

MaineHealth

**Task Force to Study the Process for Bringing  
Criminal Cases in Situations of Violence Against  
Health Care Workers**

August 3, 2022

# Definitions

## Work Place Violence

“An act or threat occurring at the workplace that can include any of the following: verbal, nonverbal, written, or physical aggression; threatening, intimidating, harassing, or humiliating words or actions; bullying; cyber bullying; sabotage; sexual harassment; physical assaults; or other behaviors of concern involving staff, licensed practitioners, patients, or visitors.”



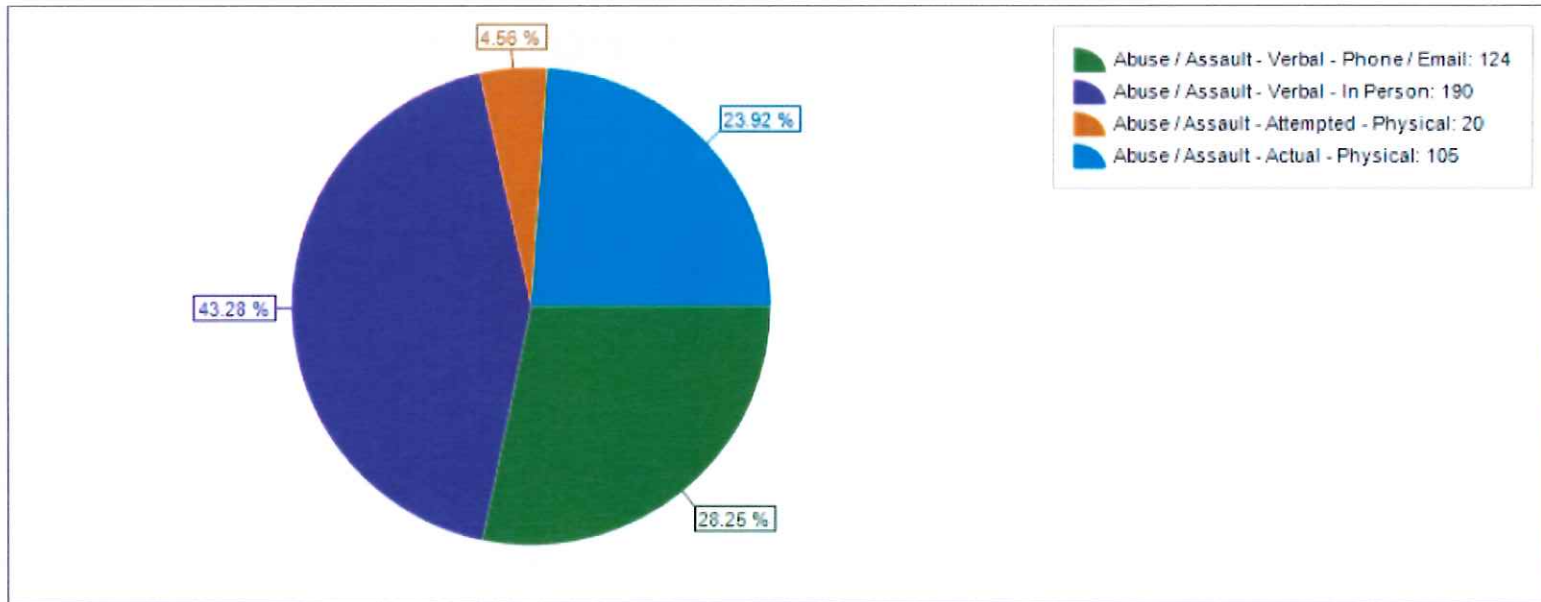
# Summary of MaineHealth Workplace Violence Incidents

- Incidents of violence against health care workers are increasing
  - Occur in all settings and all hospital systems
  - Include physical and verbal assaults
  - Can result in serious injuries
- Reporting process can be cumbersome
  - A GAO report estimated that only 7-42% of incidents of violence are formally reported
- System-wide safety evaluation taking place to identify gaps

### MH Outpatient Staff Abuse Categories, last 12 months

Event Date is within July, 2021 and June, 2022

07-05-2022



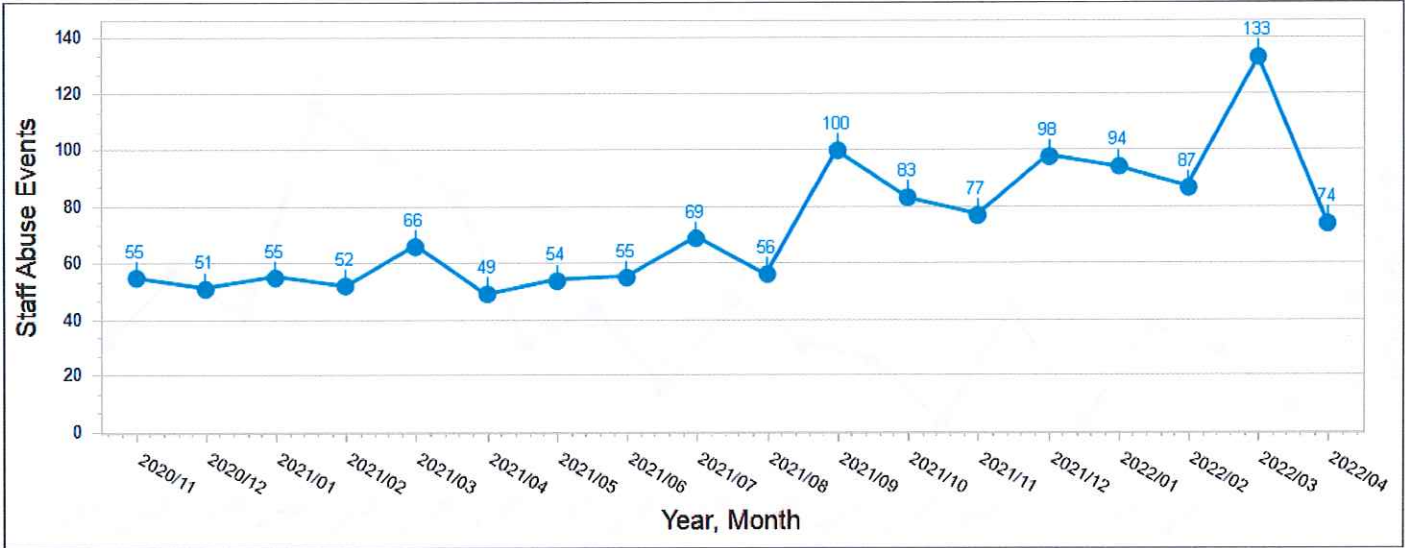
# MaineHealth System - Total Staff Abuse Events

MH System-Wide Total Staff Abuse Events

07-28-2022

Entered Date is within 11-01-2020 and 04-30-2022

Grand Total: 1308



**73 staff abuse events on average each month**

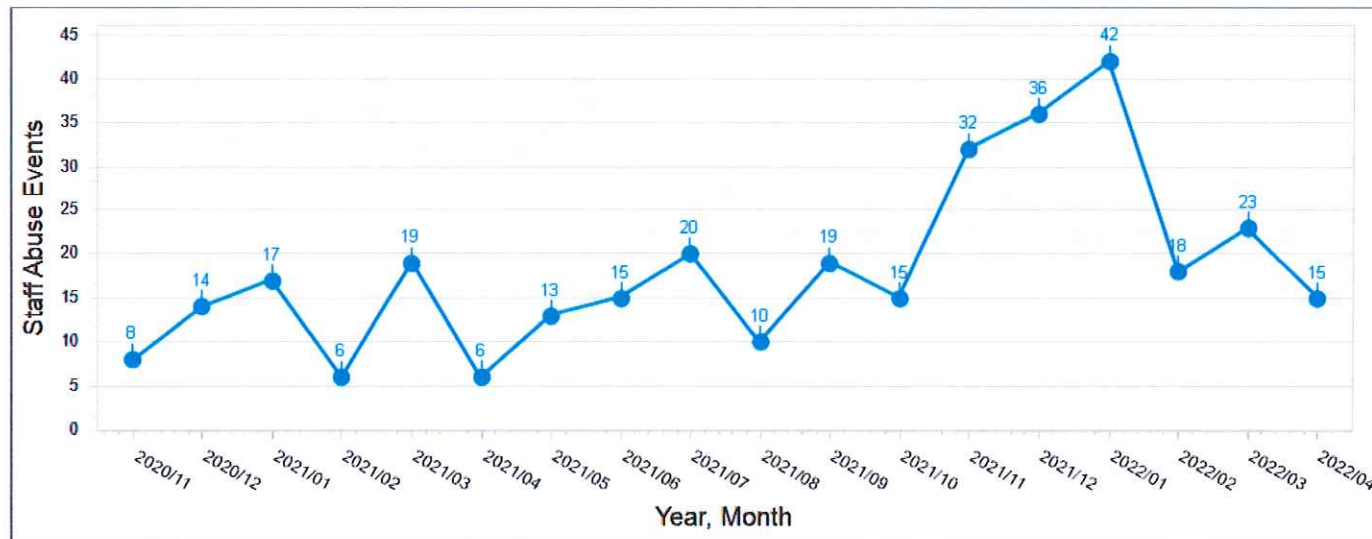
# MaineHealth System - ED Staff Abuse Events

## MH System-Wide ED Staff Abuse Events

07-28-2022

Entered Date is within 11-01-2020 and 04-30-2022

Grand Total: 328





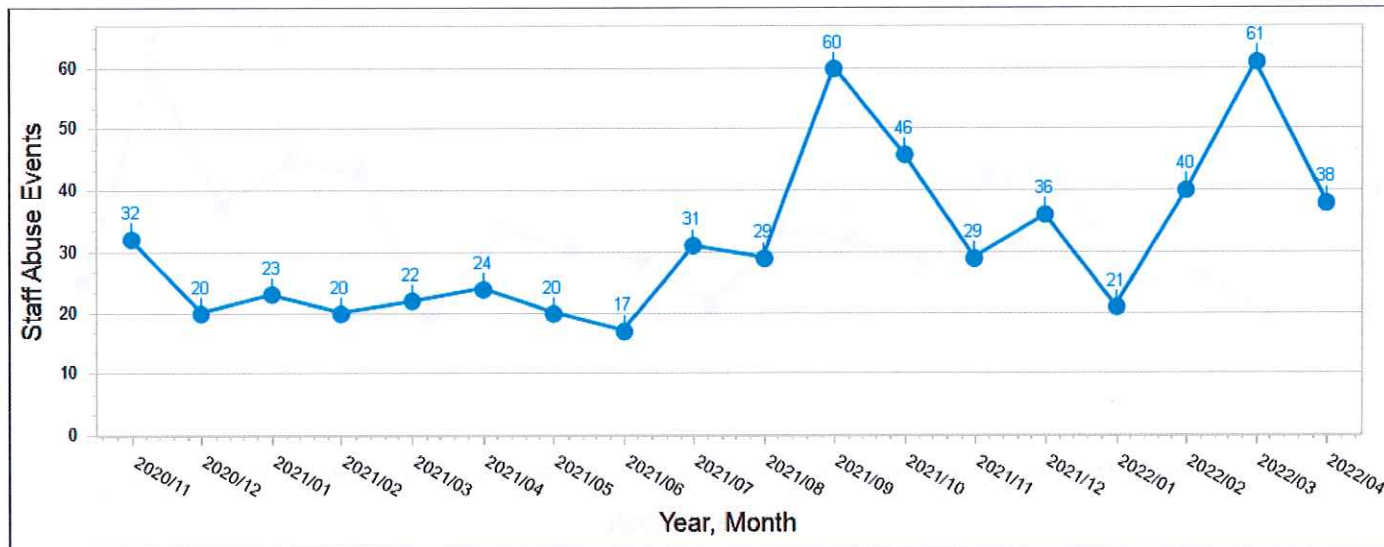
# MaineHealth System - In-Patient Staff Abuse Events

MH System-Wide In-Patient Staff Abuse Events (excluding ED)

07-28-2022

Entered Date is within 11-01-2020 and 04-30-2022

Grand Total: 569



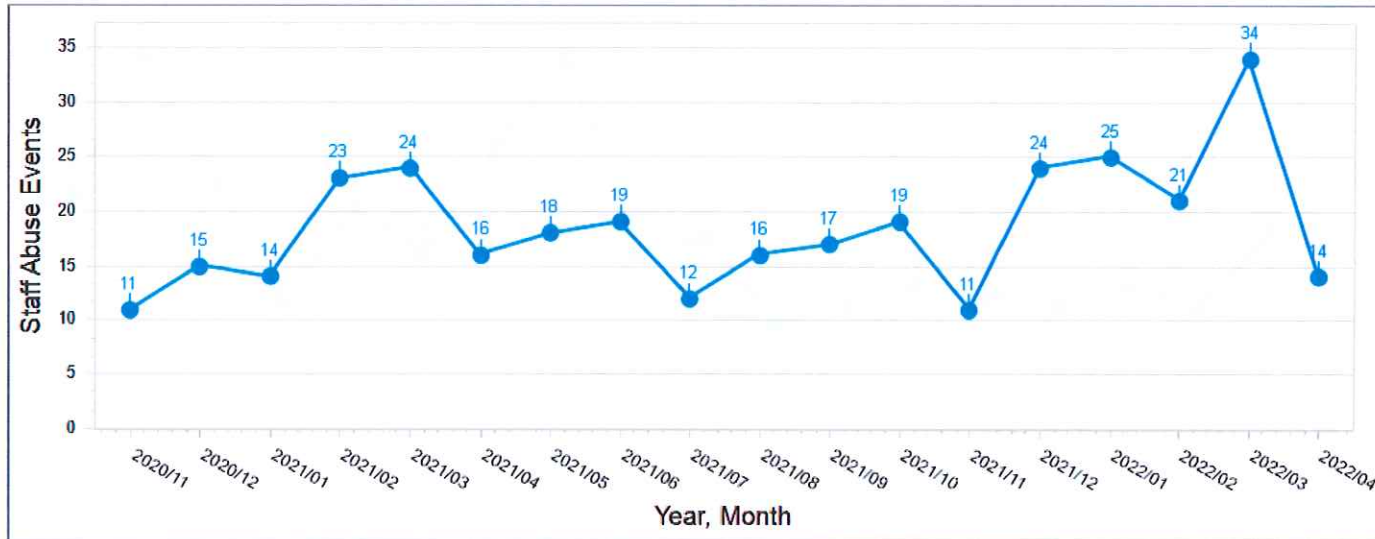
# MaineHealth System - Outpatient Staff Abuse Events

MH System-Wide Outpatient Staff Abuse Events (excluding ED)

07-28-2022

Entered Date is within 11-01-2020 and 04-30-2022

Grand Total: 333





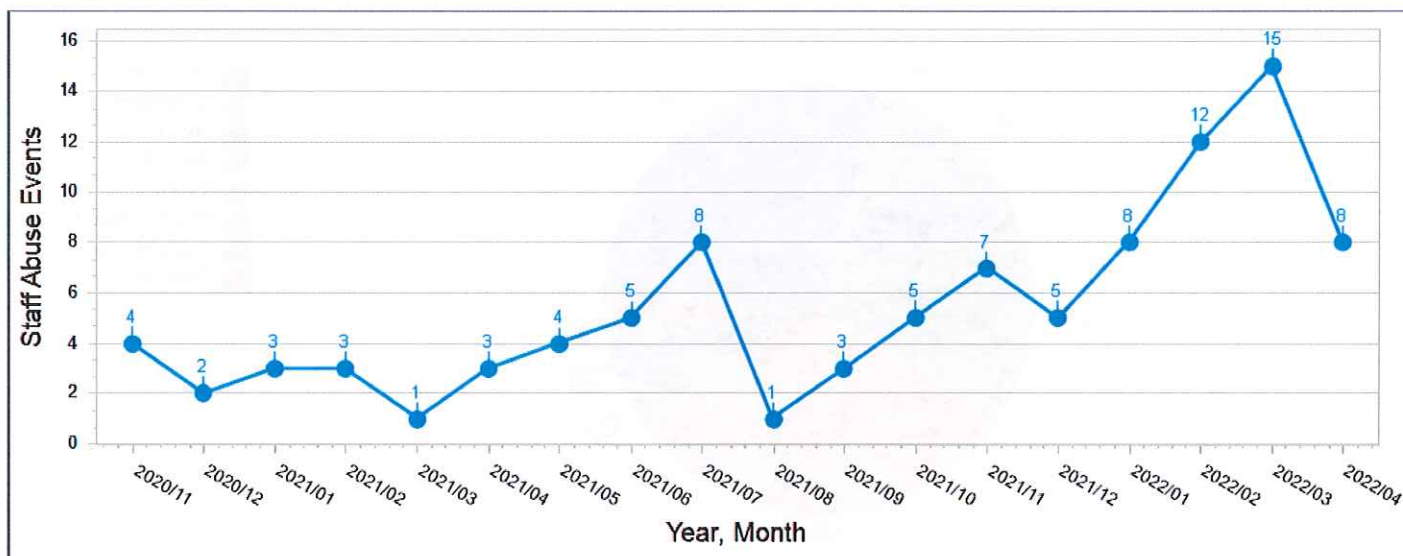
# MaineHealth System - Staff Abuse by Visitors

## MH System-Wide Staff Abuse Events by Visitors

07-28-2022

Entered Date is within 11-01-2020 and 04-30-2022

Grand Total: 97



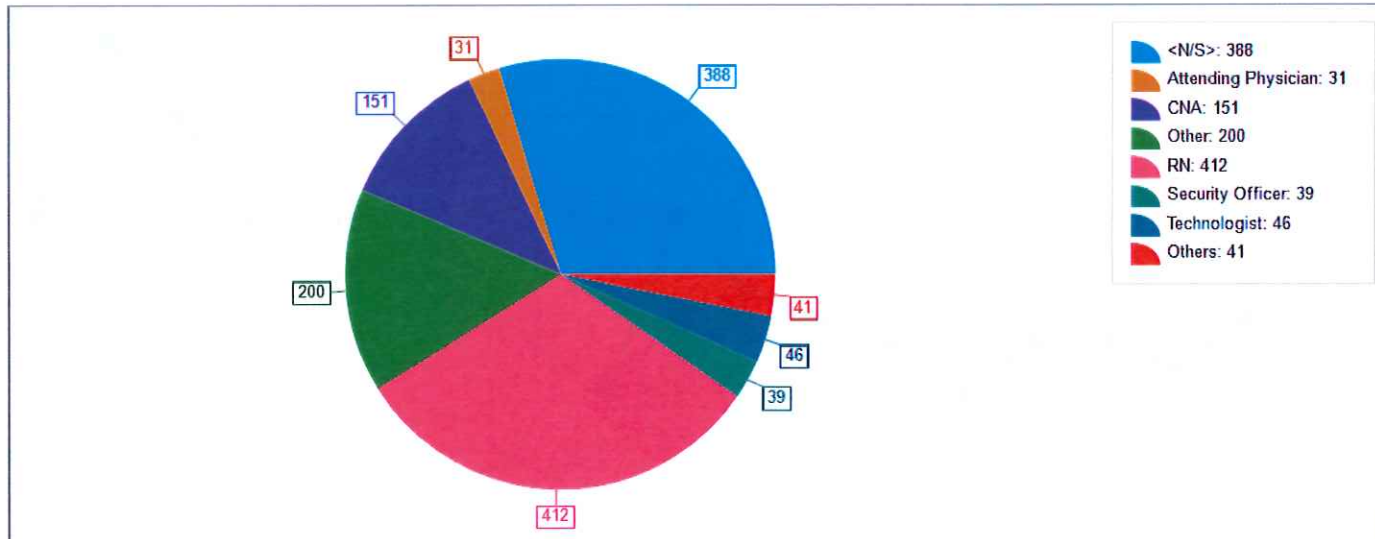
# MaineHealth System - Staff Abuse by Position

## MH System-Wide Staff Abuse Events by Employee Role Including ED

07-28-2022

Entered Date is within 11-01-2020 and 04-30-2022

Grand Total: 1308



# MaineHealth Employee Health Claims Data: 9/2019- 3/2022

- **Lost time wages paid for WPV claims:**

- FY20 \$343,479.30 (42 Claims)
- FY21 \$51,919.13 (62 Claims)
- FY22 to date \$36,771.30 (39 Claims)

	FY20	FY21	FY22YTD	Total
Indemnity*	42	62	39	143
Medical Only	105	137	92	334
Report Only	367	568	300	1235
Grand Total	514	767	431	1712

- **Medical Expenses:**

- FY20 \$244,407.09
- FY21 \$170,609.44
- FY22 to date \$160,506.56

\* Indemnity claims have at least 1 day of lost time. Claims that we've paid lost time on are those who have been out more than 7 days. Maine Worker's Comp law has a 7 day waiting period prior to receiving workers compensation benefits. Days 7 – 14 are paid by Workers Compensation. If an individual's absence exceeds 14 days then workers compensation reimburses lost time back to day 1.  
 Medical Only are claims with medical expenses attributed. Office visits, imaging, PT, medication Any billed medical care  
 Report only claims are claims reported that may have needed first aid but nothing more.

