

## A Tool Kit for Accessing Services at Pine Tree Legal Assistance

Since 1967, Pine Tree has been the primary nonprofit provider of free legal services to low-income Maine residents, including veterans, with non-criminal legal problems, such as:

Landlord/tenant issues	Foreclosure	Poverty tax abatements
Benefit denials	IRS disputes	Benefit overpayments
Domestic violence	Sexual assault	Education issues
Debt collection	Housing discrimination	Other consumer issues

**All constituents can use our “Find Legal Help” tool at <http://ptla.org/triage/me triage>. Low-income constituents can also call their local Pine Tree field office (on Mondays from 12 – 2:30, or on Tuesday, Thursday & Friday mornings from 9 – 11:30 to determine eligibility and capacity to help. (PTLA is currently closed to walk-ins.)**

<b>Portland:</b>	<b>774-8211</b>	<i>Reduced staffing means that</i>
<b>Lewiston:</b>	<b>784-1558</b>	<i>Pine Tree Legal can only help</i>
<b>Augusta:</b>	<b>622-4731</b>	<i>15 – 20% of eligible callers.</i>
<b>Bangor:</b>	<b>942-8241</b>	
<b>Machias</b>	<b>255-8656</b>	<i>Phones can be very busy.</i>
<b>Presque Isle</b>	<b>764-4349</b>	
<b>Native Americans:</b>	<b>877-213-5630 (statewide)</b>	
<b>Agricultural Workers:</b>	<b>800-879-7463 (statewide)</b>	

**Many basic legal questions can be answered by visiting Pine Tree’s popular websites (written in plain English at a 5<sup>th</sup> grade reading level):**

[www.ptla.org](http://www.ptla.org)

**Over 300 user-friendly explanations of  
Maine law & interactive court pleadings for  
common legal needs**

[www.statesidelegal.org](http://www.statesidelegal.org)

**Legal information and referral resources on  
federal laws/benefits affecting the men and  
women who have served/are serving in the  
military & their families**

[www.KIDSLEGAL.org](http://www.KIDSLEGAL.org):

**Specialized legal information for parents and  
professionals working with youth**

Need help navigating this system for a constituent? Please leave a message for Executive Director Nan Heald at 207-400-3213 or email [nheald@ptla.org](mailto:nheald@ptla.org)