laws, rules, regulations, and policies. ○ Monitored with effective internal controls. ○ Achieving desired results effectively and efficiently.



DIVISION/PROGRAMS	RESPONSIBILITIES
	<ul style="list-style-type: none"> • Adequately safeguarding assets.
Division of Customer Experience	<ul style="list-style-type: none"> • Records request (GRAMA)
Office of Legislative Affairs	<ul style="list-style-type: none"> • [description of services not provided]
Division of Licensing and Background Checks	<ul style="list-style-type: none"> • The Division of Licensing and Background Checks is comprised of the Office of Licensing and the Office of Background Processing. • The division licenses Foster Homes, Child Care Facilities, Human Services Programs, and Health Facilities, utilizing rules established with community support, to protect the dependent and vulnerable citizens of Utah.
Office of Public Affairs & Education	<ul style="list-style-type: none"> • [description of services not provided]
Utah Developmental Disabilities Council	<ul style="list-style-type: none"> • Seeks to advocate, build capacity and encourage systems change to support people with disabilities and their families to fully and independently participate in their communities. • UDDC Projects are funded by U.S. Department of Health and Human Services Administration on Community Living.
Office of Legislative Affairs	<ul style="list-style-type: none"> • [description of services not provided]

Vermont

The Vermont Agency of Human Services (AHS) has six departments, one of which is the Vermont Department of Health. It is largely centralized.

DIVISION	RESPONSIBILITIES
Department of Disabilities, Aging and Independent Living (DAIL)	<ul style="list-style-type: none"> • Programs and services for individuals over age 60 • Individuals with developmental or intellectual disabilities • Individuals with physical disabilities • Individuals with blindness and visual impairment • Employment for people with disabilities



DIVISION	RESPONSIBILITIES
Department for Children and Families (DCF)	<ul style="list-style-type: none"> • Abuse Prevention • Adoption, Foster & Kin Care • Child Care & Development • Child Safety & Protection • Child Support Services • Disability Determination
Department of Corrections	<ul style="list-style-type: none"> • Community safety • Offender accountability • Victim services • Offender education and programming • Community involvement • Community and reparative justice
Department of Mental Health	<ul style="list-style-type: none"> • Suicide prevention • Adult mental health services • Children, youth, and family services • Emergency services • Intensive residential recovery • Peer services • Psychiatric hospitalization • Residential services
Department of Vermont Health Access	<ul style="list-style-type: none"> • Responsible for administering the Vermont Medicaid health insurance program and Vermont's state-based exchange for health insurance
Department of Health	<ul style="list-style-type: none"> • Alcohol and drug programs • Family planning and pregnancy • School health • Health and the environment • Health promotion and chronic disease • Immunizations and infectious disease • Health statistics and vital records • Emergency medical services • Public health response

Virginia

The state of Virginia has a Secretary of Health and Human Resources that oversees twelve state agencies, including the Virginia Department of Health (VDH). The VDH is led by the State Health Commissioner.



DIVISION	RESPONSIBILITIES
Assistive Technology Loan Fund Authority (ATLFA)	<ul style="list-style-type: none"> • Offers low interest loans for a variety of special equipment to eligible applicants
Virginia Board for People with Disabilities (VBPD)	<ul style="list-style-type: none"> • Serves as the Developmental Disabilities Planning Council for addressing the needs of people with developmental disabilities as established under the federal "Developmental Disabilities Assistance and Bill of Rights Act" and the state "Virginians with Disabilities Act"
Virginia Department for Aging and Rehabilitative Services	<ul style="list-style-type: none"> • Focuses on improving the response to seniors and Virginians with disabilities who need some aid in maintaining their options for independence, safety and employment
Department of Behavioral Health and Developmental Services (DBHDS)	<ul style="list-style-type: none"> • Provides leadership in the direction and development of public mental health, intellectual disability and substance abuse services
Department for the Blind and Vision Impaired (DBVI)	<ul style="list-style-type: none"> • Enables blind, visually impaired, and deafblind individuals to achieve their maximum level of employment, education, and personal independence
Virginia Department for the Deaf and Hard of Hearing (VDDHH)	<ul style="list-style-type: none"> • VDDHH works to reduce the communication barriers between persons who are deaf or hard of hearing and their families and the professionals who serve them
Virginia Department of Health (VDH)	<ul style="list-style-type: none"> • Maintains personal and community health by emphasizing health promotion, disease prevention, and environmental protection <ul style="list-style-type: none"> ○ Community health services ○ Public Health and Preparedness (7 offices) <ul style="list-style-type: none"> ▪ Drinking Water ▪ Environmental Health ▪ Family Health ▪ Radiological Health ▪ Emergency Medical Services ▪ Emergency Preparedness ▪ Medical Examiner



DIVISION	RESPONSIBILITIES
Virginia Department of Health Professions (DHP)	<ul style="list-style-type: none"> Delivers health care to citizens through the process of examining, licensing and disciplining health care practitioners governed by one of the 13 state health care boards
Department of Medical Assistance Services (DMAS)	<ul style="list-style-type: none"> Provides comprehensive health services to qualifying Virginians and their families ensures program integrity in preventive, acute and long-term care services by detecting and eliminating fraud, abuse, and waste
Virginia Department of Social Services (DSS)	<ul style="list-style-type: none"> Provides services that nurture human dignity, creating and maintaining a stable environment for the children and families in Virginia
Office of Children's Services	<ul style="list-style-type: none"> Children's Services Act (CSA) - establishes a single state pool of funds to support services for eligible youth and their families

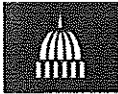
Washington

Washington has both a State Department of Social and Health Services and a State Department of Health. The Department of Social and Health Services is organized based on the following seven administrative units.

UNIT	RESPONSIBILITIES
Aging and Long-Term Support Administration	<ul style="list-style-type: none"> Adult Protective Services (APS) investigates reports of abuse, neglect, and exploitation of vulnerable adults. Home and Community Services (HCS) provides and administers long-term care services to eligible individuals and collaborates with Area Agencies on Aging to share community service options. Residential Care Services (RCS) provides licensing, certification, and regulatory oversight to long-term care facilities including: <ul style="list-style-type: none"> Nursing Homes Assisted Living Facilities Adult Family Homes Intermediate Care Facilities for Individuals with Intellectual Disabilities (ICFs/IID) Supported Living; and Enhanced Services Facilities The Office of the Deaf and Hard of Hearing (ODHH) provides service to individuals who are deaf, hard of hearing, deaf-blind and speech-disabled facing communication barriers. Services include telecommunications,



UNIT	RESPONSIBILITIES
	<p>reasonable accommodations and client services.</p> <ul style="list-style-type: none"> • The Management Services Division (MSD) supports the operations of the Aging and Long-Term Support Administration providing rates management, administrative support services, information technology, fiscal and contract management, and personnel operations.
Behavioral health Administration	<ul style="list-style-type: none"> • Fund and operates three state psychiatric hospitals and the Office of Forensic Mental Health Services that deliver high-quality services to adults and children with complex needs: • <ul style="list-style-type: none"> ○ Child Study and Treatment ○ Eastern and Western state hospitals ○ The Office of Forensic Mental Health Services ○ The Special Commitment Center (SCC)
Developmental Disabilities Administration	<ul style="list-style-type: none"> • Strives to develop and implement public policies that will promote individual worth, self-respect, and dignity such that each individual is valued as a contributing member of the community.
Division of Vocational Rehabilitation	<ul style="list-style-type: none"> • Provides individualized vocational rehabilitation counseling and employment services and supports to people with disabilities who want to work but face substantial barriers in finding meaningful and sustained employment. • Provides technical assistance and training to businesses regarding the recruiting and hiring of people with disabilities.
Economic Services Administration	<ul style="list-style-type: none"> • Provides economic, employment and training, child support, medical, and other services to help people in need achieve and maintain their highest level of self-sufficiency.
Facilities, Finance, and Analytics Administration	<ul style="list-style-type: none"> • Provides leadership in financial, operational, and risk management services to support the mission and goals of the Department of Social and Health Services (DSHS or the Department). By promoting sound management of all Department resources,
Office of the Secretary	<ul style="list-style-type: none"> • Protect the integrity of Department of Social and Health Services programs. • Continually improve accountability and agency capacity through strategic planning, continuous improvement and project management. • Provide technology services and network infrastructure, shared messaging and data security. • Field public records requests. • Victim/witness notification. • Media relations, internal and external communications. • Mentoring.



The Washington Department of Health is organized into nine executive offices.

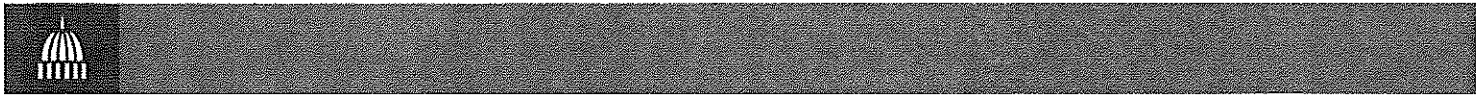
OFFICE	RESPONSIBILITIES
Office of the Secretary	<ul style="list-style-type: none"> • Oversees Department and Department's Health Transformational Plan
Chief of Staff	<ul style="list-style-type: none"> • Leads agencywide operations to ensure the agency is running smoothly, by: <ul style="list-style-type: none"> ○ Collaborating across teams to ensure our employees have what they need to do great work. ○ Overseeing critical operational performance, internal communications, and service delivery systems that support employees. • Leadership team includes representatives from the following employee support areas: <ul style="list-style-type: none"> ○ Finance ○ Human resources ○ Information technology ○ Employee experience ○ Risk management ○ Facilities ○ General business services
Health and Science	<ul style="list-style-type: none"> • Promotes scientific excellence and best practices as cornerstones of public health by: <ul style="list-style-type: none"> ○ Protecting the community from new and existing diseases. ○ Giving guidance and direction in public health clinical science, lab science and safety, information science, and epidemiology (the study of patterns of disease in groups of people). ○ Making sure that we all have the information we need, in a way we understand, to make health decisions for ourselves and our communities.
Innovation and Technology	<ul style="list-style-type: none"> • Seeks to ignite curiosity in staff and fuel a passion for discovery, experimentation, and critical thinking by: <ul style="list-style-type: none"> ○ Modernizing data and systems to bring the technology of public health up-to-date and beyond. ○ Creating solutions that help protect and improve the health of all people. ○ Making health information accessible and secure.
Policy, Planning, and Evaluation	<ul style="list-style-type: none"> • Leads governmental relations at the state and federal level, regulatory guidance and oversight, economic analysis, evaluation, and public health law.



NATIONAL CONFERENCE OF STATE LEGISLATURES



OFFICE	RESPONSIBILITIES
Prevention, Safety, and Health	<ul style="list-style-type: none"> • Works with partners in healthcare, local and tribal public health, community-based organizations, boards, commissions, and the private sector to improve whole-person health and wellness towards our vision of optimal health and equity for all. • Primary responsibilities are: <ul style="list-style-type: none"> ○ Focusing on upstream prevention that addresses the social, structural, and environmental determinants of health and inequities in health outcomes. ○ Providing and promoting access to safe and quality healthcare, preventive services like vaccines and screenings, reproductive health services, and mental and behavioral health services no matter where you live or what your income. ○ Using data for action to implement programs and inform policy, system and environmental changes that prevent illness, injury, and early death, reduce harms to health, and build on individual, family, and community strengths and protective factors.
Public Affairs and Equity	<ul style="list-style-type: none"> • Leads our agency in communications, health promotion and education, and community relations and equity. We work with local health, tribal partners, and many others to share health knowledge with all Washingtonians. • Responsibilities include: <ul style="list-style-type: none"> ○ Communications and messaging through media, press releases, social media, our website, email subscriptions, graphic design, and videography. ○ Planning health and education programs to help the health needs of communities and follow through to make sure they work. ○ Holding the value that everyone should get what they need to feel their highest level of health (health equity)—and getting this through social justice, diversity and inclusion, and by listening to our communities.
Resiliency and health Security	<ul style="list-style-type: none"> • Leads the response to health threats and emergencies in a proactive, effective, and equitable way that assures strength of health response, supports health systems, leverages community solutions, promotes cross-sector collaboration, and advances health security. • Pursues excellence in developing systems, processes, and structures that save lives and improve community resilience when responding to public health and all-hazards emergencies through improved access to public health and medical services.
Strategic Partnerships	<ul style="list-style-type: none"> • Works to shape, support, and strengthen relationships with a broad array of partners. We believe that partnership is a process, not a product—and we are committed to building ongoing relationships in support of public health priorities. • Responsibilities include: <ul style="list-style-type: none"> ○ Empowering those within our agency with guidance, resources, and



OFFICE	RESPONSIBILITIES
	<p>connections.</p> <ul style="list-style-type: none"> ○ Working across public and private sectors to develop innovative and mutually beneficial partnerships. ○ Collaborating with internal and external partners to help advance equity, health, and safety for all people in our state.

West Virginia

West Virginia does not currently have a separate Department of Health and Human Services and a Department of Health. However, in March 2023, legislation was signed dividing the Department of Health and Human Resources into three separate agencies. The three agencies under the new structure will be the Department of Health, the Department of Human Services, and the Department of Health Facilities. The three new departments are expected to be in place by January 1, 2024.

In 2024, the Departments will be divided such that five bureaus will fall in the Department of Human Services, six bureaus will fall under the Department of Health, and 8 hospitals will fall with the Department of Health Facilities as follows:

Department of Human Services: Bureau for Social Services, Bureau for Medical Services, Bureau for Child Support Enforcement, Bureau for Family Assistance, Bureau for Behavioral Health

Department of Health: Bureau of Public Health, Office of Emergency Medical Services, Office of the Chief Medical Examiner, Center for Threat Preparedness, Health Care Authority, Office of the Inspector General

The Department of Health Facilities: Hopemont Hospital, Jackie Withrow Hospital, John Manchin, Sr. Health Care Center, Lakin Hospital, Mildred Mitchell-Bateman Hospital, Welch Community Hospital, William R. Sharpe Jr. Hospital

The West Virginia DHHR currently is comprised of eight bureaus/offices and is considered largely decentralized:

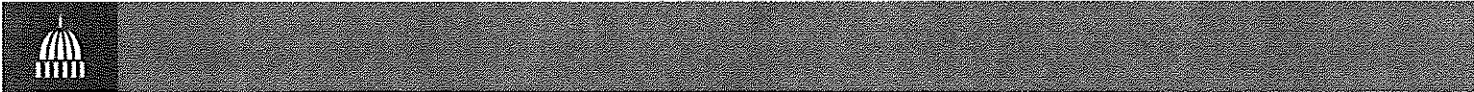
DIVISION	RESPONSIBILITIES
Bureau for Behavioral Health	<ul style="list-style-type: none"> ● Adult behavioral health services, including mental health ● Homelessness services ● School mental health programs ● Suicide prevention



DIVISION	RESPONSIBILITIES
	<ul style="list-style-type: none"> • State opioid response
Bureau for Child Support Enforcement	<ul style="list-style-type: none"> • Establishes and enforces paternity, child support and medical support orders
Bureau for Family Assistance	<ul style="list-style-type: none"> • WV WORKS program • Supplemental Nutrition Assistance Program (SNAP) • Medicare premium assistance programs • School clothing allowance • Utility assistance programs • Childcare assistance and early childhood resources
Bureau for Medical Services	<ul style="list-style-type: none"> • Single state agency responsible for the administration of the State's Medicaid program
Bureau for Public Health	<ul style="list-style-type: none"> • Assessing and monitoring population health using data and technology • Investigating disease and addressing health problems in the community • Communicating information and educating the public • Developing policies, plans, and laws to protect health for all • Driving innovation and quality improvement of health services • Certifying and licensing health facilities • Addressing outbreaks and illnesses quickly and efficiently
Bureau for Social Services	<ul style="list-style-type: none"> • Adult residential services • Specialized family care • Foster care services • Child welfare services
Office of Inspector General	<ul style="list-style-type: none"> • Investigations and fraud management • Mental health ombudsman • Foster care ombudsman
West Virginia Children's Health Insurance Program (WV CHIP)	<ul style="list-style-type: none"> • Administers West Virginia CHIP program

Wisconsin

The Wisconsin Department of Health Services is the agency overseeing health, human services, and public health in the state. The department has ten divisions and offices.



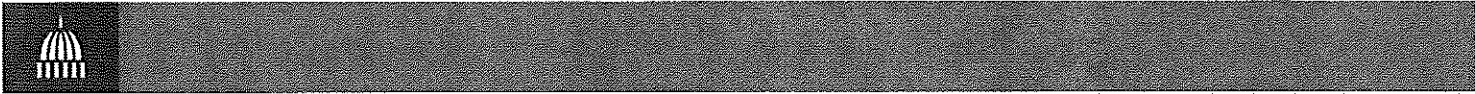
DIVISION	RESPONSIBILITIES
Office of the Secretary	<ul style="list-style-type: none"> Leads the Department and contains the Executive Team, Communications Team, Director of Opioid Initiatives, Area Administration, and Tribal Affairs
Office of Health Equity	<ul style="list-style-type: none"> Providing strategic and programmatic leadership, coordination, support, and promotion on initiatives that integrate equity throughout DHS. Leading action on workforce diversity and inclusiveness through recruitment and retention efforts and training opportunities. Advancing policies that focus on promoting health equity through addressing social determinants of health and reducing health disparities. Engaging with our community partners through technical and financial support of promising and evidenced-based projects that improve the health of our communities. Strengthening our commitment to accessibility so our information is available to all users, regardless of assistive technology or devices used.
Office of the Inspector General	<ul style="list-style-type: none"> Protects Wisconsin taxpayers by tracking and preventing fraud, waste, and abuse in public assistance programs administered by DHS, like Medicaid, FoodShare, and Family Care. At the same time, OIG's internal audits protect the accountability of DHS programs and operations.
Office of Legal Counsel	<ul style="list-style-type: none"> Provides formal and informal legal opinions; Litigates contested Department actions in administrative hearings; assists the Department of Justice in court litigation; provides training and guidance in investigation methods and legal issues; oversees the Department's administrative rulemaking efforts; oversees and facilitates implementation of new or updated HIPAA rules; coordinates caregiver rehabilitation reviews.
Office of Policy Initiatives and Budget	<ul style="list-style-type: none"> The Office of Policy Initiatives and Budget (OPIB) provides budgeting, policy and research services to the Department.
Division of Care and Treatment Services	<ul style="list-style-type: none"> Manages and supports seven care and treatment facilities for people living with psychiatric disorders and intellectual disabilities, community mental health and substance use services, community mental health and substance use treatment services for people in the criminal justice system, and the protection of client rights for people receiving services for intellectual disabilities, mental health, and substance use.
Division of Enterprise Services	<ul style="list-style-type: none"> Oversees financial management, information systems and technology, personnel and employment relations, affirmative action and civil rights compliance, purchasing and contract administration, facilities management, project management, and other administrative services. Handles purchasing, strategic sourcing and contract administration, facilities



DIVISION	RESPONSIBILITIES
	<p>management and capital budget, project management, and other administrative services. It is responsible for billing, collection and related accounting for state institutions.</p>
<p>Division of Medicaid Services</p>	<ul style="list-style-type: none"> • Supports Wisconsin’s Medicaid programs and FoodShare program and provides access to health care, long-term care, and nutritional assistance to more than one million Wisconsin residents who are elderly, have a disability, or have low income. • DMS administers the Medicaid programs to medically needy and low-income individuals and families, as well as long-term support and services for older adults and services for people of all ages with disabilities. • DMS administers other programs like FoodShare, state-funded Supplemental Security Income (SSI) program benefits, as well as Medicaid-funded subprograms, including primary and acute care services, Medicaid reimbursement to nursing homes, BadgerCare Plus, SeniorCare, Family Care, Family Care Partnership, IRIS (Include, Respect, I Self-Direct), and children’s long-term care services.
<p>Division of Public Health</p>	<ul style="list-style-type: none"> • Works with local and tribal public health partners, and community groups statewide, on a wide variety of programs and services that protect the health of Wisconsin residents. • Programs include: communicable and chronic diseases; health promotion; environmental health, occupational health, family and community health; emergency medical services; and injury prevention.
<p>Division of Quality Assurance</p>	<ul style="list-style-type: none"> • Responsible for protecting and promoting the health, safety, and welfare of residents living and receiving care in the health and residential care facilities regulated by the Division. • DQA is responsible for regulating and licensing more than 40 different programs and facilities that provide health, long-term care, mental health and substance abuse services, as well as conducting caregiver background checks and investigations.

Wyoming

Wyoming has both a Department of Health and a Department of Family Services overseeing health and human services in the state. The Department of Health is organized into five divisions.



DIVISION	RESPONSIBILITIES
Administration and Support	<ul style="list-style-type: none"> • Oversees: <ul style="list-style-type: none"> ○ ARPA Funding Opportunities ○ Opioid Settlement Funds ○ Background Screening ○ Human Resources ○ Wyoming's Volunteer Health Services Program ○ Wyoming Long-Term Care Ombudsman Program ○ Fiscal Services ○ Policy, Research And Evaluation ○ Office of Privacy, Security and Contracts ○ Institutional Review Board ○ Vital Statistics Services
Aging	<ul style="list-style-type: none"> • Oversees services for older adults, disabled individuals, and caregivers • Operates three community facilities • Serves as advisory body for issues related to palliative care for policymakers • Oversees healthcare licensing and surveys • appropriates funding to eligible senior centers
Behavioral Health	<ul style="list-style-type: none"> • Mental health and substance use treatment • Early intervention and education program • Wyoming State Hospital treatment for mental health disorders • Wyoming Life Resource Center
Healthcare Financing	<ul style="list-style-type: none"> • Oversees: <ul style="list-style-type: none"> • Medicaid • CHIP • Community-based waiver services programs for people with developmental disabilities and acquired brain injuries • Medication donation program • Ensure integrity and accountability of payments made for healthcare services on behalf of a recipient
Public Health	<ul style="list-style-type: none"> • The Community Health Section optimizes the quality of life through promotion of health, protection of communities and prevention of disease and injury. Units in the section 1) assess current health and identify what needs to be addressed to improve health; 2) ensure health is considered and included in policy development; and 3) assure changes are made to improve health. • Health Readiness Section coordinates preparedness and response for public health emergencies, coordinates efforts to improve the health of rural, medically underserved residents, and maintains and enhances the Emergency Medical Services and Trauma Systems across Wyoming. • Public Health Sciences Section performs epidemiologic and disease control activities in the areas of infectious disease, chronic disease, maternal child health and communicable disease. The section also contains the public health



DIVISION	RESPONSIBILITIES
	laboratory.

The Wyoming Department of Family Services is organized by the following four service areas:

SERVICE AREA	RESPONSIBILITIES
Child & Juvenile Services	<ul style="list-style-type: none"> • Oversees services related to: <ul style="list-style-type: none"> ○ Adoption ○ Child protection services ○ Children and family plan services ○ Children and family services review ○ Foster care and training ○ Juvenile services/juvenile probation
Elderly & Disabled	<ul style="list-style-type: none"> • Serves vulnerable adults which means any person 18 years of age or older who is unable to manage and take care of himself or his property without assistance as a result of advanced age or physical or mental disability. • We work with our community partners to provide emergency food assistance, commodity assistance, low income energy assistance, and home weatherization.
Family Services	<ul style="list-style-type: none"> • Oversees services related to: <ul style="list-style-type: none"> ○ Child care ○ Child support ○ Assistance programs for food assistance, cash assistance, child support, child care, and home, utility & energy
Juvenile Services	<ul style="list-style-type: none"> • Oversees Chafee Independent Living Program (ILP) and Education and Training Vouchers (ETV)

STATE OF MAINE

IN THE YEAR OF OUR LORD

TWO THOUSAND TWENTY-THREE

H.P. 571 - L.D. 915

Resolve, to Establish the Blue Ribbon Commission to Study the Organization of and Service Delivery by the Department of Health and Human Services

Emergency preamble. Whereas, acts and resolves of the Legislature do not become effective until 90 days after adjournment unless enacted as emergencies; and

Whereas, this legislation establishes the Blue Ribbon Commission to Study the Organization of and Service Delivery by the Department of Health and Human Services; and

Whereas, this legislation must take effect before the expiration of the 90-day period so that the commission may timely meet and make its report to the Legislature; and

Whereas, in the judgment of the Legislature, these facts create an emergency within the meaning of the Constitution of Maine and require the following legislation as immediately necessary for the preservation of the public peace, health and safety; now, therefore, be it

Sec. 1. Commission established. Resolved: That the Blue Ribbon Commission to Study the Organization of and Service Delivery by the Department of Health and Human Services, referred to in this resolve as "the commission," is established.

Sec. 2. Commission membership. Resolved: That, notwithstanding Joint Rule 353, the commission consists of 13 members as follows:

1. Three members of the Senate appointed by the President of the Senate, including one member of the party holding the largest number of seats in the Legislature and one member of the party holding the 2nd largest number of seats in the Legislature;

2. Three members of the House of Representatives appointed by the Speaker of the House of Representatives, including one member of the party holding the largest number of seats in the Legislature and one member of the party holding the 2nd largest number of seats in the Legislature;

3. Two members appointed by the President of the Senate, one of whom must have lived experience in caring for one of the following types of individuals and one who

represents the interests of at least 2 of the following types of individuals or providers of care to at least 2 of the following types of individuals:

- A. Individuals with intellectual disabilities or autism;
- B. Individuals with mental health disorders or substance use disorder;
- C. Individuals experiencing poverty;
- D. Elderly individuals;
- E. Children receiving child welfare services; or
- F. Children receiving early childhood services;

4. Two members appointed by the Speaker of the House of Representatives, one of whom must have lived experience in caring for one of the following types of individuals and one who represents the interests of at least 2 of the following types of individuals or providers of care to at least 2 of the following types of individuals:

- A. Individuals with intellectual disabilities or autism;
- B. Individuals with mental health disorders or substance use disorder;
- C. Individuals experiencing poverty;
- D. Elderly individuals;
- E. Children receiving child welfare services; or
- F. Children receiving early childhood services;

5. The Commissioner of Health and Human Services or the commissioner's designee; and

6. Two directors of offices within the Department of Health and Human Services chosen by the commissioner.

Sec. 3. Chairs. Resolved: That the first-named Senate member is the Senate chair and the first-named House of Representatives member is the House chair of the commission.

Sec. 4. Appointments; convening of commission. Resolved: That, notwithstanding Joint Rule 353, all appointments must be made no later than 30 days following the effective date of this resolve. The appointing authorities shall notify the Executive Director of the Legislative Council once all appointments have been completed. After appointment of all members, the chairs shall call and convene the first meeting of the commission. If 30 days or more after the effective date of this resolve a majority of but not all appointments have been made, the chairs may request authority and the Legislative Council may grant authority for the commission to meet and conduct its business.

Sec. 5. Duties. Resolved: That the commission shall examine the organizational structure of the Department of Health and Human Services and the services provided by the department. The commission shall examine:

1. The organizational structure of and service delivery by similar agencies in other states and in nongovernmental organizations;

2. The strengths and weaknesses in the services provided with state and federal funding;

3. Current proposals for improving the safety and well-being of children and strengthening families across all populations and geographical areas of the State;

4. Barriers to accessing services, as well as system failures and additional needed resources; and

5. Areas in which processes can be streamlined and efficiencies made within the department.

Sec. 6. Staff assistance. Resolved: That the Legislative Council shall provide necessary staffing services to the commission, except that Legislative Council staff support is not authorized when the Legislature is in regular or special session.

Sec. 7. Report. Resolved: That, no later than November 6, 2024, the commission shall submit a report that includes its findings and recommendations, including suggested legislation, for presentation to the joint standing committee of the Legislature having jurisdiction over health and human services matters. The committee may submit legislation to the 132nd Legislature in 2025.

Emergency clause. In view of the emergency cited in the preamble, this legislation takes effect when approved.

**Blue Ribbon Commission to Study the Organization of and Service
Delivery by the Department of Health and Human Services**

Resolve 2023, chapter 98

Membership List

Name	Representation
Senator Jill Duson – Chair	Member of the Senate, appointed by the President of the Senate
Representative Margaret Craven – Chair	Member of the House, appointed by the Speaker of the House of Representatives
Senator Joseph Baldacci	Member of the Senate, appointed by the President of the Senate
Senator Marianne Moore	Member of the Senate, appointed by the President of the Senate
Representative Daniel Shagoury	Member of the House, appointed by the Speaker of the House of Representatives
Representative Kathy Javner	Member of the House, appointed by the Speaker of the House of Representatives
Rob Moran	Member representing interests of those with intellectual disabilities, behavioral health disorders, poverty, elderly or children receiving child welfare services or early childhood services
Allina Diaz	Member representing interests of those with intellectual disabilities, behavioral health disorders, poverty, elderly or children receiving child welfare services or early childhood services
Nancy Cronin	Member representing interests of those with intellectual disabilities, behavioral health disorders, poverty, elderly or children receiving child welfare services or early childhood services
Carl Toney	Member representing interests of those with intellectual disabilities, behavioral health disorders, poverty, elderly or children receiving child welfare services or early childhood services
Jeanne Lambrew	Commissioner, Department of Health & Human Services
Paul Saucier	Director of an office within the Department of Health & Human Services
Bill Montejo	Director of an office within the Department of Health & Human Services

Department of Health and Human Services Structure and Duties

Molly Bogart, Director of Government Relations
Maine Department of Health and Human Services
October 2023



Agenda

History of the Structure and Organization of Health and Human Services in Maine

Current Structure of Maine Department of Health and Human Services

Overview of Maine DHHS

- Physical Presence
- Headcount
- Statutory Authority
- Review of Offices, Divisions, and Hospitals
- Metrics

History of Organization

1885: Department of Health and Welfare established and overseen by the State Board of Health

- Social welfare functions were added to the department's mandate in 1913 with the State Board of Charities and Corrections, which was designated as the Department of Public Welfare in 1927

1975: Department of Health and Welfare was **renamed the Department of Human Services**

- Five bureaus: Health, Child and Family Services, Family Independence, Medical Services, and Elder and Adult Services

History of Organization

Reorganization Efforts in 1993-1994

- Legislature passed [Resolve 1993, c. 36](#), which established the Health and Social Services Transition Team to develop legislation needed to reorganize the Department of Human Services and the Department of Mental Health and Mental Retardation (DMHMR) by creating a Department of Health and a Department of Children and Families
- The HSSTT was also tasked with making policy recommendations
- The Transition Team issued its [final report](#) to the Legislature in January 1994, and shortly after introduced [LD 1793](#), *An Act to Implement the Recommendations of the Health and Social Services Transition Team*
- Following consideration of LD 1793, the Legislature enacted [P.L. 1993, c. 738](#)
 - This did not abolish or create any departments, rather it established policy principles for health and social services, created three studies for further consideration of services structure, and required DMHMR and DHS to jointly locate service delivery when cost-effective.

*Many thanks to the Office of Policy and Legal Analysis
for the research into this history*

History of Organization

[Resolve 1993, c. 43](#) transferred almost all responsibilities of the Bureau of Rehabilitation within DHS to the Department of Education

[P.L. 1995, c. 99, Part D](#) established the **Productivity Realization Task Force** to advise and assist the Governor and Legislature in improving the productivity of the work force and the efficiency of State Services.

Recommendations from this Task Force led to efforts including:

- Consolidating DHS administration for long-term care in one location
- Centralizing and combining state determination of disability in the AFDC and Medicaid programs
- Merging the Office of Child Care and the State Head Start Program.
- Reducing the number of Divisions within the Bureau of Health from nine to six
- Centralizing the intake system for referrals of child abuse and neglect
- Consolidated public health programming within the Department.

*Many thanks to the Office of Policy and Legal Analysis
for the research into this history*

History of Organization

Several initiatives implemented further changes related to DMHMR's

Productivity Realization Task Force including:

- Through [P.L. 1995, Ch. 560, Parts K and L](#) placed the Office of Substance Abuse into DMHMR and changing the Department's name to the Department of Mental Health, MR and Substance Abuse Services; consolidated from five to three regional service delivery areas; and eliminated the Bureau of Children with Special Needs and the Division of MR and also eliminated two appointed division and bureau director positions
- Through [P.L. 1995, c. 665, Part CC](#) created four administrative service centers to reduce administrative overhead, including an audit, contracting and licensing service center for DHS, DMHMR and the Office of Substance Abuse.

DMHMR and Substance Abuse Services was eventually renamed to the Department of Behavioral and Developmental Services (BDS)

*Many thanks to the Office of Policy and Legal Analysis
for the research into this history*

History of Organization

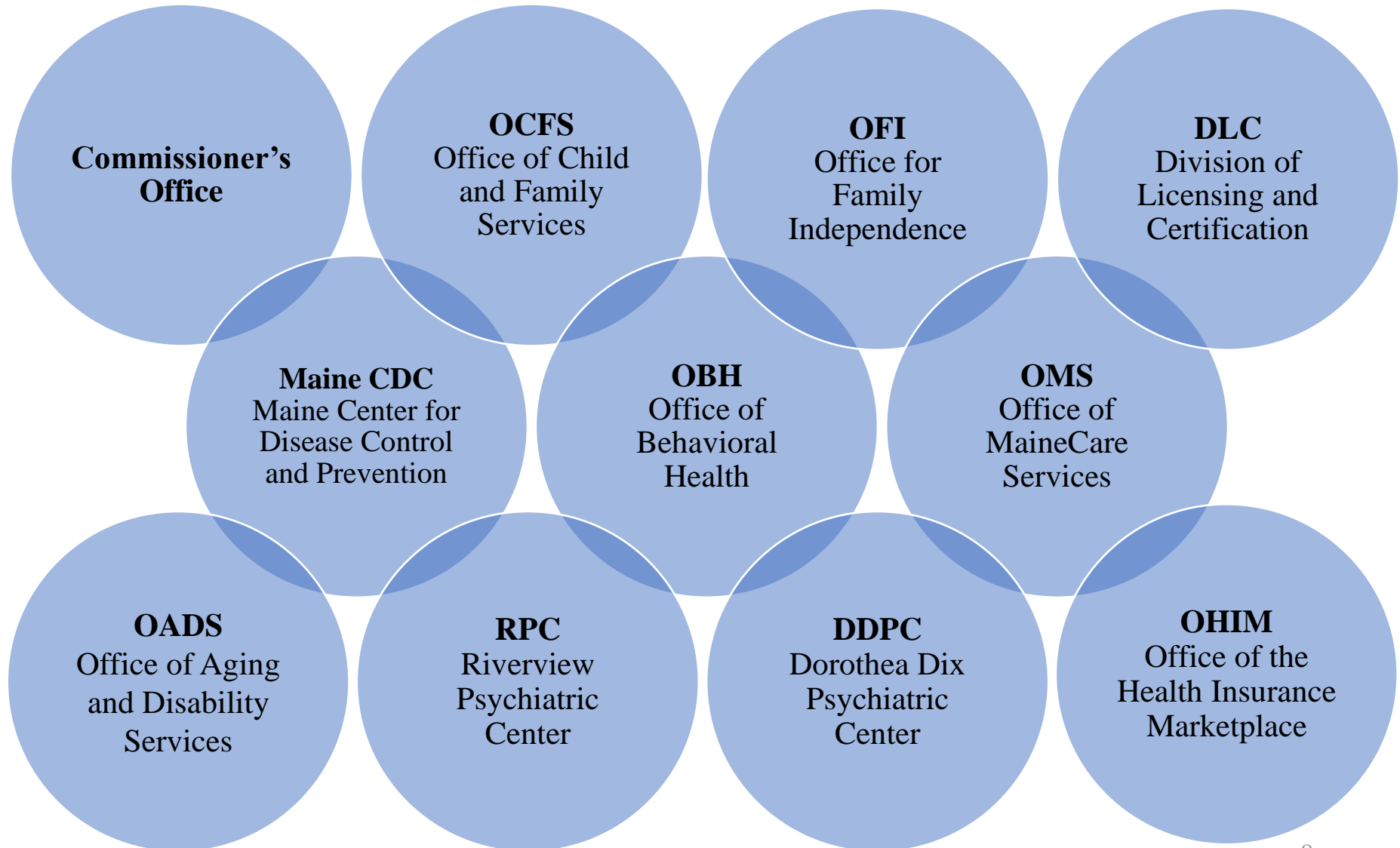
2003: [P.L. 2003, Ch. 20, Part K-18](#) required a plan to merge DHS and BDS and the submission of implementing legislation to the Second Regular Session of the 121st Legislature. The goals of this directive were to improve services, increase program and fiscal efficiency and improve relations with consumers and community organizations.

2004: Governor Baldacci submitted LD 1913, enacted as [P.L. 2003, Ch. 689](#), which created the **Department of Health and Human Services**

The [2004-2005 Maine State Government Annual Report](#) described the creation of the new department as “an unprecedented opportunity to improve the health and well being of all Maine citizens through more coordinated and responsive systems. The intent of the new Department is to deliver services that are both more effective and efficient.”

*Many thanks to the Office of Policy and Legal Analysis
for the research into this history*

Current Organization



Statutory Authority and Organization

This is not an exhaustive list of statutes guiding the work of DHHS

Title 22: Health and Welfare

- Departmental Organization and Administration
- Public Health
- Licensing and Regulation of Health Care Providers
- Basic Needs/Safety Net Services
- Children's Services: Child Protective, Child Care
- Aging and Adult Services, Long Term Care Services
- Made for Maine Health Coverage Act

Title 34-B: Behavioral and Developmental Services

- Mental Health Services, Children's Mental Health Services
- Psychiatric Services and Involuntary Hospitalizations
- Intellectual/Developmental Disabilities and Autism Services

Title 5: Administrative Procedures









Title 18-C: Probate Code (Guardianship, Adoption, Indian Child Welfare Act)

Title 22-A: Health and Human Services (Organizational Structure)

Federal Agencies that provide funding or delegate responsibilities to DHHS

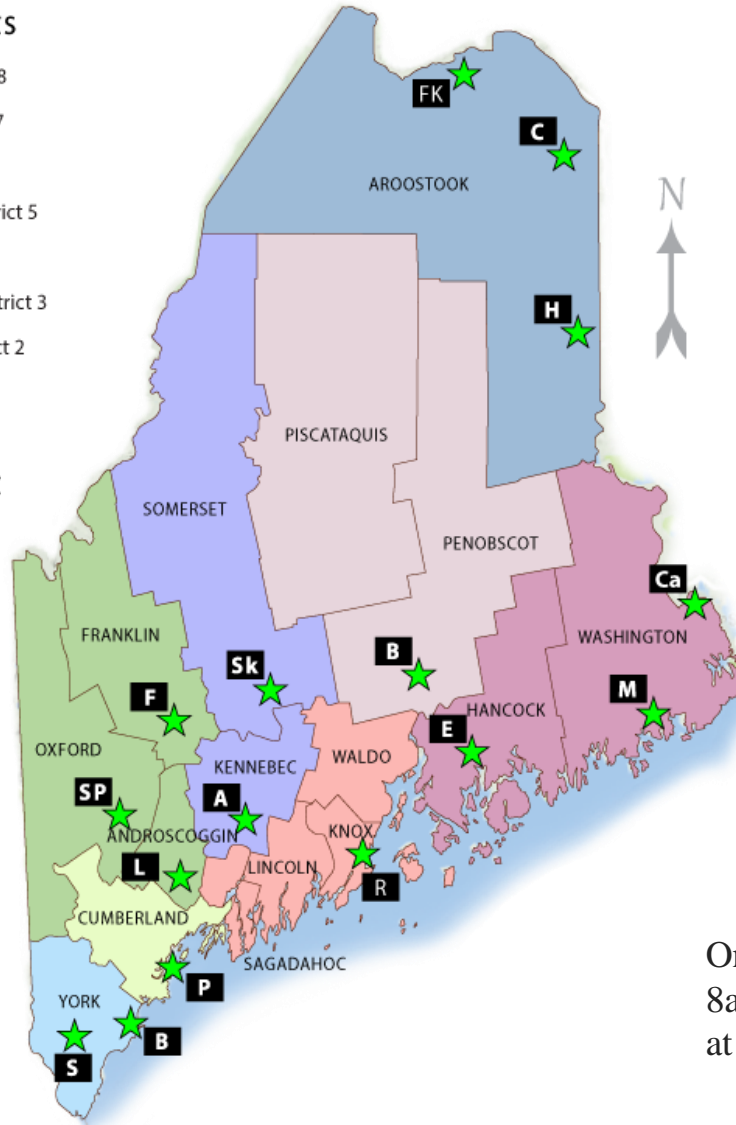
Physical Presence Statewide

DHHS Districts

-  Aroostook District 8
-  Downeast District 7
-  Penquis District 6
-  Central Maine District 5
-  MidCoast District 4
-  Western Maine District 3
-  Cumberland District 2
-  York District 1

★ DHHS District Offices

- FK** Fort Kent
- C** Caribou
- H** Houlton
- Ca** Calais
- M** Machias
- B** Bangor
- E** Ellsworth
- Sk** Skowhegan
- F** Farmington
- R** Rockland
- A** Augusta
- SP** South Paris
- L** Lewiston
- P** Portland
- B** Biddeford
- S** Sanford

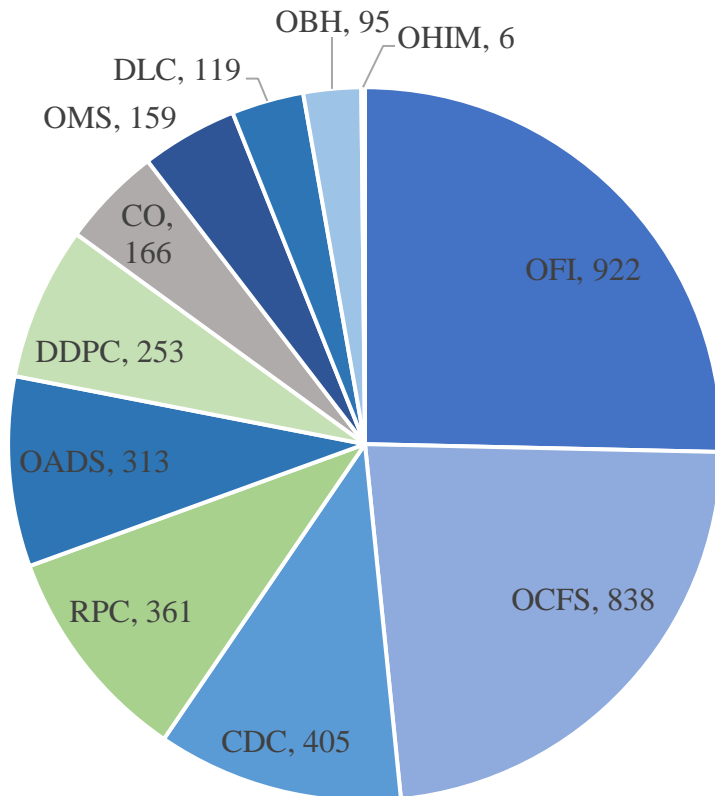


Piscataquis County Presence

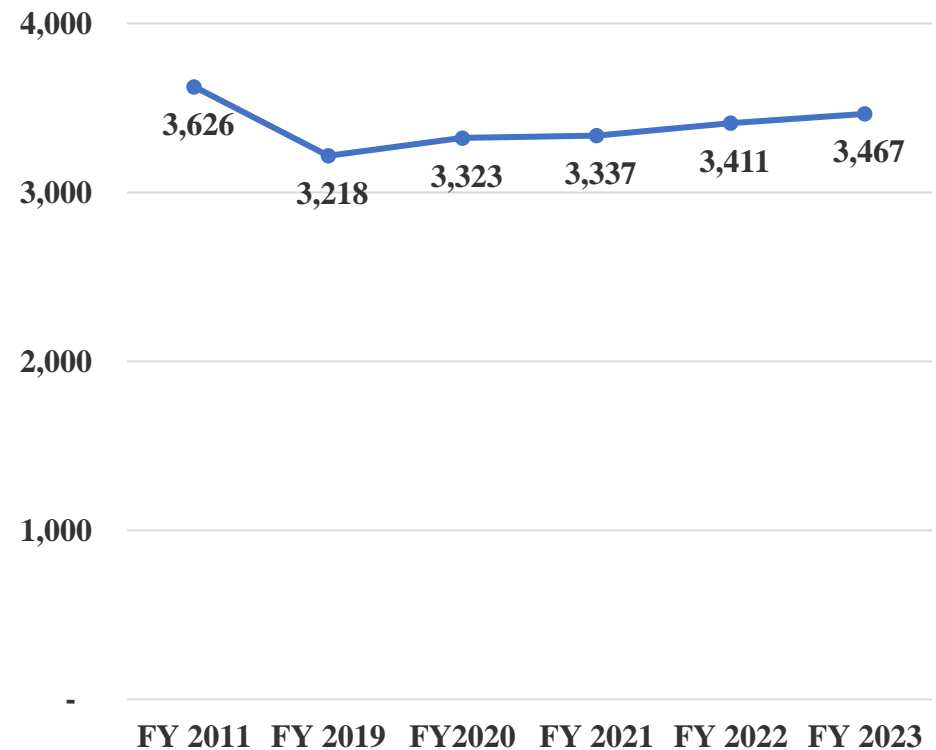
On the 3rd Thursday of every month between 8am and 4pm OFI has 2 eligibility specialists at Penquis CAP in Dover-Foxcroft

Headcount

DHHS Positions: FY 2023*

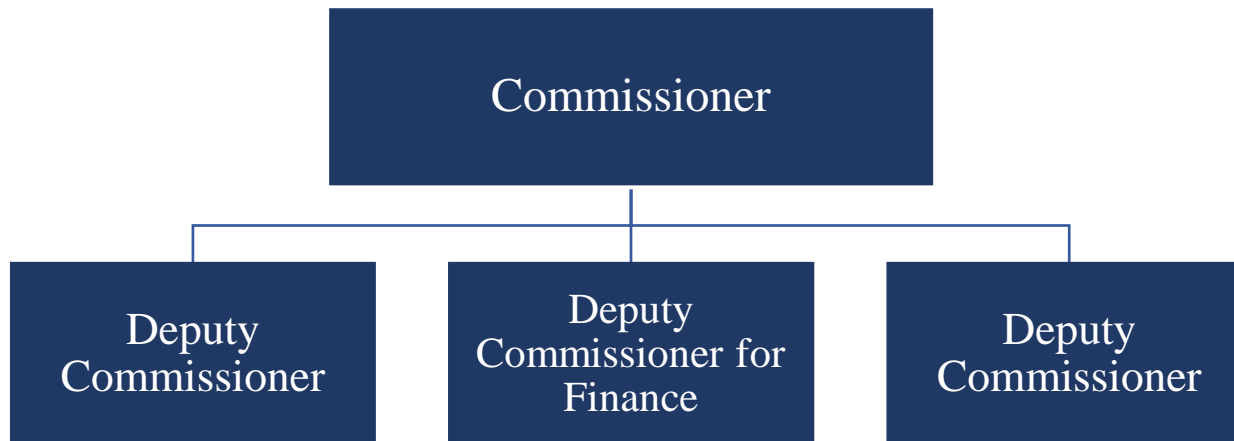


DHHS Headcount Since 2011



*These will change slightly as positions authorized in the recent legislative session become effective later this month and in fiscal year 2025.

Commissioner's Office



Current Advisors to the Commissioner

Director of Government Relations
Director of Communications
Director of Diversity Equity and Inclusion
Chief Child Health Officer
Senior Advisor, Delivery System Change
Senior Advisor, Research and Policy Analysis
Director of Program Implementation

Budget

**Workforce
Development**

**Privacy and
Compliance**

**Constituent
Services and
FOAA**

Office of Child and Family Services

Early Care and Education

- Child Care Subsidy Program
- Child Care Access and Availability
- Maine Roads to Quality
- Child Care Workforce Professional Development

Child Welfare

- Child Protective Services
- Programming to support families in creating safe and healthy homes
- Office of Violence Prevention DV and SA programming

Children's Behavioral Health Services

- Residential and community-based care
- Workforce development
- Evidence-based models of care
- Children's crisis services

Children's Licensing and Investigation

- Licenses, monitors, and investigates child care providers, children's residential facilities, and homeless youth shelters

OCFS supports Maine children and families by administering Maine's child welfare system, regulating child care facilities and providers, facilitating access to children's behavioral health services, overseeing foster and adoption services, and assisting families in accessing and paying for child care.

Office of Aging and Disability Services

Developmental Disability and Brain Injury Services

- MaineCare Home- and Community-Based Services (HCBS) for adults with IDD, brain injury and other related conditions
- Crisis Prevention and Intervention
- Case Management

Aging and Long-Term Services and Supports

- Older Americans Act Programs: State Unit on Aging
- MaineCare- and State-funded Home Care
- “Level of Care” Assessments for home care and facility care

Adult Protective Services

- Investigation
- Public Guardianship and Conservatorship
- Client Asset Management
- Referral for Services

OADS oversees community-based services for older adults and adults with physical disabilities, brain injury, intellectual and developmental disabilities (IDD) and other related conditions. OADS also provides Adult Protective Services for all adults who are at risk for abuse, neglect or exploitation.

Office of Behavioral Health

Mental Health Services

- Residential Services
- Crisis Services
- Community-Based Services such as ACT, CI, med. management
- Coordinated Specialty Care, Early Intervention, and Veterans Case Management

Substance Use Services and Opioid Response

- Community and Residential Programs
- OPTIONS liaisons and public awareness
- Driver Education and Evaluation Program (DEEP)
- SUD Learning Community
- Treatment and Recovery Courts
- SUD programs in incarcerated settings

Housing Programs and Services

- Bridging Rental Assistance Program
- Shelter Plus Care
- Project for Assistance in Transition from Homelessness (PATH)
- Homeless Opioid User Service Engagement (HOUSE)
- Forthcoming: Housing First Program

Additional Programs and Services

- State Forensic Service
- Recovery and Peer Services
- Justice and Health Team: Intensive Case Management
- Supported Employment
- Behavioral Health Workforce Development
- Prescription Monitoring Program

OBH works to ensure that all Maine residents with mental health challenges, substance use disorders, and co-occurring disorders are not simply managing symptoms, but are living independent lives of dignity, hope, and meaning

Office for Family Independence

Eligibility for Safety Net Programs

- MaineCare (Maine's Medicaid Program)
- Supplemental Nutrition Assistance Program (SNAP)
- Temporary Assistance for Needy Families (TANF)

Employment and Training Programs

- Additional Support for People in Retraining and Employment (ASPIRE)
- Parents as Scholars
- Higher Opportunities for Pathways to Employment (HOPE)
- SNAP Education and Training

Additional Programs and Services

- Municipal General Assistance Program
- Division of Support Enforcement and Recovery (Child Support)
- Disability Determination Services
- Benefit fraud investigation and recovery

The Office for Family Independence assists people in Maine to meet their basic needs while supporting their path to independence and employment.

Office of MaineCare Services

MaineCare is Maine's Medicaid program and provides health coverage for Maine children and adults who are older, disabled, and/or with low income (138% of the Federal Poverty Level (FPL) for all adults, and 300% FPL for children).

State Plan Services

- Mandatory services to mandatory populations
- Members must be able to choose their providers
- Services must be “sufficient in amount, duration, and scope to reasonably achieve their purpose”
- Services must be “medically necessary”
- Optional services and populations that CMS will cover, but are not required

Medicaid Waivers

- Outside “State Plan” and minimally required services
- State must apply to CMS for a waiver of federal requirements in exchange for meeting cost neutrality or efficiency requirements
- Maine has several 1915(c) waivers, referred to as “section” waivers, i.e. Section 21/29 services for adults with IDD/A

Mechanics of Service Coverage

- MaineCare Benefits Manual
- Setting rates and reimbursing providers for services to MaineCare members
- Non-emergency transportation services
- Provider enrollment
- Program Integrity

Office of MaineCare Services

Partnership and Coordination with Other Offices

In addition to basic health care services, MaineCare is responsible for obtaining state and federal authority to provide coverage of and reimbursement for MaineCare-covered services coordinated and overseen through the following DHHS offices:

- **Office of Child and Family Services**
- **Office of Aging and Disability Services**
- **Office of Behavioral Health**

The **Office for Family Independence** is responsible for MaineCare eligibility and enrollment, including obtaining federal and state authority for changes to eligibility requirements or categories. OFI also handles enrolling individuals in the appropriate MaineCare categories and oversees the annual recertification process for maintaining MaineCare eligibility.

Maine Center for Disease Control and Prevention

Division of Environmental and Community Health

- Drinking Water
- Health Inspection
- Radiation Control
- Environmental and Occupational Health

Division of Disease Prevention

- Chronic Disease
- Tobacco and Substance Use
- Maternal and Child Health
- Women, Infants, and Children (WIC)

Division of Public Health Systems

- District Public Health
- Rural Health and Primary Care
- Oral Health
- Public Health Emergency Preparedness
- Data, Research, and Vital Statistics

Division of Disease Surveillance

- Infectious Disease Prevention
- Infectious Disease Epidemiology
- Maine Immunization Program
- COVID-19 Response

Additional Programs and Services

- Public Health Nursing
- Health and Environmental Testing Lab
- Office of Population Health Equity
- Operations

Maine CDC is the public health agency for the state and is responsible for providing essential public health services that preserve, promote, and protect health.

Division of Licensing and Certification

Medical Facilities

- Laboratories
- Long Term Care
- Acute Care including: hospitals, ICFs, Home Health, FQHCs, Hospice Care, Rural Health Clinics, Personal Care Agencies, and more

Community Health Care Programs

- Assisted Housing (PNMIs, Assisted Living)
- Behavioral Health (mental health, substance use, residential treatment)
- Employee Assistance Programs
- Sentinel Events
- Maine Background Check Center
- CNA Registry

Additional Programs and Services

- Complaint Intake
- Certificate of Need
- Policy and Hearings
- CMS Compliance
- Quality Assurance

DLC supports access to quality and effective health care and social services for Maine people by developing and applying regulatory standards that help people have safe and appropriate outcomes.

Office of the Health Insurance Marketplace

CoverME.gov Marketplace

- Established in 2019 through the Made for Maine Health Coverage Act
- Single, secure platform for Maine people to shop for and purchase health and dental coverage
- Ensures marketplace plans cover Essential Health Benefits as required by the Affordable Care Act
- Provides access to federal financial assistance that lowers premiums and out-of-pocket costs
- Collects user fees from health insurance carriers to fully cover marketplace operations

Consumer Support and Assistance

- Assesses for MaineCare eligibility and transfers applications to OFI for determination if they appear eligible
- Provides access to coverage for individuals who experience Qualifying Life Events outside of Open Enrollment
- Focused marketing and outreach to uninsured communities
- Funds and coordinates assistance provided by consortium of community-based health insurance Navigators who help consumers apply and enroll, as well as certifying all Marketplace-participating brokers and Maine Enrollment Assistants

OHIM helps individuals and families find affordable health insurance coverage. Through CoverME.gov, Maine residents can compare qualified health insurance plans that include a comprehensive set of benefits, and apply for help to lower the cost of coverage.

State Psychiatric Hospitals

DHHS includes Maine's two state psychiatric hospitals, both of which:

- Provide inpatient and outpatient psychiatric services to individuals with severe mental illness
- Accept referrals from the community, through involuntary commitment proceedings, and from the criminal justice system
- Provide court-ordered mental health evaluations

Riverview Psychiatric Center

- 92-bed psychiatric hospital in Augusta
- Four inpatient treatment units
- Dental clinic that serves patients in the hospital and in the community with mental health and developmental disabilities

Dorothea Dix Psychiatric Center

- 51-bed psychiatric hospital in Bangor
- Three inpatient treatment units
- Additional 16-bed unit serving older patients with a primary diagnosis of severe and persistent mental illness

Metrics

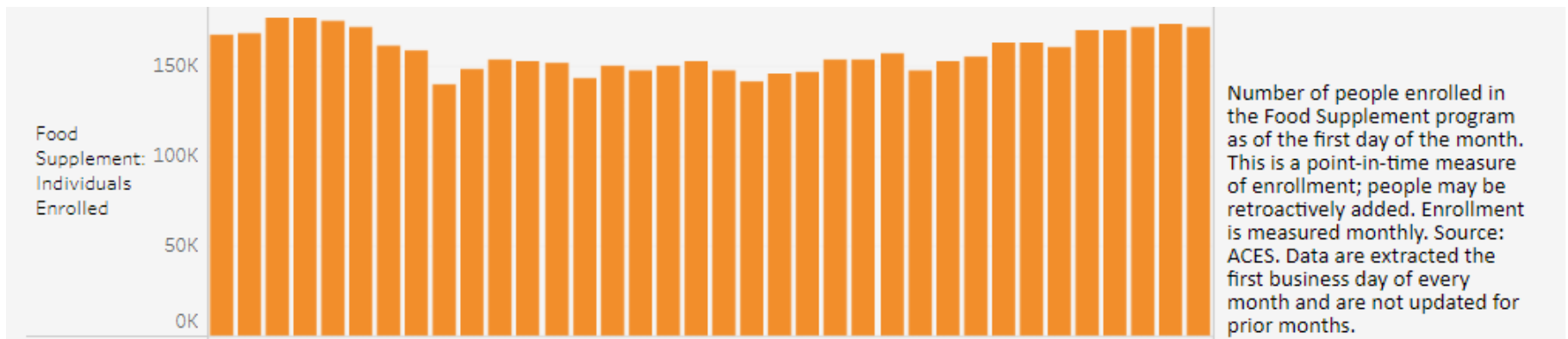
Defining Success in Human Services

Current Approach to Metrics

Transparency of data allows constituencies to draw their own conclusions and encourages a shared understanding of successes and opportunities

Examples

[DHHS by the Numbers Dashboard](#) provides key metrics across offices

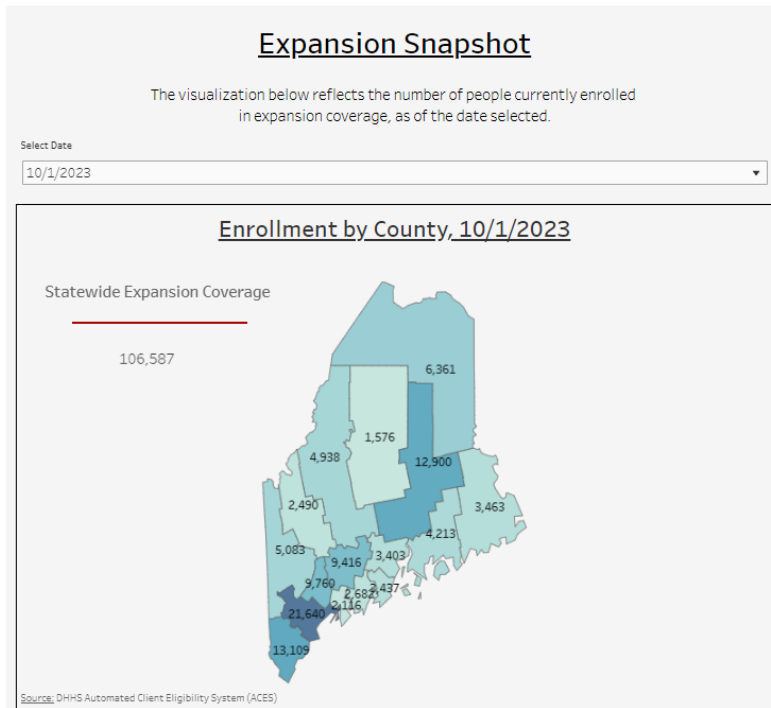


Metrics

Medicaid Expansion Tracking

MaineCare (Medicaid) Update: October 1, 2023

As of today, 106,587 people are currently enrolled through MaineCare expansion, including 94,407 adults without children and 12,180 parents and caretaker relatives.



Maine CDC Public Health Data

Data/Reports

Initiatives / Data Systems



Topics of Interest

Asthma	Cancer	Carbon Monoxide	Cardiovascular Health
Diabetes	Drinking Water	Foodborne Illness	Healthcare-associated Infections
Heat-related Illness	Hepatitis	HIV/AIDS	Immunizations
Influenza	Injury (including suicide)	Lead Poisoning	Lyme and other Tick-borne Diseases
Maternal and Child Health	Mosquito-borne Diseases	Nutrition, Physical Activity and Healthy Weight	Oral Health
Rabies	Rural Health and Primary Care	Sentinel Events	Smoking and Tobacco
STDs	Substance Use	Tuberculosis	

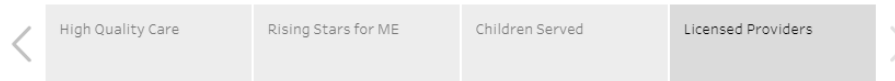
Metrics

OCFS Dashboards

Child Care, Child Welfare, Children’s Behavioral Health Services

Early Childhood Education Data Dashboard

Data dashboards: [Child Welfare](#) | [Children’s Behavioral Health](#) | [Early Childhood Education](#)



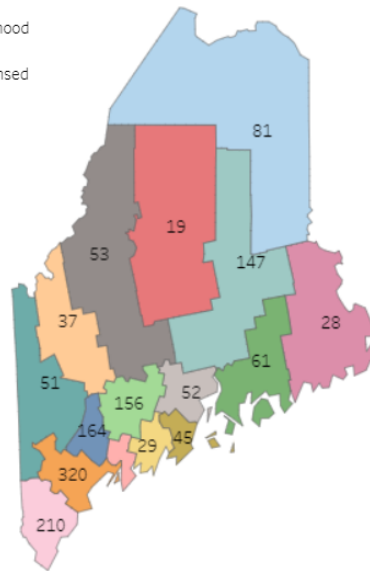
Licensed Providers

The goal of the Department is to provide early childhood education services in a safe, healthy and secure environment. This report shows the number of licensed providers by type, Rising Star rating and county.

Point in Time Data

State Totals

Star Rating	CHILD CARE FACILITY	FAMILY CHILD CARE PROVIDER
1 Star	39	32
2 Stars	489	501
3 Stars	93	79
4 Stars	47	77
5 Stars	127	9
Grand Total	795	698



Select Month

September 2023

Select Star Rating

- (All)
- 1 Star
- 2 Stars
- 3 Stars
- 4 Stars
- 5 Stars

Select Provider Type

- (All)
- CHILD CARE FACILITY
- FAMILY CHILD CARE PROVIDER

Metrics

HCBS Access Measures

Developmental Disabilities and Brain Injury Program Participants and Waitlists

WAIVER PROGRAM	PARTICIPANTS	WAITLIST	WITH OTHER COVERAGE	WITHOUT OTHER COVERAGE	PERCENT OF CURRENT PARTICIPANTS WITHOUT OTHER COVERAGE
Brain Injury (Section 18)	193	185	102	83	43%
Other related Conditions (Section 20)	44	26	12	14	32%
Comprehensive Services for IDD/ASD (Section 21)	3,371	2,102	1,617	485	14%
Support Services for IDD/ASD (Section 29)	2,972	170	83	87	3%
Unduplicated Member* Totals	5,791	2,266	1,755	511	9%

*Members can be on multiple waitlists simultaneously.

Increasing Qualitative and Quantitative Reporting

Examples of recently established or improved annual program and data reports:

- Early Care and Education Annual Report
- Children's Behavioral Health Services Annual Report (expanded in partnership with HHS Committee)
- Adult Protective Services Data Trends Report
- MaineCare Rate System Reform project and public-facing work plans and schedules

Questions?

Molly Bogart, Director of Government Relations
Maine Department of Health and Human Services

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(207) 592-4361



STATE AGENCY PARTNERSHIPS FOR PREVENTION (SAPP)

State Agencies partnering to support healthy and safe families and children across Maine.

SAPP is a partnership of state agencies working to increase access, availability and knowledge of prevention services for families in Maine. This inventory captures some of the services these agencies support and/or implement.

	Primary Prevention Services provided before any symptom or problem exists.	Secondary Prevention Interventions when risk or problem behaviors surface.	Tertiary Prevention Services provided after a problem has been identified.
	LOW RISK	AT RISK	HIGH RISK
Office of Child and Family Services	Child Abuse Prevention Councils Child Care Subsidy Program Early Childhood Mental Health Consultation Improving Youth Outcome Grants	Child Abuse Prevention Councils Targeted Case Management Youth Leadership Advisory Team Parent Coaching	Family First Prevention Services Children's Behavioral Health Services Supportive Visitation & Crisis Services Dom. Violence/Sexual Assault Services
Office of Behavioral Health	Behavioral Health Teen Text Line	Substance Use Disorder (SUD) Screening Case Management Services Supportive Housing Seals Fit Program	SUD and Mental Health Treatment SUD and Mental Health Recovery Overdose Prevention Crisis Services
Maine Center for Disease Control and Prevention	Substance Use/Tobacco/Suicide Prevention Maternal Child Health (MCH) Care Coord. Home Visitors/Public Health Nursing/WIC Newborn Screening	Prime for Life/Student Intervention Reintegration/Restorative practices School Based Health Centers Harm Reduction/Syringe NE/HIV/HEPC	Pediatric Mental Health Access Services Home Visitors/Public Health Nursing Child w/Spec. Healthcare Needs Support
Office of MaineCare Services	Developmental Screening Bright Futures Assessments Primary Care Services Immunization	Behavioral Health Screening Behavioral & Opioid Health Homes Early Periodic Screening Diagnostic Test Targeted Case Management	Behavioral Health Treatment Behavioral & Opioid Health Homes Targeted Case Management Early Periodic Screening Diagnostic Test
Office for Family Independence	Education and Training Opportunities Whole Family Approach Services Program Specific Support Services	Case management/workshops Whole Family Approach Services Respite childcare/ASPIRE	Whole Family Approach Services Respite childcare/ASPIRE Intensive Case Management
Department of Education	Social Emotional Learning Family Engagement Headstart Programs Trauma Informed Work	Restorative Practice Headstart Programs Child Development Services Adult Education (literacy, etc.)	Restorative Practice Headstart Programs Child Development Services Maine School Safety Program
Department of Labor	Adult Education Career Centers Vocational Rehabilitation	Competitive Skills Scholarships Apprenticeship Programs Youth and Veterans Services	Progressive Employment Model Services Orientation & Mobility Instruction Unemployment Compensation
Department of Corrections	Regional Collaboratives Emergency short-term housing	Restorative Justice Alternative Housing Youth Advocacy Programs Alternative Services	Restorative Justice Alternative Housing Home Based Alternative Services Youth Re-entry Programming